

**NATIONAL INSTITUTE OF ELECTRONICS & INFORMATION TECHNOLOGY
DELHI CENTRE**

F.12/26/2021/NDL/PRO

11.11.2021.

NOTICE INVITING TECHNICAL & FINANCIAL BIDS FOR DOUBLE SCANNING, IMAGE SCANNING AND RESULT PREPARATION OF OMR ANSWER SHEETS.

Schedule of Events

Nature of Work	Double scanning, image scanning and result preparation of OMR answer sheets .
Details of contact person for general/clarifications/ queries of Tender Document	Ms.Supneet Sharma, DEO F, 9868945372 NIELIT Delhi Centre, 2 nd Floor, Parasvnath Metro Mall, Inderlok Metro Station, Delhi-110052
Details of contact person for clarifications/ with regard to “Scope of Work under Tender Document	Shri.M.S.Nandi,Joint Director (Tec.) 9811907742 NIELIT Delhi Centre, 2 nd Floor, Parasvnath Metro Mall, Inderlok Metro Station, Delhi-110052
Estimated Cost of the Tender	Rs.1,25,000 (Rupees One Lakh Twenty Five Thousand Only)
Earnest Money Deposit (EMD)	Rs.6,250/-(Rs. Six Thousand two Hundred and Fifty Only) except exemption as per GFR 170.
Performance Security Deposit(PSD)	10% of Awarded Contract.
Website for downloading Tender Documents, Corrigendum’s, Addendums etc.	http://www.nielit.gov.in/delhi https://www.meity.gov.in/
Bid Submission Closing Day & Time	22.11.2021 at 3:00 PM.
Technical Bid Opening Day	23.11.2021 at 3:00 PM
Financial Bid Opening Day	Will be informed to successful Bidders.
Address where the Tenders are to be submitted	The Director in Charge, NIELIT Delhi Center, 2 nd Floor,Parasvnath Metro Mall, Inderlok Metro Station, Delhi-110052
Venue of Opening of the Bids	NIELIT Delhi Center, 2 nd Floor, Parasvnath Metro Mall, Inderlok Metro Station, Delhi-110052
Bid Validity	60 Days

Subject: Double Scanning, Image Scanning and Result preparation of OMR Answer Sheets.

1. Background:

1.1 National Institute of Electronics & Information Technology (NIELIT), an Autonomous Scientific Society under the administrative control of Ministry of Electronics & Information Technology (MeitY), Government of India, was set up to carry out Human Resource Development and related activities in the area of Information, Electronics & Communications Technology (IECT). NIELIT is engaged both in Formal & Non-Formal Education in the area of IECT besides development of industry oriented quality education and training programmes in the state-of-the-art areas. NIELIT has endeavored to establish standards to be the country's premier institution for Examination and Certification in the field of IECT. It is also one of the National Examination Body, which accredits institutes/organizations for conducting courses in IT in the non-formal sector. At present, NIELIT has forty-three (43) offices located across length & breadth of India with its Headquarters at New Delhi. It is also well networked throughout India with the presence of about 800 accredited institutes.

1.2 NIELIT Delhi Centre is looking for empanelment of a reputed and well experienced vendor for providing services as included in the Scope of Work in this Tender Document.

OMR Scanning and Software Requirement

2. Scope of Work:

2.1 Empanelment will be for one year during which about approximate 4-5 Examinations will be conducted and will involve approximately 50,000 candidates in all.

2.2 NIELIT Delhi Centre is going to conduct first such OMR based recruitment examination on 05th Dec 2021 in Delhi. Details of remaining examinations shall be shared with L1 Bidder after empanelment.

2.3 To scan OMR (Standard A4) answers sheets correctly and completely in good quality and provide the soft copy in DBF format as per Structure given by NIELIT Delhi.

2.4 The OMR sheets should be double scanned and checked for mismatches.

2.5 Data should be captured /scanning should be done by applying all checks to ensure flawless capture of information. The generated database must include details entered in the answer sheets completely with 100% accuracy.

2.6 Image Scanning of OMR Sheets.

2.7 Result Preparation.

2.8 Manual data entry, if required shall be done only with prior permission of NIELIT Delhi and in the presence of NIELIT Staff, with reasons to be recorded in writing. Facility to track such entries should be provided in the software.

2.9 Complete work to be carried out in a **confidential** manner

3. Hardware & Software requirement

3.1 The firm should arrange its own scanner, software and manpower and any other material required for these purposes. Firm should ensure accurate result processing, ensuring purity and total data security during and after the process

3.2 Good quality scanner is to be used for scanning of OMR sheets.

3.3 Software should have provision for identification of OMR Sheets which do not contain required/correct information related to the examination.

