



National Institute of Electronics and Information Technology



“Empowerment and betterment of Life through Usage of Technology”



**Project
Sponsored By
MeitY**

At the mercy of children

In old age, people need love and care from children, a fact many sons and daughters don't care two hoots about



Background

1. For all the talk of India's demographic dividend, its bulging youth population, the country is also greying rapidly.
2. As per Population Census 2011 there are nearly 104 million elderly persons in India; 53 million females & 51 million males.
3. A 2015-16, **All India Senior Citizens Confederation** survey shows that 39% have been either abandoned or live alone & 60% elderly people living with families face abuse & harassment.
4. Senior citizens are victims of crimes against body, crimes against property and economic crimes.
5. Usage of mobile applications can result in a feeling of seamless family bonding and can also lead to significant savings, hassle free Bill payments/Utility Services resulting in improvement quality of lives and comfort level of senior citizen's.
6. Prevalence of various diseases especially hearth related among elderly population is very common.
7. There are number of Government schemes in place but there is lack of awareness regarding these initiatives & schemes and also there is a need to promote holistic policies and programmes for dealing with ageing society.



Some Facts

- ❖ The UN General Assembly declared 1999 as the International Year of Older Persons.
- ❖ The United Nations General Assembly, designated June 15 as World Elder Abuse Awareness Day.
- ❖ The National Policy on Older Persons (NPOP) was announced in January 1999 to reaffirm the commitment to ensure the well-being of the older persons.
- ❖ Around 1 in 6 older people are experiencing some form of abuse. The promulgation of The Maintenance and Welfare of Parents and Senior Citizens Act, 2007 and the Draft – National Policy for Senior Citizens, 2011 are recent successes in the Elder Rights areas.
- ❖ Old parents can legally stake claim to financial aid from their grown-up children for their survival and a denial would invite a prison term.
- ❖ A senior citizen can reclaim his property from the transferee.
- ❖ Abandoning a senior citizen in any place by a person who is having the care or protection of such senior citizen is a criminal offence and such person shall be punishable with imprisonment.



1. Jara (old age) one of the four reasons of Buddha's penance
2. Vedanta argues to attain Moksha through Ashrama specific Purushartha.
3. Moksha – freedom from miseries of life-cycle including those of old age.
4. Joint family ensured the process of life long care giving Ageing – In Indian Tradition





1. Usage of Smart Phone

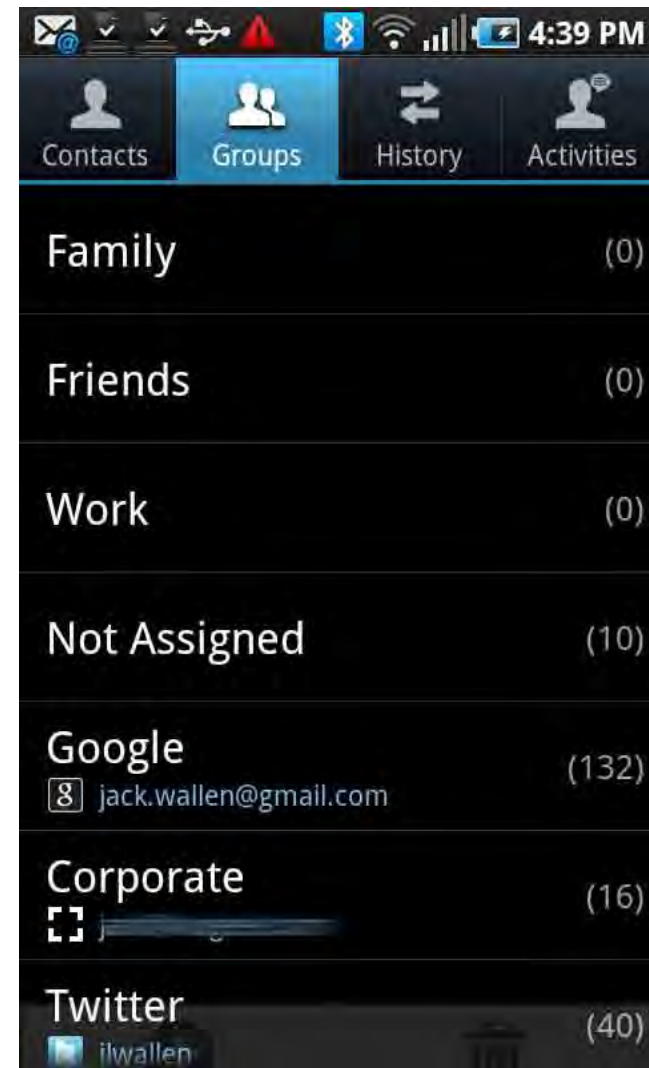


Background

1. Smartphones are meant to make life easier, and if there is one age group that would really benefit from the ease-of-use and efficacy that most smartphones offer it is, in fact, seniors!
2. There can be resistance from older members of society when it comes to using today's newest unlocked android smartphones!
3. Why Do You Need A Cell Phone?
 - i. Making emergency phone calls
 - ii. Video chatting with grandchildren
 - iii. Using GPS to help navigate when driving or walking
 - iv. Checking the weather on the go
 - v. Monitoring health through apps
4. In essence Cell phones can empower older adults to live more independently, secure in the knowledge that help is just a quick call away.
5. We strive to help you and prepare everything you need to live a comfortable, happy life as you age.

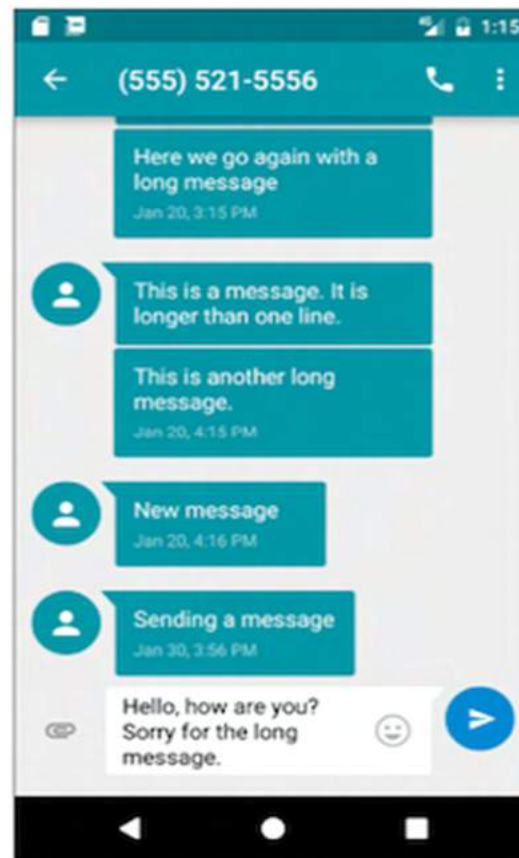
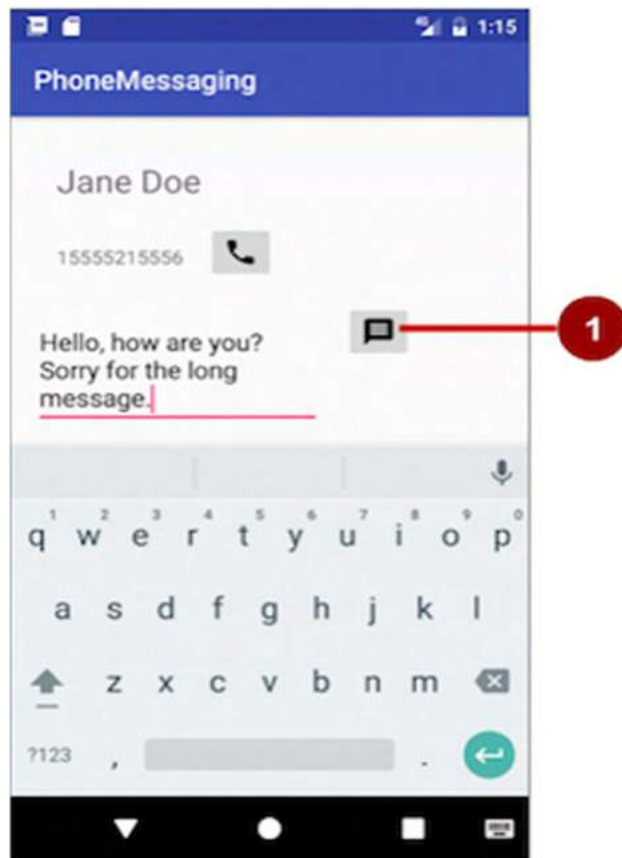
Contact Management

1. A **contact manager** helps to easily store and find contact information, such as names, addresses and telephone numbers.
2. **To save a new contact** : Dial a number you wish to save on your Phone -> Click on the left side key (top) -> Select new contact option -> Enter the details (name, email, company name etc.) -> Select Options -> Click on Save the contact.
3. You can Save contacts to your **SIM or phone**. The benefit of saving directly to the SIM is that you can take out your SIM and pop it into a new phone and you'll instantly have your contacts with you.
4. The Contact can also be stored on a **Google Account**
5. **Speed dial** is a function that allows a user to place a call by pressing a digit. This function is particularly useful for phone users who dial certain numbers on a regular basis.



Sending/Viewing of SMS

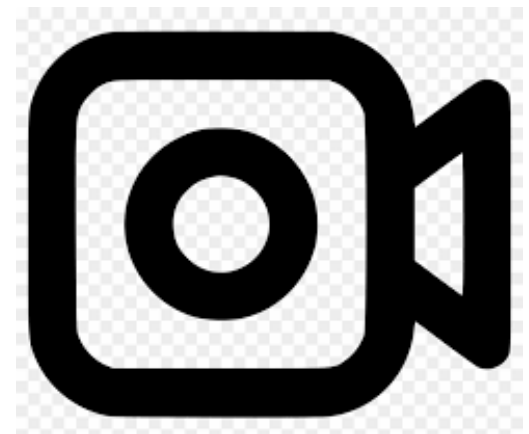
1. **SMS**, as used on modern devices, originated from telegraphy.
2. The **SMS** receives verification that the message was received by the end user.



Handling Cameras

Cameras

1. Start the **Camera app** →
2. Ensure that the camera mode is set to single shot. The Camera app shoots both still.
3. Point the camera at the subject. **images and video**
4. Touch the **Shutter icon**. The phone makes a noise when the picture is snapped.



