

## Monitoring and Evaluation

The Accredited Training Partner will be monitored/ evaluated based on KPI and accordingly will be given extension for Accreditation.

Key Performance Indicator	Intolerable risk	Action to be taken by NIELIT
<p>KPI 1: Existence of Training Partner (TP)</p> <p>The physical existence of the training institute affiliated</p> <p><i>*If the said TP requires training to be conducted on the digital platform, the URL of their or their affiliated training entities would have to be active and cannot have a 404 error for more than 60 minutes during the validation exercise</i></p>	<p>The TP does not exist or has shifted from the registered address without prior intimation to the NIELIT</p>	<p>Such TPs will be suspended by NIELIT and cannot be allowed to apply for accreditation for a minimum of one year.</p>
<p>KPI 2: Unethical Practices:</p> <p>If the training entities are found indulging in unethical practices.</p>	<p>It is reported that officials were instigated/ threatened/ offered bribe to pass the learners, along with relevant evidence such as audio/video or any other proof concerning the case.</p>	<p>Such TPs will be suspended by NIELIT and cannot be allowed to apply for accreditation for a minimum of one year.</p>
<p>KPI 3: Fake enrolments</p> <p>If training entities and their subsidiaries are enrolling fake learners or genuine ones</p>	<p>Even a single learner validated are falsely shown as registered learners</p>	<p>Such TPs will be suspended by NIELIT and cannot be allowed to apply for accreditation for a minimum of one year.</p>
<p>KPI 4: Dropout of learners</p> <p>The dropout rate of learners has to be less than 20 percent</p>	<p>The dropout rate is 50 percent or more of the total learners enrolled under a training partner for each batch for two consecutive cycle of examination.</p>	<p>Such TPs will be not be entertained for extension of accreditation.</p>
<p>KPI 5: Certified trainers</p>	<p>Less than 50% of trainer are not certified by NIELIT in the qualification for which accreditation in requested.</p>	<p>After 6 months of getting the accreditation, if institute falls in intolerable risk in this KPI, then the accreditation will</p>

		be withheld till the 50% of trainers are not certified by NIELIT.
KPI 6: Placement of learners	Less than 30 percent of the learners have been placed/ self-employed after 1 year of certification.	Such TPs will be not be entertained for extension of accreditation.