3.4 The software used for scanning should be able to evaluate the sheets as per the different weight age/marks allotted to the questions.

3.5 The software should be able to generate the report with parameters viz: Test Booklet Series, Question Number, Roll Number and Marks obtained, both break up and total with analysis based on part wise mark up to places of two decimal.

4. Other Requirements

4.1 All data processed must be handed over to NIELIT Delhi and vendor should destroy/delete any data related to this from their systems before leaving the premises.

4.2 After scanning, the answer sheets shall be handed over to NIELIT Delhi duly packed. The packet shall contain the details of answer sheets and count.

4.3 Soft copy of all OMR/complete answer sheets shall be provided in DVD's/Pen drives in duplicate to NIELIT immediately after completion of the scanning process at scanning centre.

5 Performance Security Deposit (PSD):

5.1 The successful Supplier/ Bidder shall, within Two (02) days of the notification of contract award, submit Performance Security Deposit for an amount of 10% of the value of the awarded contract. Failure to do so shall result in fore feiture of EMD that will be returned/refunded on receipt of PSD.

5.2 The proceeds of the Performance Security Deposit shall be payable to the

Purchaser as compensation for any loss (including loss of opportunity, time or cost) resulting from the Supplier's/ Bidder's failure to comply with its obligations under the Contract.

5.3 Performance Security Deposit: in the form of cash will not be accepted.

5.4 Performance Security Deposit may be furnished in the form of an Account payee Demand Draft/Fixed Deposit Receipt from a Commercial bank/ Bank Guarantee from a Commercial bank in favour of NIELIT, payable at Delhi.

5.5 Performance Security Deposit should remain valid for a period of 60 (Sixty) days beyond the date of completion of all contractual obligations of the supplier including warranty obligation.

5.6 Performance Security Deposit shall be forfeited/invoked in the following cases:

- a) When any of the Terms and Conditions of the contract are breached by the vendor/service provider.
- b) When the vendor fails to commence the activity or fails to provide deliverables or partially executes the work order.
- c) When the vendor fails to fulfill its obligations under the contract.

5.7 No interest will be paid by NIELIT on the amount of EMD/performance security deposit.

5.8 Forfeiture of performance security deposit shall be without prejudice to any other right of NIELIT to claim any damages as admissible under the law as well as to take such action against the vendor such as severing future business relation or black listing, etc, as may be deemed fit.

6 **Duration of contract:** The contract awarded shall be valid for a period of one year extendable on mutual consent and no change in rates shall be allowed. NIELIT reserves the right to terminate this empanelment by giving written notice to the empanelled vendor without any compensation.

7 **Terms and Conditions:**

7.1 Bids should be valid for a minimum period of thirty (30) days after the Bid submission closing Date.

7.2 The vendor should have at least three years experience and Completed scanning work of 5 large OMR based examination works in Government Departments with a volume of not less than 30000 in a single project and proof to be attached.

7.3 The vendor should have average annual turnover of a minimum of Rs. 1.50 lakh during last three years through OMR Scanning activities. The vendor should submit

a satisfactory performance report from at least three Government Departments and also the last year's income tax return. Proof to be attached

- 7.4 The vendor should specifically inform that they are not currently black listed by any Govt. Department.
- 7.5 The vendor will have to undertake and complete the scanning/ processing of OMR Sheets within a week from the date of work request from NIELIT Delhi.
- 7.6 The vendor should have the capacity to scan, capture and compile data for minimum 25 thousand OMR Sheets per day, using the master answers prepared in the OMR Sheets. The vendor shall submit self- certification in this regard.
- 7.7 Total Work Plan along with list of equipment available at present is necessary to be enclosed with the quotation.
- 7.8 The rates must be quoted as per the Price Schedule Performa (**Appendix-II**). Incomplete bids are liable to be rejected. The authorized signatory/ bidder must attest corrections, insertions, overwriting, if any.
- 7.9 The vendor awarded the contract shall have to provide the services for the entire period and any failure on this account shall entail invocation of the Bank Guarantee/Forfeiture of amount paid through DD towards Performance Security Deposits in addition to any other action as may be deemed fit.
- 7.10 In case of breach of Contract by the vendor, NIELIT shall have the authority to cancel/terminate the Contract besides forfeiting the Security Deposits.
- 7.11 NIELIT reserves the right to accept or reject any bid or cancel the tender proceeding without assigning any reason what so ever.
- 7.12 The contract shall be subject to Delhi jurisdiction. This document and the contract or job award letter issued as a result of the tender process shall be interpreted in terms of Indian Laws.
- 7.13 All disputes arising out of this contract shall be settled amicably by NIELIT and the vendor/contractor. In the event of failure to reach amicable settlement, the same shall be settled by an Arbitrator appointed as per the provisions of Arbitration and Conciliations Act, 1956. The decision of the Arbitrator shall be final and binding.
- 7.14 The Selected party and its personnel shall not, either during the term or even after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract or the NIELIT's business or operations.
- 7.15 The vendor should undertake a non-disclosure agreement to the effect that the information available with them will be kept strictly confidential.