Video Call Using Smartphone



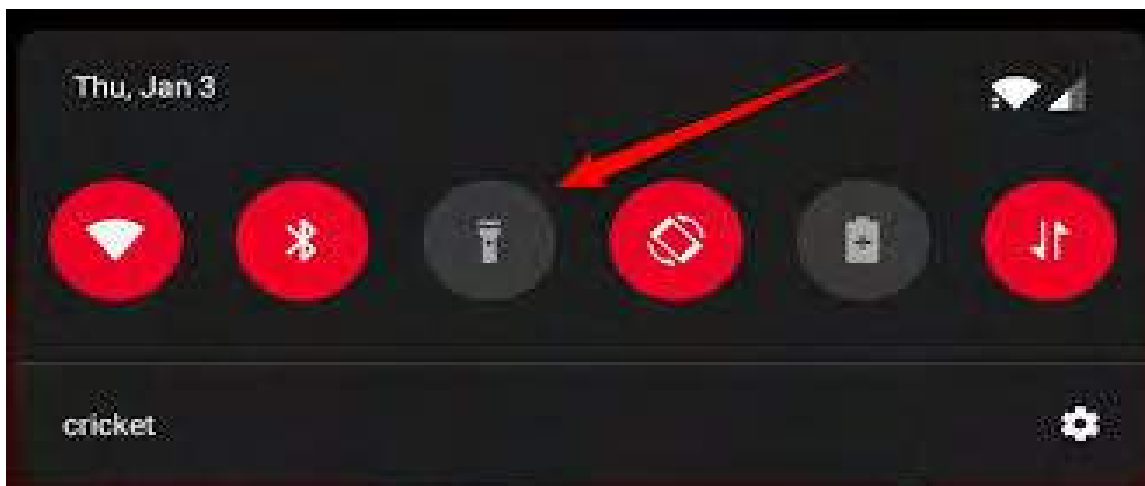
Torch

Mobile Torch- Free Flashlight instantly turns your device into a bright flashlight. The ultimate lighting tool takes full advantage of the LED Flash light. Strobe/Blinking Mode is also supported.

Mobile Torch- Free Flashlight is a simple, free flashlight app with Camera Flash light.

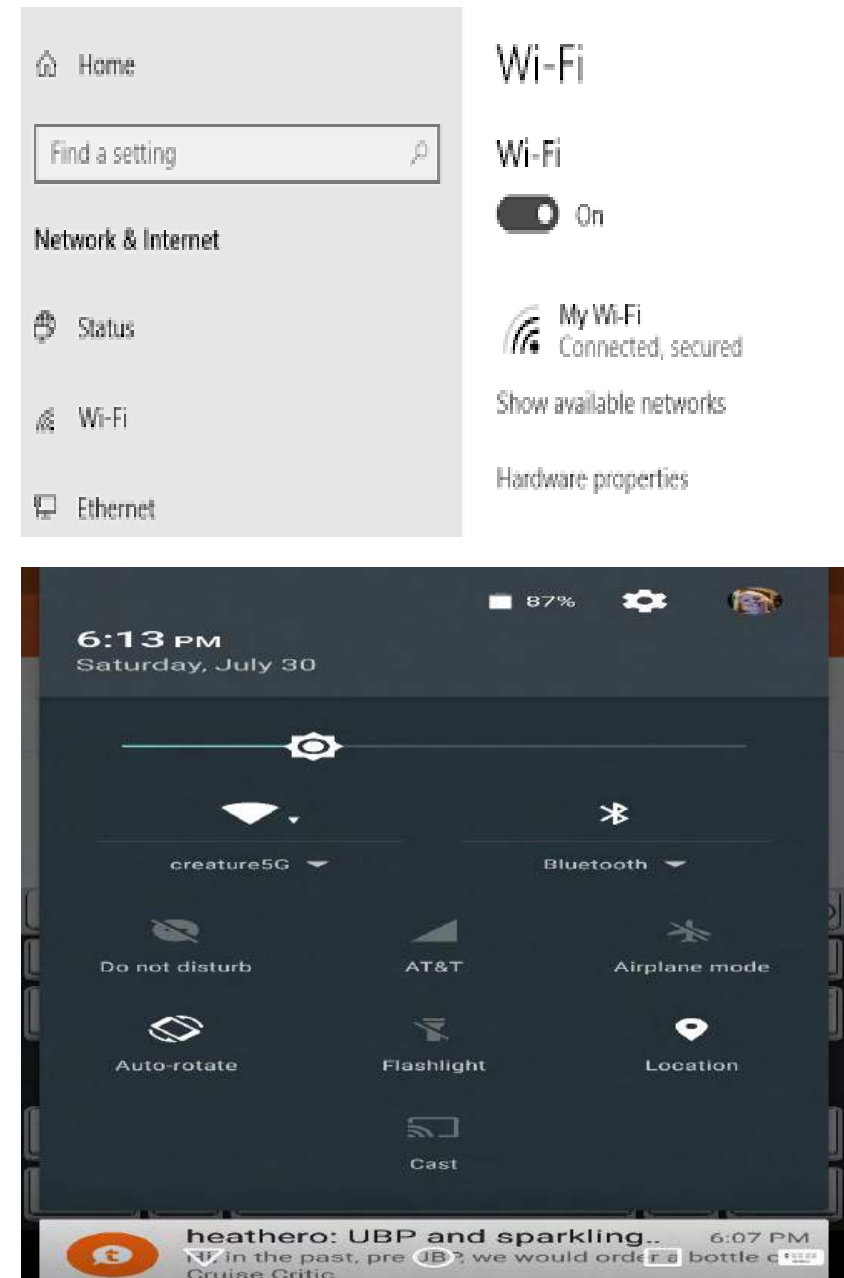
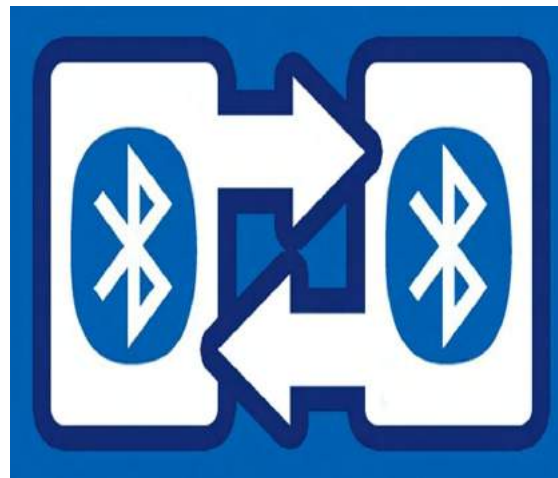
Drag down from top of screen

Drag down from bottom edge of notification board

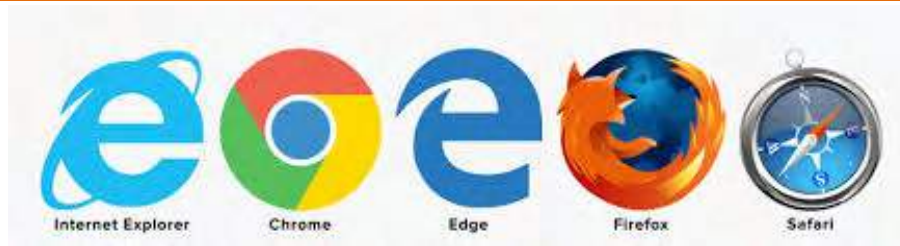


Wi-Fi Hotspot, Mobile Data?

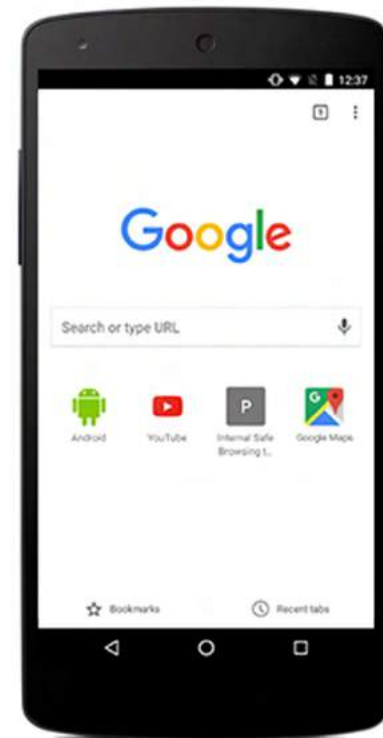
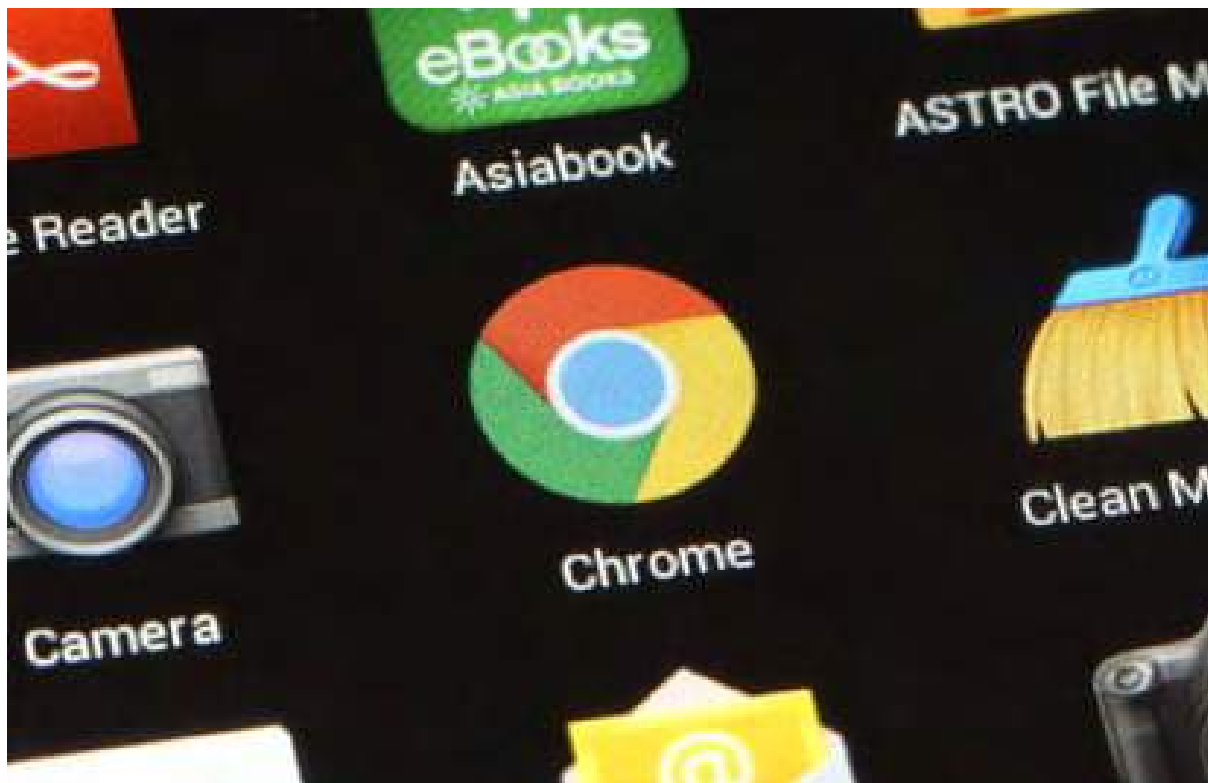
1. Wi-Fi Hotspot is something that allows you to access the internet has a wireless connection called **WLAN**.
2. Portable **Wi-Fi Hotspot**. By creating **Wi-Fi hotspot** you can access the **internet** on more than one device **simultaneously**.
3. To turn on/off mobile data, pull down your notification bar and open up Settings.



