No. of Printed Pages : 2

Total Marks : 100

B1.1-R5 : MANAGEMENT FUNDAMENTALS AND INFORMATION SYSTEMS

NOTE :

- 1. Answer question 1 and any FOUR questions from 2 to 7.
- 2. Parts of the same question should be answered together and in the same sequence.

Total Time : 3 Hours

- **1.** (a) Enlist the components of the information systems.
 - (b) What is the role of Payroll System in an organization ?
 - (c) Mention the various levels of management in an organization.
 - (d) What is CRM ? Why CRM is important for business ?
 - (e) Can SWOT analysis be carried out for a small business ? Justify.
 - (f) Mention the risks involved in ERP implementation.
 - (g) What do you mean by SDLC ? Explain with the help of a diagram. (7x4)
- **2.** (a) Explain the relationship between organizations, information systems and business processes.
 - (b) Define system testing. What are the fundamentals of system testing ?
 - (c) What are Computer frauds ? Mention the ways by which computer frauds can be prevented in an organization. (6+6+6)
- **3.** (a) Explain various types of systems in information systems in detail. What is the need of an efficient information system ?
 - (b) Enlist and explain various tools for information security. (9+9)
- **4.** (a) Compare Vision, Mission and Goal Setting as carried out in any organization.
 - (b) What is Post-implementation review ? How is it carried out in an organization ?
 - (c) What is ERP ? What are the limitations of ERP systems ? (6+6+6)
- 5. (a) "Rapid Application Development (RAD) speed up the entire life cycle of a software development". Justify. Also discuss the advantages and disadvantages of RAD.
 - (b) Write short notes on the following with respect to project management:
 - (i) Time management
 - (ii) Quality management
 - (ii) Risk management
 - (iv) Integration management (10+8)

- **6.** (a) What is the need of information security ? Which are the contents included in the information security plan ?
 - (b) With a neat sketch explain in detail about Scaled Agile Framework (SAF).
 - (c) Explain the ways by which ERP can be implemented in an educational institute.

(6+6+6)

- 7. (a) Explain the relevant of computer applications in different functional areas of management.
 - (b) Define the following terms :
 - (i) OAS
 - (ii) TPS
 - (iii) MIS
 - (iv) DSS
 - (v) EIS
 - (vi) ES
 - (vii) GDSS
 - (viii) DevOp
 - (ix) RAD

(9+9)

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