

राष्ट्रीय इलेक्ट्रॉनिकी एवं सूचना प्रौद्योगिकी संस्थान (रा.इ.सू.प्रौ.सं) - अगरतला केंद्र
National Institute of Electronics and Information Technology (NIELIT) - Agartala Centre
इलेक्ट्रॉनिकी एवं सूचना प्रौद्योगिकी मंत्रालय, भारत सरकार
Ministry of Electronics and Information Technology, Government of India

Ref no: NIELIT/AGT/Grievances/326/2022/147

Date: 14/07/2022

OFFICE ORDER

Subject: Appointment of Sub-Public Grievance Officer (Sub-PGO) for the purpose of Public Grievance Appeal in NIELIT Agartala

Department of Administrative Reforms and Public Grievances (DARPG) has upgraded Appeal Management Module in Centralized Public Grievance Redress and Monitoring System (CPGRAMS) portal in which citizen can file his/her grievance directly to the concerned centre dealing with the subject matter of his/her grievance thereby reducing the travel time being spent between PG Cell, MeitY to Public Grievance Officer (PGO), NIELIT HQs. The Sub-Public Grievance Officer (Sub-PGO) of the centre will monitor/review the grievances received through the portal.

2. Accordingly, the Competent Authority hereby nominates Smt. Ranjana Acharjee, Administrative Officer as the Sub-Public Grievance Officer (Sub-PGO) for the purpose of Public Grievance Appeal in NIELIT Agartala with immediate effect. Her contact details are as under: -

Name : Smt. Ranjana Acharjee
Designation : Administrative Officer
Mobile No. : 9774994982
Email : r.acharjee@nielit.gov.in

3. This issues with the approval of the Director-In-Charge.



(Satikanta Dash)

Assistant Director (Admin.)

To:

1. Officer Concerned

Copy to:

1. Sub-Appellate Authority, NIELIT
2. Public Grievance Officer, NIELIT HQs
3. Web Development Team - with a request to upload the information on the website.