Searching Using Browser

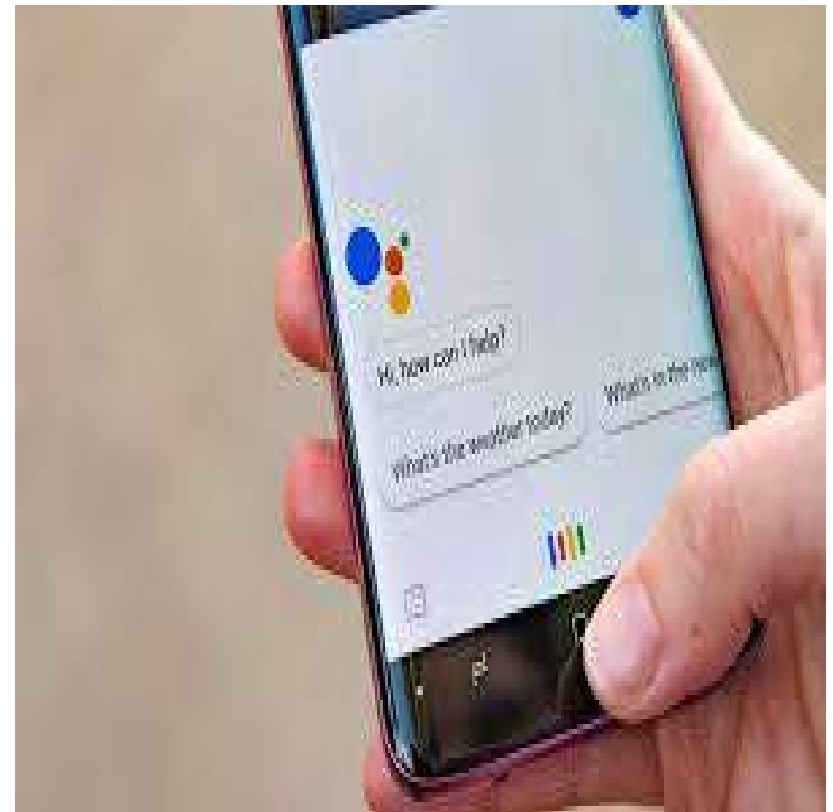
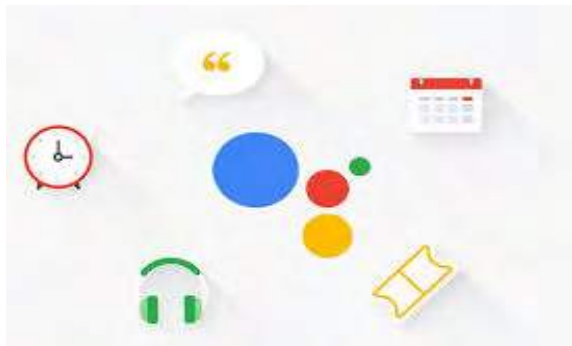


1. **Open an Internet browser** application on your computer. Visit the **Google homepage** in your browser.
2. Click the **"My Account"** button on the right side of the page.



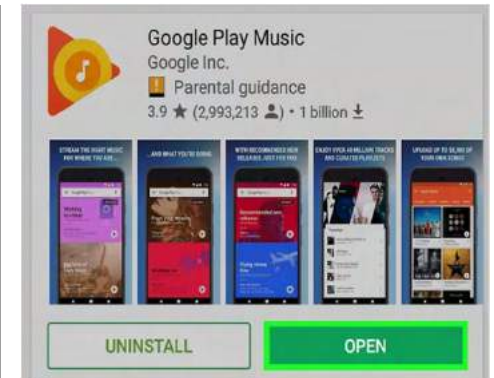
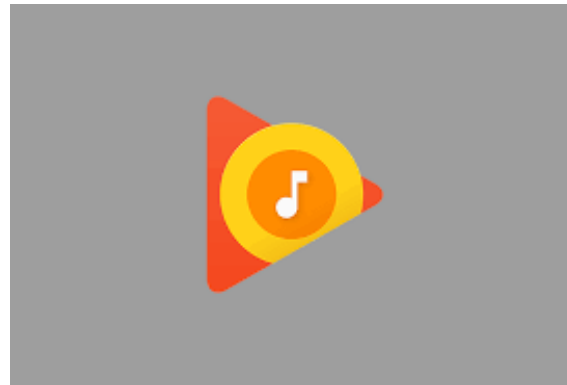
Google Assistant

1. Google Assistant is activated by doing a **long hold on the home button** or **home icon of your phone**.
2. Hold the button, and Google Assistant will ask you to speak what you want.
3. It will begin the search process.
4. You should also be able to trigger Google Assistant to launch by saying “**OK Google**” followed by your query.



Play Music in your Phone

1. Go to your device's **main Settings** menu.
2. Under "**Accounts**" select Google.
3. Select the account you use with **Google Play Music**.
4. Scroll down to Google Play Music and make sure the checkbox is checked.
5. If you don't see **Google Play Music** listed, make sure you're signed in to **Google Play Music** using the same account.



Google Maps

How to Use Google Maps

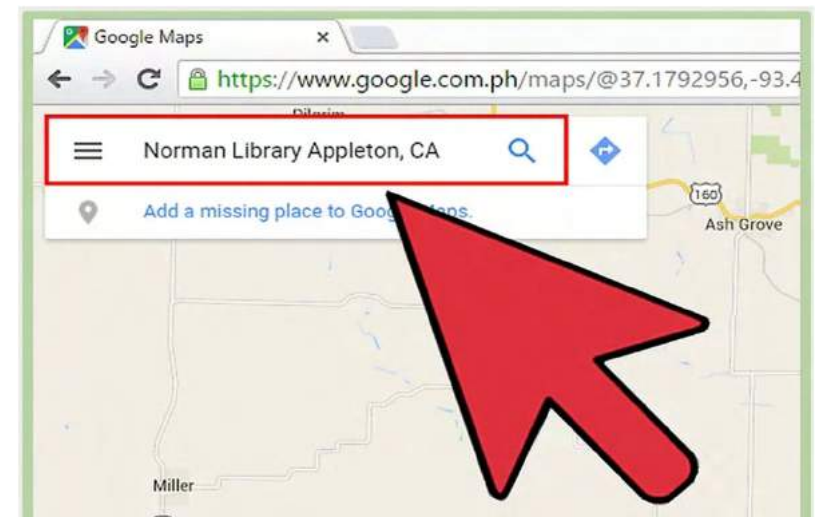
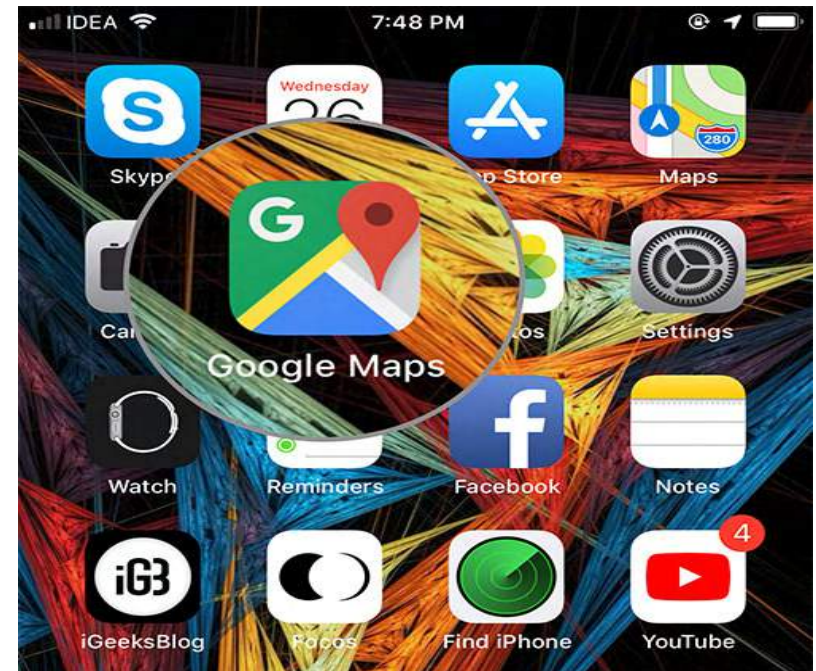
1. **Google Maps** is an incredibly versatile tool that makes it **quick and easy** for users to find their way from point A to point B - whether that's a quick jaunt down the street or a cross-continental trip.



Google Maps



2. To get the **Google Maps app** for your phone, download it for free from your preferred app store



Emergency Services

1. **India's all-in-one emergency helpline number '112' was launched in states wise and Union Territories.**
2. The **112** emergency helpline numbers would provide immediate assistance to services like police (**100**), fire (**101**), health (**108**), **women's safety (1090)** and **child protection**.
3. **Panic call feature in India's all-in-one emergency helpline number**
4. **112** emergency helpline has another unique feature:
 - a. **For smart phones:** In any emergency situation, you need to press the power button **three times quickly** on your smart phones to activate a panic call to the **Emergency Response Centre (ERC)**.
 - b. **For normal phones:** You need to **long press number '5' or '9'** to activate a panic call through your normal phones.



2. Usage of Financial Transactions



Benefits of Online Shopping

1. It **saves time!**
2. Shop from literally **anywhere** in the world.
3. Allows you to buy stuff that's not available in local city.
4. Prices can be **compared** and best **promotions and discounts** can be availed.
5. Better decision using **reviews**.
6. **Saves energy and cost.**
7. **Delivery** at place of our choice.
8. Easier **refund** process.
9. Flexible **payment options**.