8 Payments:

- 8.1 No advance payments of handling /service charges etc. under any circumstances shall be made to the vendors.

8.2 Payments shall be made by NIELIT only on receipt of pre-receipted bill induplicate. No Change in prices quoted shall be permitted during the validity period of the contract.

9 Procedure for submission of the bids:

9.1 The bidders desirous of participating in tender shall submit Technical and Financial Bid in the Performa at Appendix I & II respectively duly sealed in separate envelopes super scribed with "Technical and Financial Bid separately for providing Scanning of OMR Sheets Services".

9.2 Both the sealed envelopes may be placed in One Envelop along-with duly filled in Annexure I and II and EMD for an amount of Rs. 6,250/- in the form of an Account Payee Demand Draft/Fixed Deposit Receipt from a Commercial bank/ Bank Guarantee from a Commercial bank in favour of NIELIT, payable at Delhi and addressed to Director I/C, must reach this Office on or before **22.11.2021 3:00 PM**.

9.3 The Technical Bids would be opened on **23.11.2021 at 3:00 PM** in this Institute. Bidders may depute their representative(s) for attending the proceedings with prior intimation to this office. The proposal received without EMD and Annexure –I & II duly signed will be treated as incomplete and hence liable to be rejected.

9.4 Any overwriting/cutting/use of whitener etc. will lead to rejection of the Bid.

9.5 Incomplete Bids shall not be considered and will be summarily rejected.

10 Bid Evaluation Criteria

10.1 The Technical Bids shall be opened by the authorized representatives of NIELIT in The presence of representatives of bidders, if available, as per schedule given in this document. The Financial Bids of those vendors who qualify all the criteria/eligibility requirements elaborated in this document shall only be opened.

10.2 The Bidders may depute their representatives at the time of Technical/Financial Bid opening event.

10.3 The L1 bidder arrived by considering total cost as per "Scope of Work" and Appendix II will normally be awarded the contract. However, NIELIT reserves the right to ignore any (including L1) bidder for the reasons, to be recorded in writing.

10.4 If the bidder awarded the contract fails to submit the Performance Security as per schedule defined in this document, his EMD shall be forfeited.

10.5 EMD of unsuccessful bidders shall be returned/refunded within a month of award of work.

11 Arbitration, Laws and Jurisdiction

- 11.1 The contract shall be governed by and construed in accordance with the laws of India and would come under the exclusive jurisdiction of the Courts in Delhi, India.
- 11.2 The contract shall be executed in duplicate and the original copy of the contract will be retained by either party of the contract.
- 11.3 All disputes arising out of this contract shall be settled amicably by NIELIT and the bidder. In the event of failure to reach amicable settlement, the same shall be settled by an Arbitrator appointed by NIELIT, as per the provisions of "Arbitration and Conciliations Act, 1956". The decision of the Arbitrator shall be final and binding.
- 11.4 The place of Arbitration and other legal issues shall be Delhi for the purposes of this contract/work/agreement.

12 Force Majeure

Any delay or failure in the performance by either party hereunder shall be excused if and to the extent caused by the occurrence of a Force Majeure. For purposes of this Agreement, Force Majeure shall mean a cause or event that is not reasonably foreseeable or otherwise caused by or under the control of the Party claiming Force Majeure, including acts of God, fires, floods, explosions, riots, wars, hurricane, sabotage terrorism, vandalism, accident, restraint of government, governmental acts, injunctions, other than those of the party or its suppliers, that prevent party from furnishing the materials or equipment, and other like events that are beyond the reasonable anticipation and control of the Party affected thereby, despite such Party's reasonable efforts to prevent, avoid, delay, or mitigate the effect of such acts, events or occurrences, and which events or the effects there of are not attributable to a Party's failure to perform its obligations under this Agreement.

If a party asserts Force Majeure as an excuse for failure to perform the party's obligation, then the nonperforming party must prove that the party took reasonable steps to minimize delay or damages caused by foreseeable events, that the party substantially fulfilled all non-excused obligations, and that the other party was timely notified of the likelihood or actual occurrence of an event described in this Clause (Force Majeure).

