

Queries received in respect of EOI for empanelment of agency as NIELIT online exam centre during pre-bid meeting at NIELIT Lucknow on 23.09.2019

SN	Query	Clarification
1	In EOI registered Trust is not mentioned. Please add it in corrigendum as some institutes are operating under the trust. And GST is also not applicable on Trust.	Please refer 3.1(a) pre-requisite for institute category who may apply.
2	If someone has done CCC/BCA/MCA or equivalent course is he/she eligible for invigilator?	As per 3.1(e) pre-requisite invigilators to be deployed must have non-technical background
3	What is the purpose of concept note is it mandatory or not?	As per 4.15.1.Pre-qualification criteria a self-certified concept note is required from the agency which contains brief outline of objective and outcome of the proposal.
4	Is it mandatory to provide the details of similar assignments? If someone has not conducted the online exams in that scenario what details are to be filled?	If the agency has the previous experience of conducting the online exam the same details has to be filled in form 6 and in column 27,28 of form 2 otherwise it may be filled as NIL.
5	Is it mandatory to provide the details of certification from the clients if someone has not conducted the online exams in that scenario what details are to be filled?	
6	You have written that officials have to submit the NOC from the department. Why other department will issue the NOC to their employee for other departments work and these days bio metric attendance is mandatory in all govt. departments if person is posted at the exam centre he will be marked as absent in his department. Please remove this clause from mandatory list or make it desirable.	As per 3.1(e) Pre-requisite the bidder has to submit list of government officials in Form 9 for creation of panel of ES.
7	Bahraich district is not mentioned in the location list	Bahraich district will be included in EOI and the same will be intimated through corrigendum on the website nielit.gov.in/gorakhpur
8	Agency at Tahsil level location will be considered or not?	Only cities mentioned at appendix-1 are eligible to apply.
9	Internet speeds of 4Mbps from two different service providers if not available?	As per 3.1(c) Pre-requisite dual internet connectivity with at least 2Mbps speed is required. For category A, B, 4Mbps speed is desirable
10	Is there need of biometric device for access control system on entrance?	Yes
11	Can we use all in one printer for printing and scan?	Yes