Digital wallets in Play Store



BHIM - MAKING IN
National Payments Corp

★★★★★



PhonePe - UPI Pay
PhonePe

★★★★★



BHIM United UPI Pay
United Bank of India

★★★★★



BHIM SBI Pay
SBI Pay

BHIM SBI Pay: UPI
State Bank of India

★★★★★



BHIM Maha UPI
Bank of Maharashtra

★★★★★

paytm

Mobile Recharge, U
Paytm - One97 Commu

★★★★★



Google Pay (Tez) -
Google LLC

★★★★★



FreeCharge - Recharge
FreeCharge

★★★★★



BHIM Cent UPI
CENTRAL BANK OF IND

★★★★★



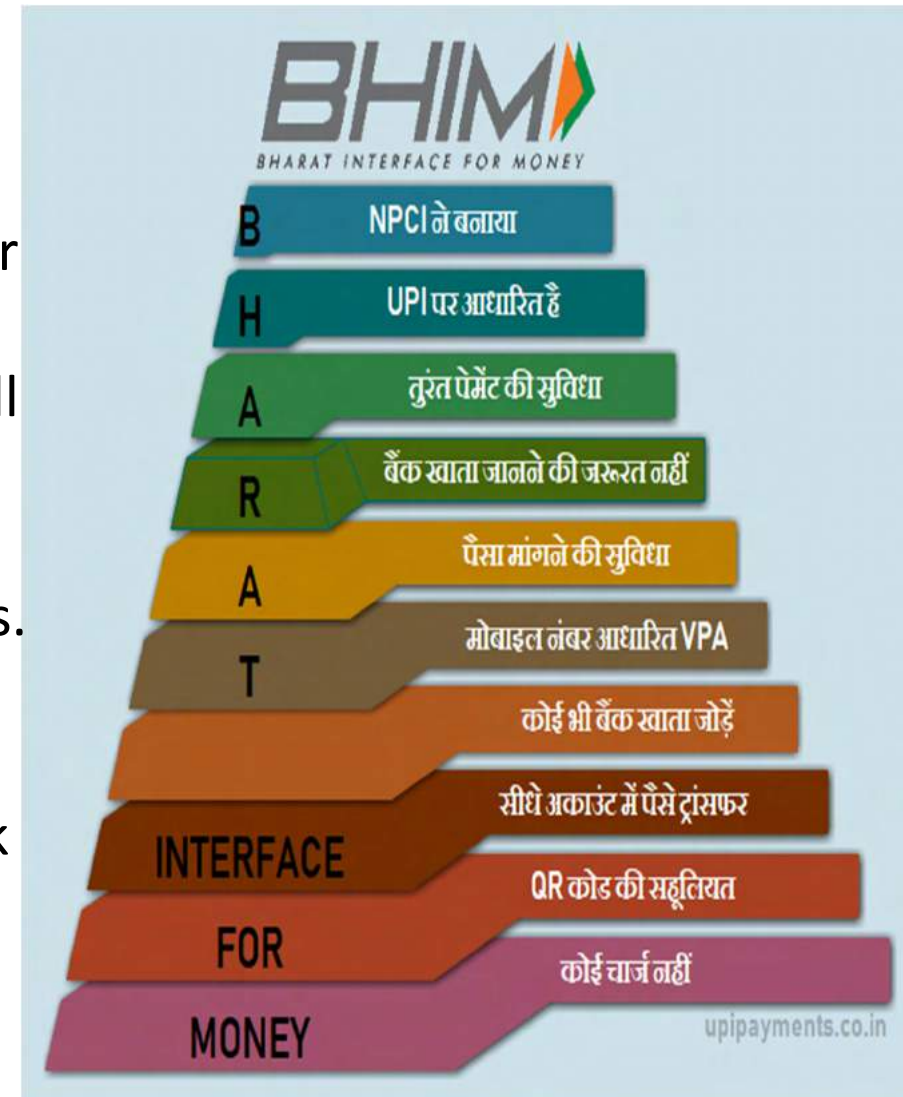
BHIM BOI UPI
Bank of India Official

★★★★★



How to install BHIM app

1. Download BHIM app from Google Play store.
2. Once installed, open the app. It has a very simple user interface.
3. The app will now verify your phone number by sending a message to its servers.
4. Once the number verification is done, it will ask you to set up the BHIM PIN. This is actually the UPI PIN. Set it up.
5. The app will now show you the list of banks. Select your bank from the list. Using your phone number, the BHIM app will automatically fetch the details of your bank account.
6. The app will also generate a QR code for your ID as well as give you the UPI ID using your number that you can pass around to make transactions.



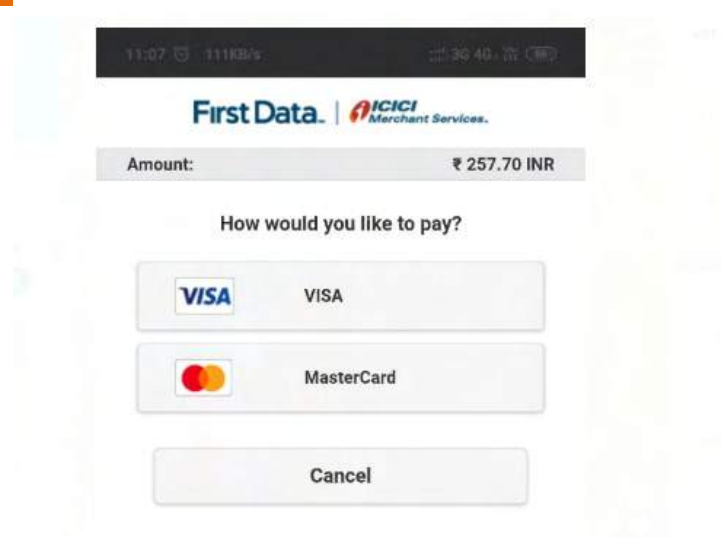
Why Debit/Credit Card is Required?

1. Avoid fees and service charges.
2. Stay accountable for your spending.
3. Faster payments mean better budgeting.
4. No interest charges.
5. Security.
6. **Debit/Credit cards** are linked to interest-earning accounts.
7. Bank and Merchant Rewards.



Payment through Debit Card

Select type of card



11:07 11183/s 3G 4G

First Data. | ICICI Merchant Services.

Amount: ₹ 257.70 INR

How would you like to pay?

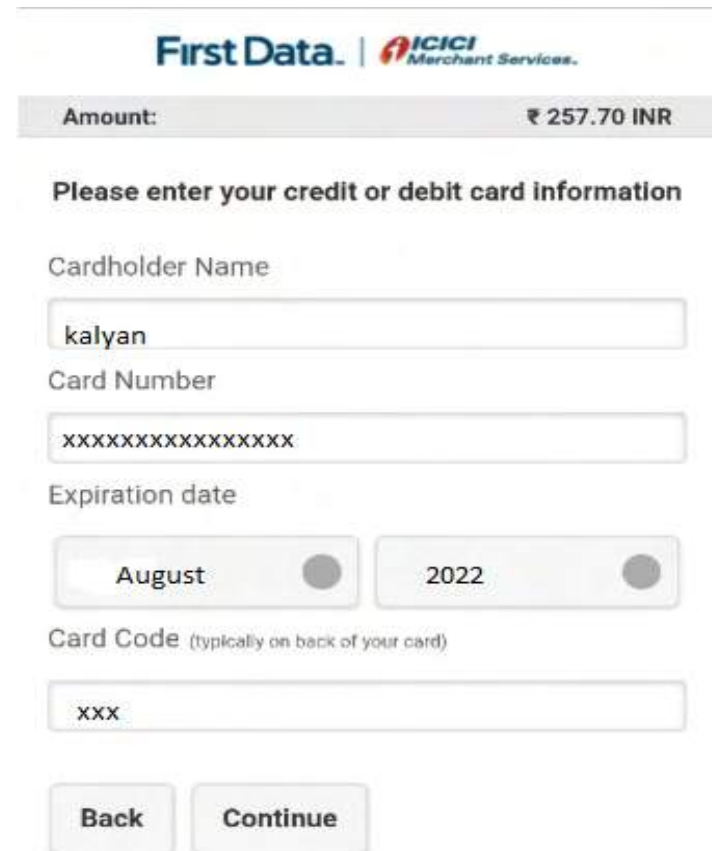
VISA VISA

MasterCard MasterCard

Cancel

Enter cardholder name ,card number and Expiration date in front side of given card

Card code is CVV a 3 digit number on back side of card

First Data. | ICICI Merchant Services.

Amount: ₹ 257.70 INR

Please enter your credit or debit card information

Cardholder Name

kalyan

Card Number

XXXXXXXXXXXXXXXXXX

Expiration date

August 2022

Card Code (typically on back of your card)

xxx

Back Continue


Payment through Debit Card

OTP will be sent to your registered mobile number with bank account

Enter OTP and tap on make payment

After successful payment receipt will be generated

Verified by
VISA




Merchant	: IRCTC Mobile App
Transaction Amount	: ₹ 257.70
SBI Debit Card	: XXXXXXXXXXXXXXXXX

Authenticate Payment
OTP sent to your mobile number ending xxxxxxxxxx
Enter One Time Password (OTP)

Make Payment

[Resend OTP](#)


Payment Successful.

Use of Debit card in Shops



1. Insert your card
2. Check the amount if it is correct.
3. Enter PIN
4. Press Green Button.
5. Check for the amount deducted in slip

Use of Debit Card in ATM

1. Insert your card.
2. Enter 2 digit number and make sure it is clearly visible.
3. Select type of account.
4. Enter your PIN
5. Enter amount.
6. Finish the transaction



Steps to pay using YONO app

1. Open YONO app and login using your user ID and password
2. Go to 'Credit Cards' and select the SBI credit card towards which you wish to make the payment
3. Click on 'My Relationships' option and select 'Pay Now' button
4. Select the SBI savings/current account from which you wish to make the payment
5. Select the payment amount – Total outstanding or minimum amount due or any other amount
6. Click on 'Pay Now' to complete the payment



Safety tips while using Payment Wallet/UPI

1. Lock the mobile wallet app.
2. Do not save card details.
3. Install app lock in mobile.
4. Beware of engaging with fraudsters.
5. Be alert to transfer unknown requests on **UPI**.
6. Avoid clicking on Spam warnings.

Bank employees will never ask for your Password/ PIN/ OTP/ CVV/ Card Number

Sharing your details can lead to transfer of money from your account.





3. Bill Payment and Utility Services



Bill Payment in IRCTC

Click on plan my journey to book ticket

Enter Source(From) and Destination (To)
and tap on search trains



TRAIN SEARCH

From **AWB**
Aurangabad

To **BCT**
Mumbai Central

Departure Date
Fri 28 Feb

29 Feb - Tomorrow | 01 Mar - Sunday | 02 Mar - Monday

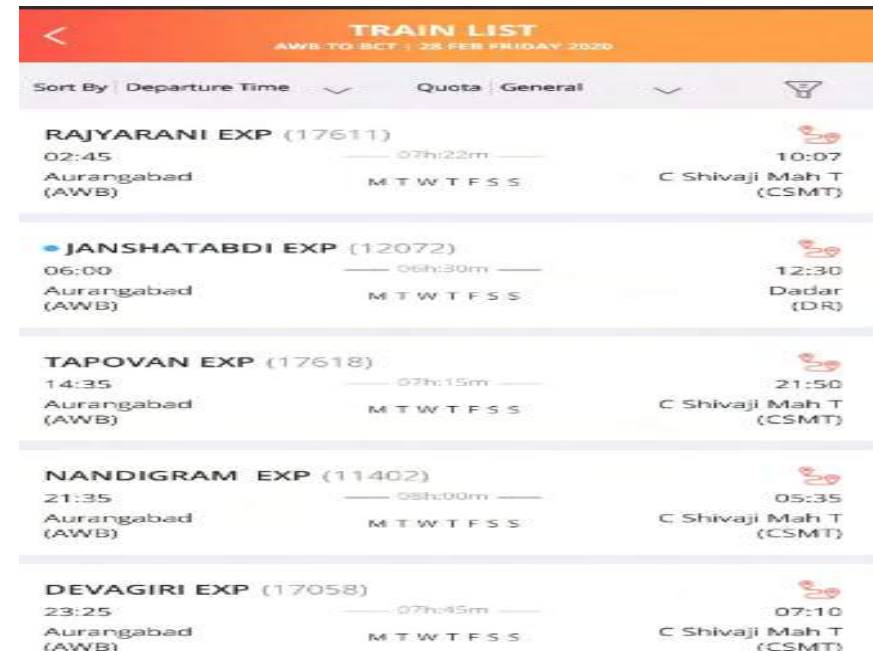
☐ Flexible with Date | ☐ I'll Book in Special Concession