Proforma for furnishing Technical Bid

1. Name, Address, e-mail & Telephone :
Number of the Organization
2. Date of commencement of OMR SHEETS :
Business [Please attach proof in support
of your statement]
3. Status of the organization :
[Proprietorship, Partnership, Private
Limited/Public Limited Company,
Registered under Societies Registration Act
,etc.]
4. Registration Number of the Organization :
[Please attach Certificate of Registration
/ Incorporation / Partnership Deed etc.]
5. Name and Mobile Number & email Address
of the C.E.O./Proprietor/Partner :
6. Name, designation and address including :
phone / mobile number & , e-mail of the
Authorized Representative Contact Person
7. Annual Turnover [Attach Photostat : 2018-19
copies of Balance Sheet / I.T. Returns / 2019-20
2020-21
8. C.A.'s Certificate]

9. GST No. { Enclose a copy of GST Registration] :

10. PAN of the Organization /Owner[in case of proprietorship organization where no PAN has been issued in the name of the organization] [Enclose a copy] :

11. Details of the organizations served with similar services during 2018-19 onwards.

S.No	Name & Address	Name & Phone No. of the contact person	Annual cost of contract	Since when the services are being provided

12. Number of clients being served in and around Delhi on the date of submission of bid[Enclose a comprehensive list with addresses and telephone numbers]

13. Details of E.M.D .enclosed : D.D./Pay Order/FD a Receipt
No._____dated_____for
Rs. Drawn on _____
Bank in favour of NIELIT, payable at New
Delhi

DECLARATION: -

- A] It is certified that the information furnished above is correct.
- B] I/We have gone through the Terms and Conditions stipulated in the Tender Document and confirm to abide by the same. A copy of the Tender Document with its each page signed as token of acceptance of the “Terms and Conditions” is enclosed.
- C] The signatory of this Bid is authorized to sign Bids on behalf of the organization.

Signature: _____

Name: _____

Designation: _____

Seal of the
organization: _____

Date: _____

Proforma for Financial Bid

Name, Address, Telephone Number
and E-mail ID of the Organization :

Cost offered (in Rupees)
Per OMR Sheet {A1} :
Quantity to be taken for arriving at L1:50,000
OMR sheets.
Cost of Double Scanning, Image Scanning &
Result Preparation {B} : 50,000 x {A1}

Taxes etc.(in Rupees) {C} :

Other Charges (to be specified in Rupees) {D} :

Total Cost (in Rs.) = {B} + {C} + {D} :

Declaration:

It is certified that the information furnished above is correct. We have gone through the terms and conditions stipulated in the Tender Document and confirm to abide by the same. The signatory to this bid is authorized to sign such bids on behalf of the organization.

Place:.....

Signature:.....

Date:.....

Name:.....

Designation:.....

Seal of the Company

UNDERTAKING FOR REASONABLENESS

**It is certified that I am authorized by the bidder to fill and verify the costs in this bid.
To the best of my knowledge & belief,**

1. The information furnished in this bid is correct.
2. Tendered rates are at par with the prevailing market rates and not more than the price usually charged for same code of same nature/class or description from any private purchaser either foreign or as well as Government purchaser.
3. In respect of indigenous items for which there is a controlled price fixed by law, the prices quoted are not higher than the controlled price.
4. Services/Products/Goods supplied, will be of requisite specification and quality.
5. We understand that the decision of the NIELIT to accept / reject “the points of disagreements and proposed solution provided by us” would be final and binding.
6. We understand that the decision of the NIELIT to accept / reject the bid without assigning any reason whatsoever would be final and binding.
7. The signatory to this bid is authorized to sign such bids on behalf of the organization.

Place: _____

Signature: _____

Date: _____

Name: _____

Designation: _____

Seal of the Company

SELF-DECLARATION – NO BLACKLISTING

To

The Director I/C
National Institute of Electronics and Information Technology,
NIELIT Delhi Centre,
2nd Floor, Parsvnath Metro Mall,
Inderlok Metro Station,
Delhi – 110052.

In response to this tender, I/ We hereby declare that presently our Company/Firm M/S _____ is having unblemished record and is not declared ineligible for corrupt and /or fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body.

We further declare that presently our Company/Firm _____ is not blacklisted and not declared ineligible for reasons other than corrupt & fraudulent practices by any State/ Central Government/ PSU/ Autonomous Body on the date of Bid Submission.

If this declaration is found to be incorrect at any stage then without prejudice to any other action that may be taken, my/ our security deposit may be forfeited in full and the award of work contract if any to the extent accepted may be cancelled.

Thanking you,

Place: _____

Signature: _____

Date: _____

Name: _____

Designation:.....

Seal of the Company