☐ Connecting Journey Booking

SEARCH TRAINS



Select the train in which you
need to book seat



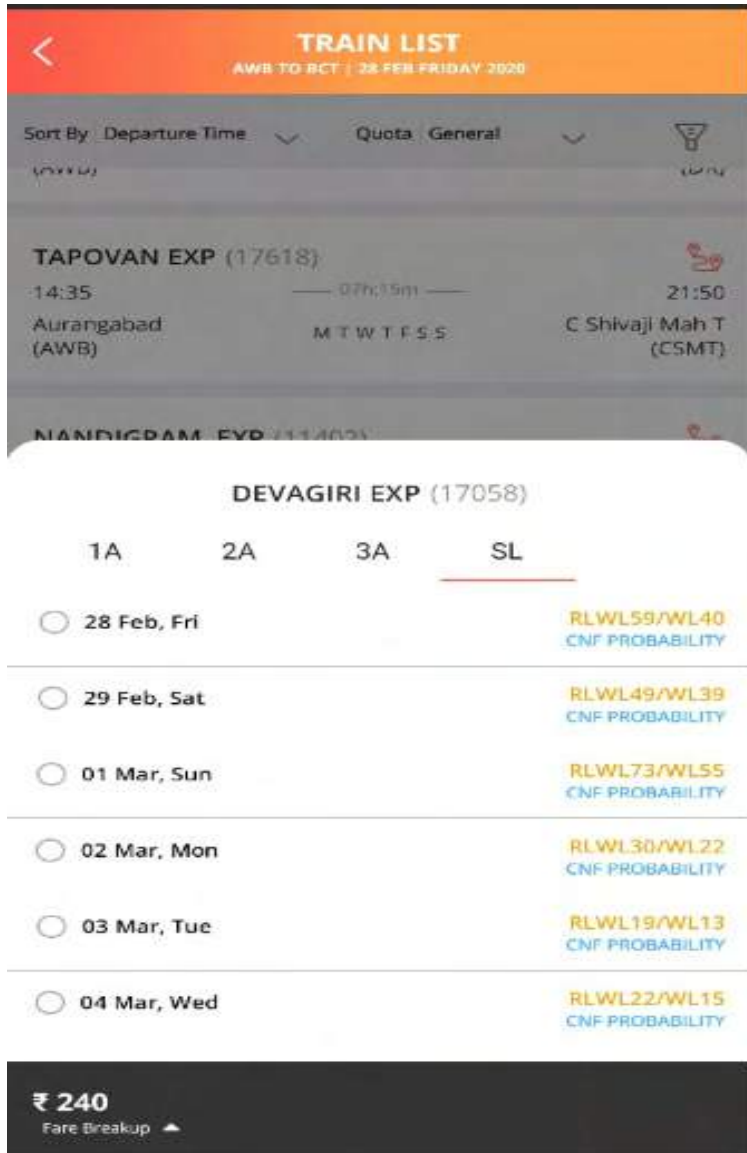
TRAIN LIST
AWB TO BCT | 28 FEB FRIDAY 2020

Sort By: Departure Time | Quota: General

RAJYARANI EXP (17611) 02:45 Aurangabad (AWB)	07h:22m MTWTFSS	10:07 C Shivaji Mah T (CSMT)
JANSHATABDI EXP (12072) 06:00 Aurangabad (AWB)	06h:30m MTWTFSS	12:30 Dadar (DR)
TAPOVAN EXP (17618) 14:35 Aurangabad (AWB)	07h:15m MTWTFSS	21:50 C Shivaji Mah T (CSMT)
NANDIGRAM EXP (11402) 21:35 Aurangabad (AWB)	08h:00m MTWTFSS	05:35 C Shivaji Mah T (CSMT)
DEVAGIRI EXP (17058) 23:25 Aurangabad (AWB)	07h:45m MTWTFSS	07:10 C Shivaji Mah T (CSMT)

Bill Payment In IRCTC

Select the class and date



TRAIN LIST
AWB TO BCT | 28 FEB FRIDAY 2020

Sort By: Departure Time Quota: General

TAPOVAN EXP (17618)
14:35 — 07h:15m — 21:50
Aurangabad (AWB) M T W T F S S C Shivaji Mah T (CSMT)

DEVAGIRI EXP (17058)
1A 2A 3A SL

☐ 28 Feb, Fri RLWL59/WL40 CNF PROBABILITY

☐ 29 Feb, Sat RLWL49/WL39 CNF PROBABILITY

☐ 01 Mar, Sun RLWL73/WL55 CNF PROBABILITY

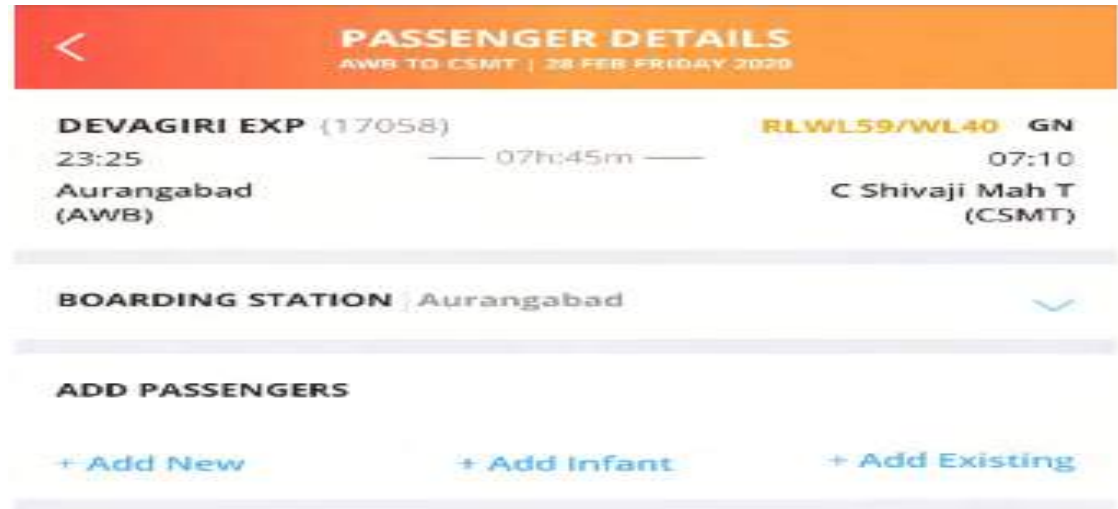
☐ 02 Mar, Mon RLWL30/WL22 CNF PROBABILITY

☐ 03 Mar, Tue RLWL19/WL13 CNF PROBABILITY

☐ 04 Mar, Wed RLWL22/WL15 CNF PROBABILITY

₹ 240
Fare Breakup

Add Passenger Details
Click on Add New



PASSENGER DETAILS
AWB TO CSMT | 28 FEB FRIDAY 2020

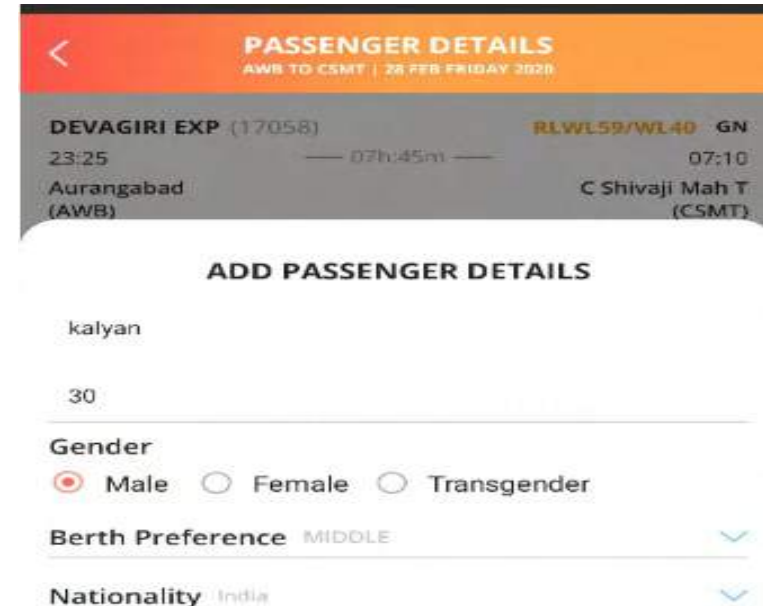
DEVAGIRI EXP (17058)
23:25 — 07h:45m — 07:10
Aurangabad (AWB) C Shivaji Mah T (CSMT)

BOARDING STATION Aurangabad

ADD PASSENGERS

+ Add New + Add Infant + Add Existing

Enter Passenger Details



PASSENGER DETAILS
AWB TO CSMT | 28 FEB FRIDAY 2020

DEVAGIRI EXP (17058)
23:25 — 07h:45m — 07:10
Aurangabad (AWB) C Shivaji Mah T (CSMT)

ADD PASSENGER DETAILS

kalyan

30

Gender
☒ Male ☐ Female ☐ Transgender

Berth Preference MIDDLE

Nationality India

Bill Payment In IRCTC

Review Journey & Proceed to Pay

REVIEW JOURNEY
AWB TO CSMT | 28 FEB FRIDAY 2020

DEVAGIRI EXP (17058)
 Fri, 28 Feb
23:25
 Aurangabad (AWB)

RLWL59/WL40 GN
 Sat, 29 Feb
07:10
 C Shivaji Mah T (CSMT)

07h 45m

1 Adult, 0 Child | Sleeper | General | Aurangabad(AWB) | 28 Feb 2020
 23:25

PASSENGERS DETAILS
 1) KALYAN 30 yrs, M, MIDDLE

Your eticket will be sent to charansurya757@gmail.com and +91-7893503720

By clicking "Proceed To Pay", you agree to our [Terms & Conditions](#).

₹ 257.70
Fare Breakup ▲

Proceed to Pay

Select the payment option Debit card or BHIM

MAKE PAYMENT

SELECT PAYMENT METHOD

WALLETS

MULTIPLE PAYMENT OPTIONS

☐

IRCTC iPay

Credit Card, Debit Card, Prepaid Card, UPI

☐

paytm

Wallet / Credit&Debit Card / Net Banking

☐

Mobikwik

Wallet / Credit & Debit Card / Net Banking

☐

PayU

Credit Card / Debit Card / Net Banking / Wallet

☐

Razorpay

UPI - BHIM - Google Pay - Credit/Debit Cards - Netbanking

☐

PhonePe

BHIM UPI / Credit & Debit Card / Wallet

☒

ICICI Merchant Services

Credit & Debit Card

☐

HDFC BANK

Debit & Credit Cards

For Debit Cards: NIL for Amt upto ₹ 100000, For Credit Cards: 1% of Net Amt. GST as applicable

₹257.7

Pay ₹257.7



Tap on Don't have account?
Sign Up

Create a login name like ABC123 and
password at least of 6 characters
without space

Enter the registration details which
includes Consumer no, Mobile no
and Email id

Login

Login

Continue as guest

Don't have account? Sign Up

Apply for New Connection

Registration

[* indicates a required field]

Consumer No*

Mobile No*

+91

Email ID*

Login Name*

Password*

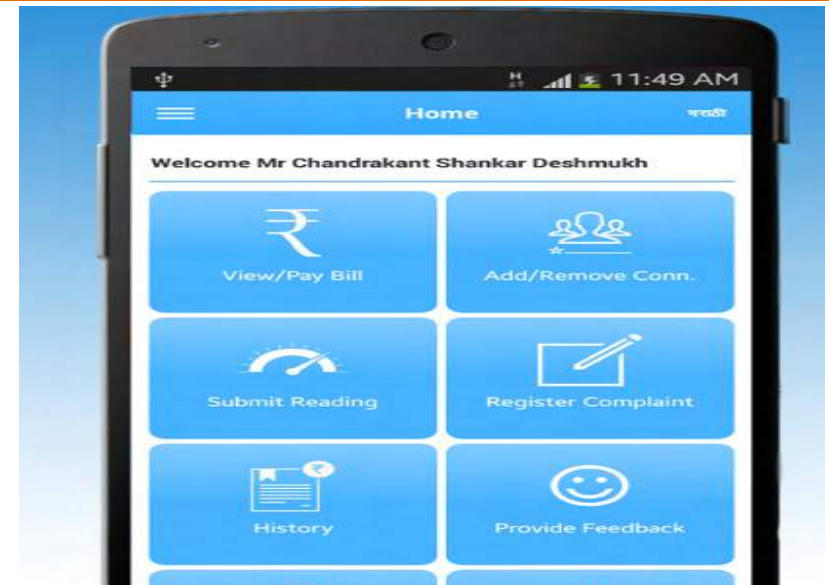
Note: Password must be at least 6 characters long and must not contain a space character

Confirm Password*

Submit

After successful completion of
Registration
you will find home page

Click on View/Pay bill option



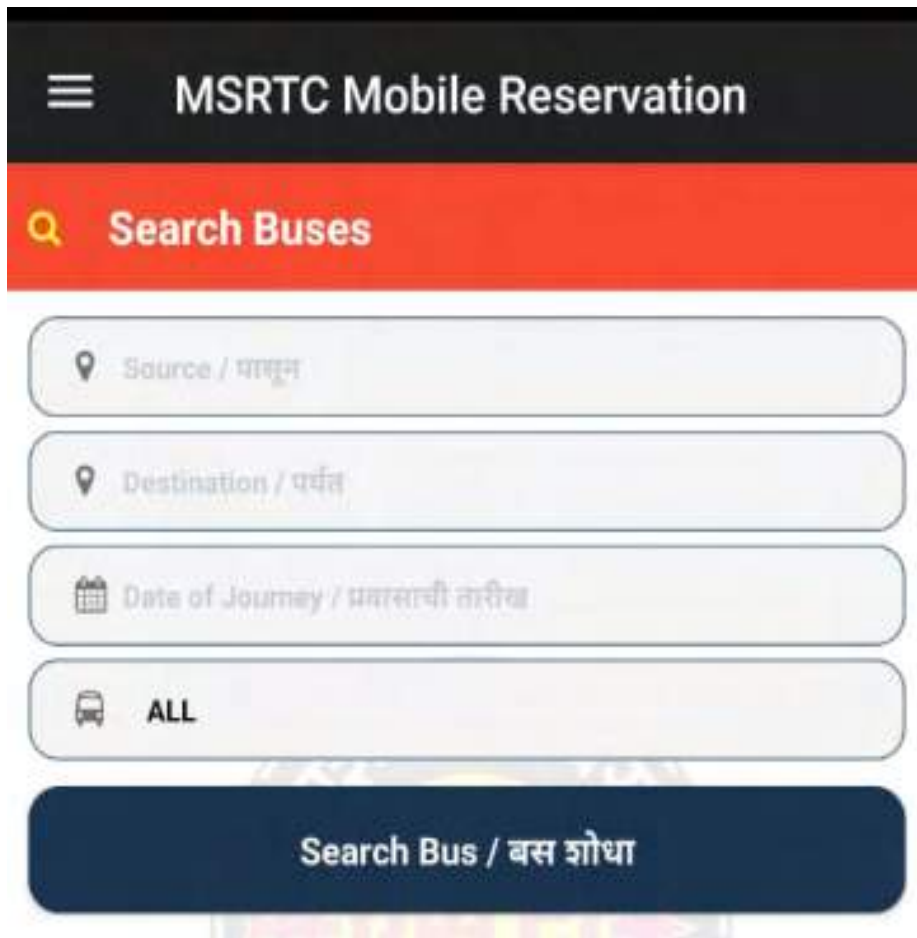
Electricity bill with respect to customer
number is displayed

Tap on pay bill option



Bill Payment In MSRTC

Enter Source, Destination &
Date of travel



The image shows the MSRTC Mobile Reservation app interface. At the top, there is a header with a menu icon and the text 'MSRTC Mobile Reservation'. Below this is a red bar with a magnifying glass icon and the text 'Search Buses'. Underneath are four input fields: 'Source / पावसुन', 'Destination / पर्यंत', 'Date of Journey / प्रवासाची तारीख', and a dropdown menu currently showing 'ALL'. At the bottom is a large blue button with the text 'Search Bus / बस शोधा'.

1. List of buses satisfying the options will appear.
2. Select any service from the list



The image shows the MSRTC Mobile Reservation app interface displaying a list of buses. The header is 'MSRTC Mobile Reservation' with a back arrow and a user icon. Below it is a red bar with a bus icon and the text 'Bus List'. Underneath is a grey bar with a bus icon and the text 'AURANGABAD(AURANGABAD - AURANGABAD - AURANGABAD) - PUNE(PUNE - PUNE - PUNE)' and a calendar icon with the text 'Journey Date: 02/03/2020'. The main content is a list of buses with their departure times and routes.

Time	Service	Route
04:30	SHIVSHAHI	Route : CIDCO AURANGABAD to SHIVAJI NAGAR PUNE
05:15	ORDINARY EXPRESS	Route : SILLOD to SHIVAJI NAGAR PUNE
05:15	SHIVSHAHI	Route : AURANGABAD to SHIVAJI NAGAR PUNE via SWASTIK STAND
05:30	ORDINARY EXPRESS	Route : JAFRABAD to SHIVAJI NAGAR PUNE via AURANGABAD
05:30	SHIVSHAHI	Route : CIDCO AURANGABAD to SHIVAJI NAGAR PUNE
05:45	ORDINARY EXPRESS	Route : AURANGABAD to KAGAL
06:00	ORDINARY EXPRESS	Route : JALNA to NEW SHIVAJI NAGAR PUNE
06:00	ORDINARY EXPRESS	Route : PARTUR to NEW SHIVAJI NAGAR PUNE
06:00	ORDINARY EXPRESS	Route : KANNAD to SHIVAJI NAGAR PUNE

Bill Payment In MSRTC

Verify the route & tap on select seats



MSRTC Mobile Reservation

Search Route

✚ CIDCO AURANGABAD to SHIVAJI NAGAR PUNE
Journey Date : 02/03/2020 04:30:00
Bus Type : SHIVSHAHI

📍 Boarding Stop : CIDCO AURANGABAD(04:30)
📍 Alighting Stop : NEW SHIVAJI NAGAR PUNE(09:40)

📍 CIDCO AURANGABAD (04:30)

📍 NEW SHIVAJI NAGAR PUNE (09:40)

Select Seats / जागा निवडा

Select the seats & click on next



MSRTC Mobile Reservation

Select Seats

Available Booked Ladies Senior Citizen Reserved

1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38		

👤 Seats :
₹ Fare : 0.00

Next / पुढे

Enter passenger details & click on proceed



MSRTC Mobile Reservation

Passenger Info

✚ Route : CIDCO AURANGABAD to SHIVAJI NAGAR PUNE(02/03/2020 04:30:00)

📍 Boarding Stop : CIDCO AURANGABAD(04:30)
📍 Alighting Stop : NEW SHIVAJI NAGAR PUNE(09:40)
👤 Total Seats : 1
👤 Seat Number : 5
₹ Fare Rs : 465.00

👤 Contact Details

📞 9604986493

☰ Passenger 01 5

📝 Name / नाव

😊 Age / वय

👤 -Select Gender--

Proceed / पुढे जा

Bill Payment In MSRTC

Select the Payment Gateway

 MSRTC Mobile Reservation

Payment Details

Route : CIDCO AURANGABAD to SHIVAJI NAGAR PUNE(02/03/2020 04:30:00)
Bus Type : SHIVSHAHI

Boarding Stop : CIDCO AURANGABAD(04:30)
Alighting Stop : NEW SHIVAJI NAGAR PUNE(09:40)
Total Seats : 1
Seat Number : 5


Payment Details (₹)

Particulars	Amount
Basic Fare	454.00
Reservation Charge	10.00
ASN Amount	1.00
Total Chargeable Amount (including Service Tax)	465.00

Pay with TechProcess

Pay With Atom

Check journey details & click Pay

 MSRTC Mobile Reservation

Confirmation

Route : CIDCO AURANGABAD to SHIVAJI NAGAR PUNE(02/03/2020 04:30:00)
Bus Type : SHIVSHAHI

Boarding Stop : CIDCO AURANGABAD(04:30)
Alighting Stop : NEW SHIVAJI NAGAR PUNE(09:40)
Total Seats : 1
Seat Number : 5

Contact Details

Mobile Number : +91-9604986493

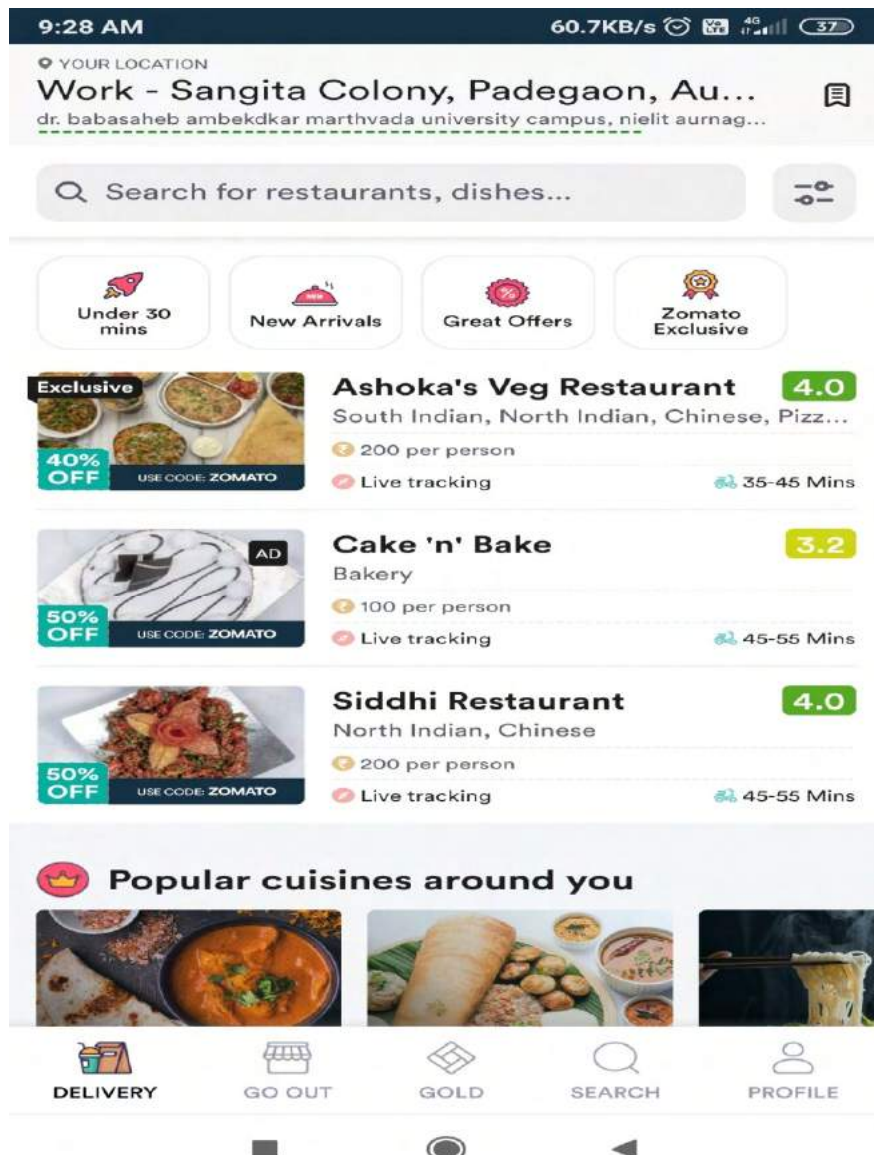
Passenger Details

Sr. No.	Name	Age	Gender
1	Yogesh	25	Male

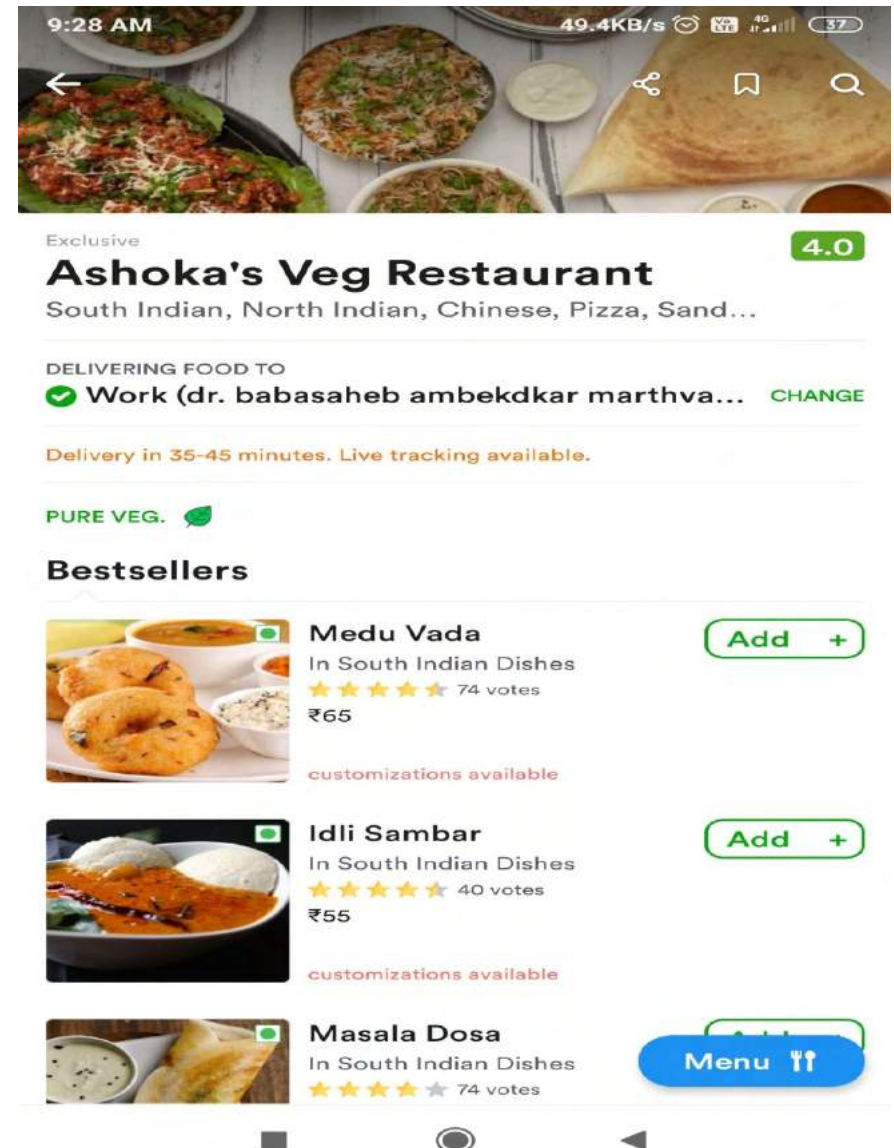
Pay / अदा करा

Bill Payment In Zomato

Select The Hotel



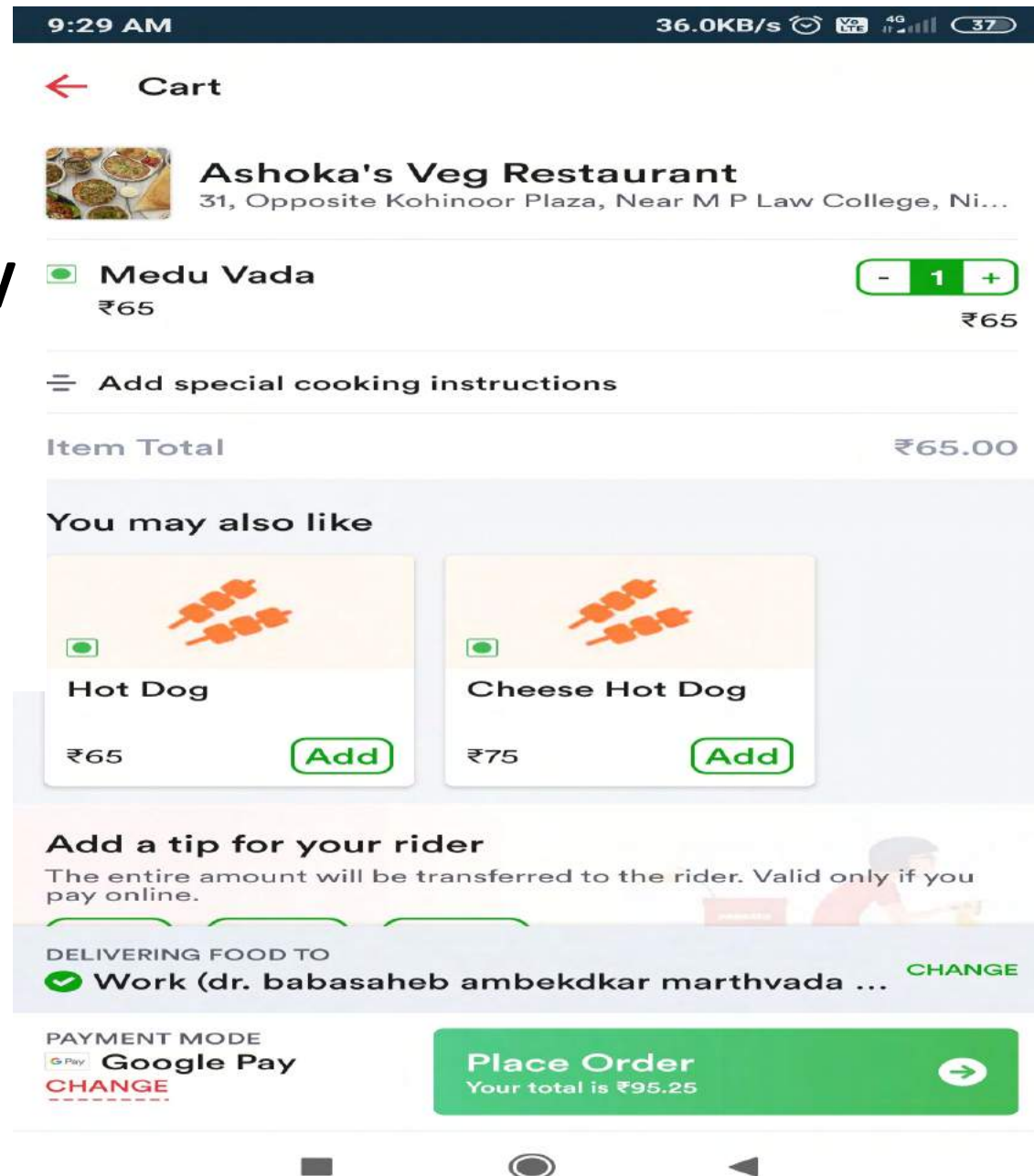
Select The Menu



Bill Payment In Zomato

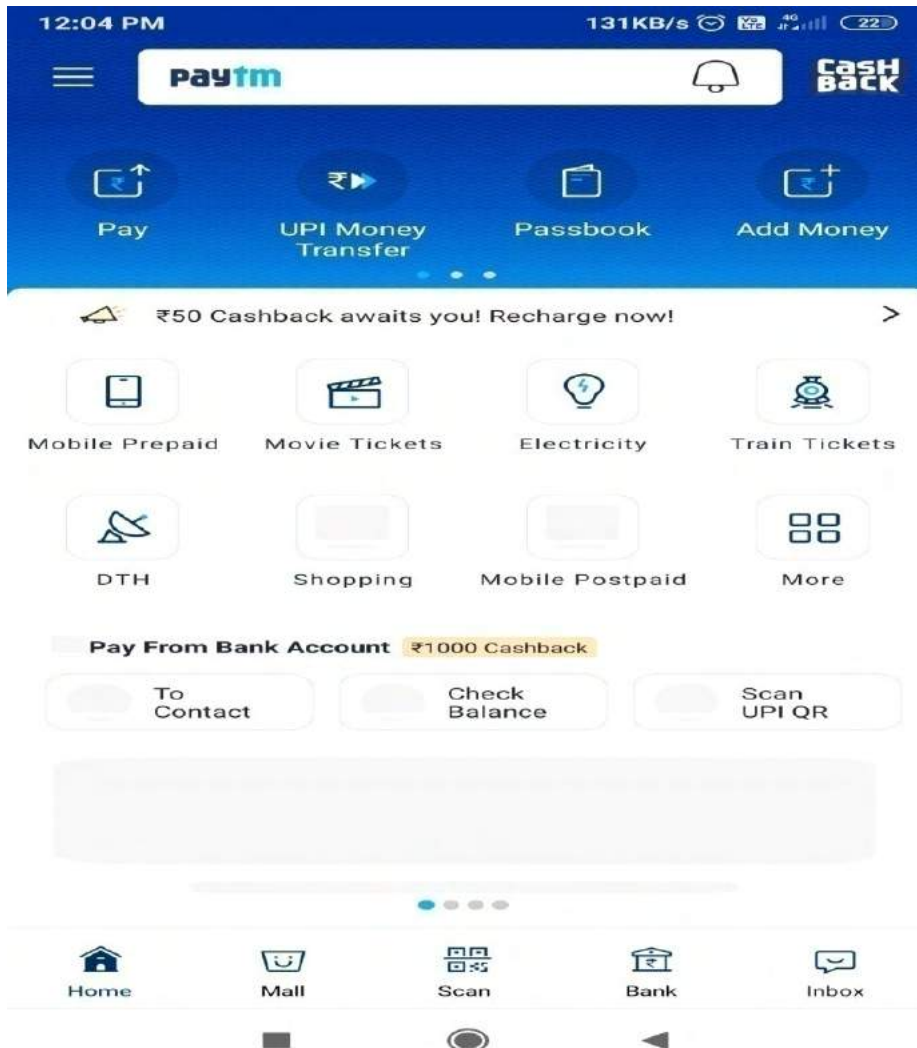
Placed order and pay money through different option such as

1. Payment Wallet
2. Debit Card
3. Cash on delivery

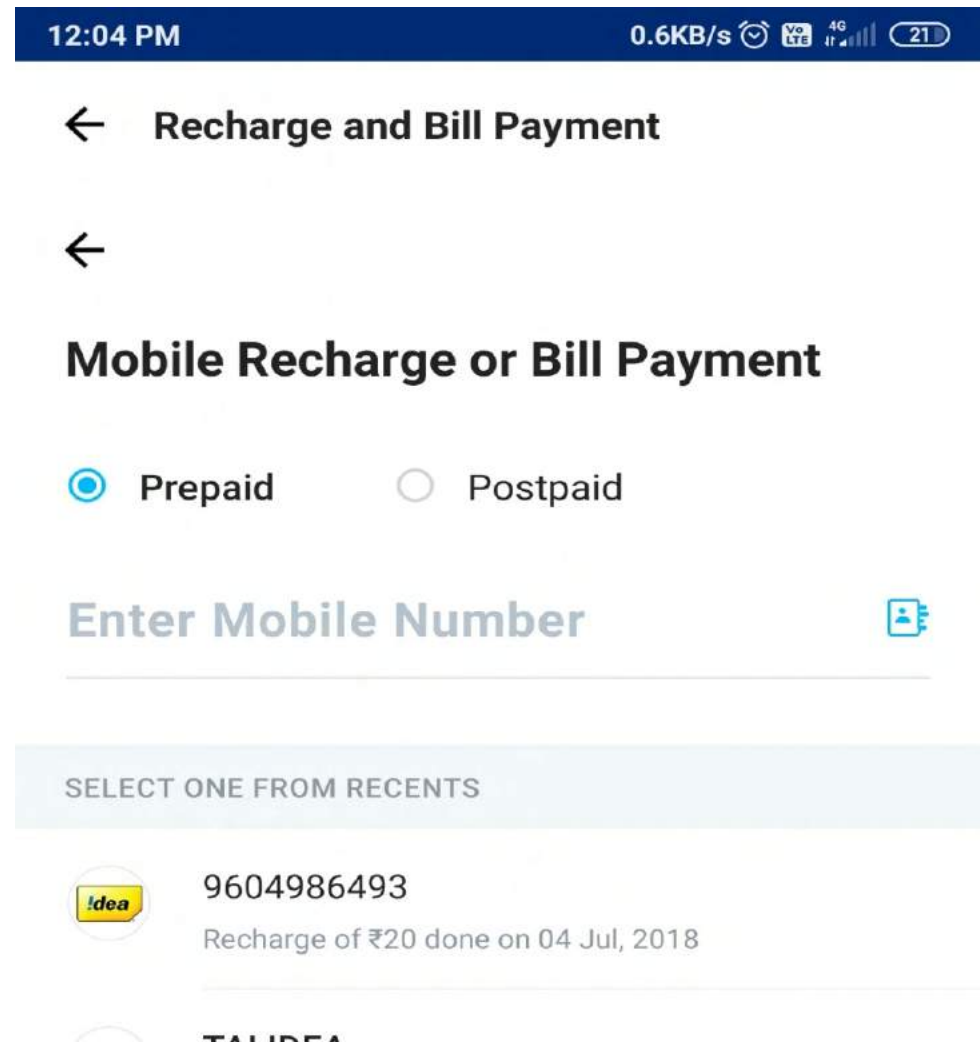


Mobile Recharge Using Paytm

Click on mobile prepaid to recharge mobile.

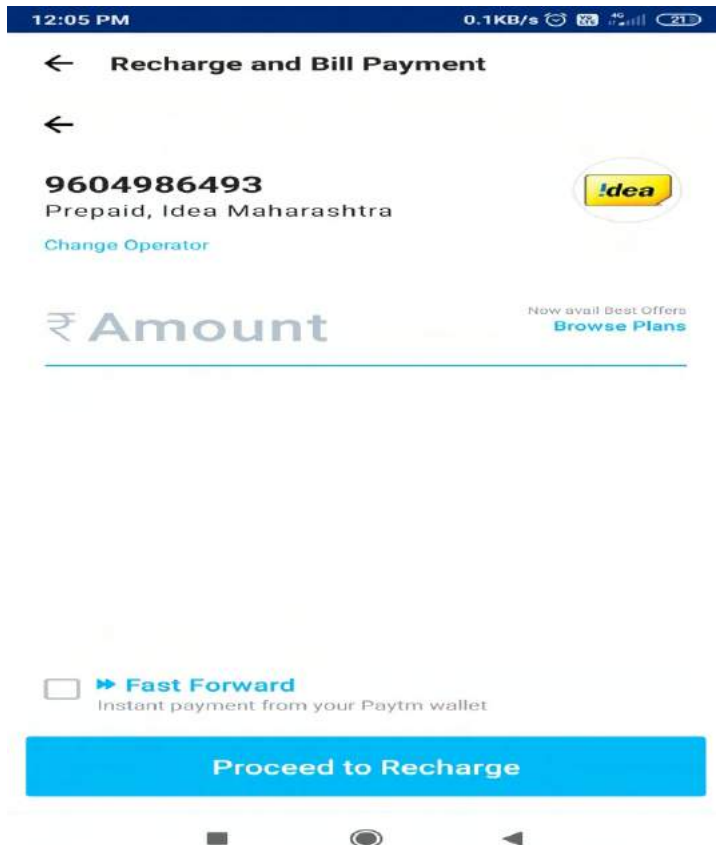


Select the sim type & enter the mobile number



Mobile Recharge Using Paytm

Enter available promocode to get cash back




12:05 PM 0.1KB/s

← Recharge and Bill Payment

←

9604986493
Prepaid, Idea Maharashtra
[Change Operator](#)

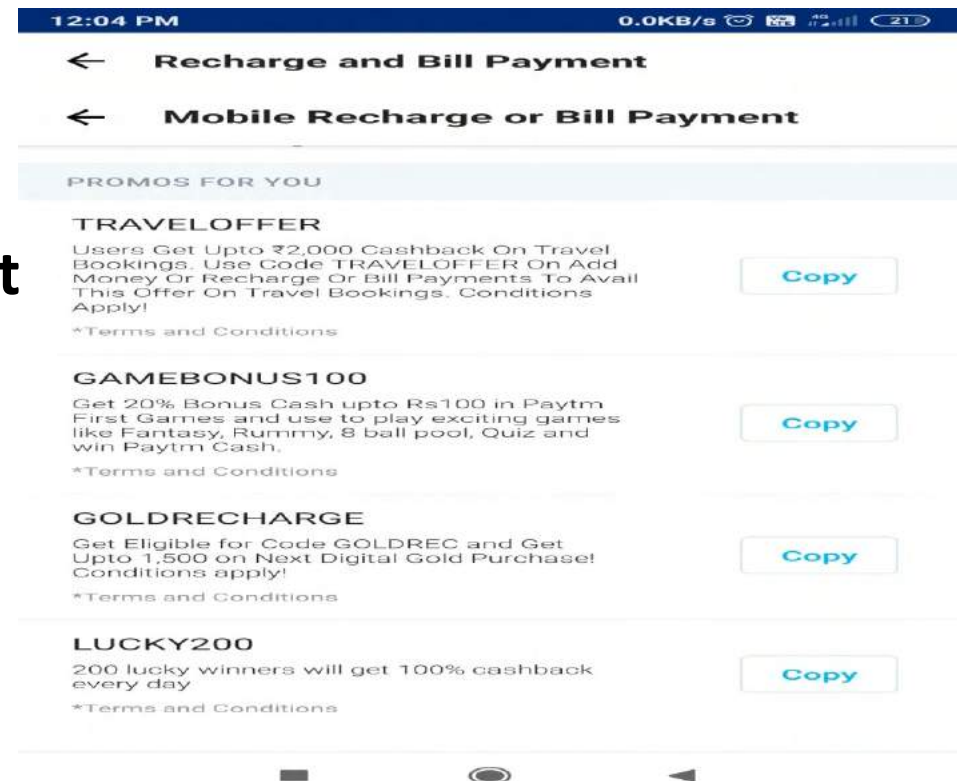


₹ Amount [Now avail Best Offers Browse Plans](#)

☐ [Fast Forward](#)
Instant payment from your Paytm wallet

Proceed to Recharge

Enter amount



12:04 PM 0.0KB/s

← Recharge and Bill Payment

← Mobile Recharge or Bill Payment

PROMOS FOR YOU

TRAVELOFFER
Users Get Upto ₹2,000 Cashback On Travel Bookings. Use Code TRAVELOFFER On Add Money Or Recharge Or Bill Payments To Avail This Offer On Travel Bookings. Conditions Apply!
[Copy](#)
*Terms and Conditions

GAMEBONUS100
Get 20% Bonus Cash upto Rs100 in Paytm First Games and use to play exciting games like Fantasy, Rummy, 8 ball pool, Quiz and win Paytm Cash.
[Copy](#)
*Terms and Conditions

GOLDRECHARGE
Get Eligible for Code GOLDREC and Get Upto 1,500 on Next Digital Gold Purchase! Conditions apply!
[Copy](#)
*Terms and Conditions

LUCKY200
200 lucky winners will get 100% cashback every day
[Copy](#)
*Terms and Conditions

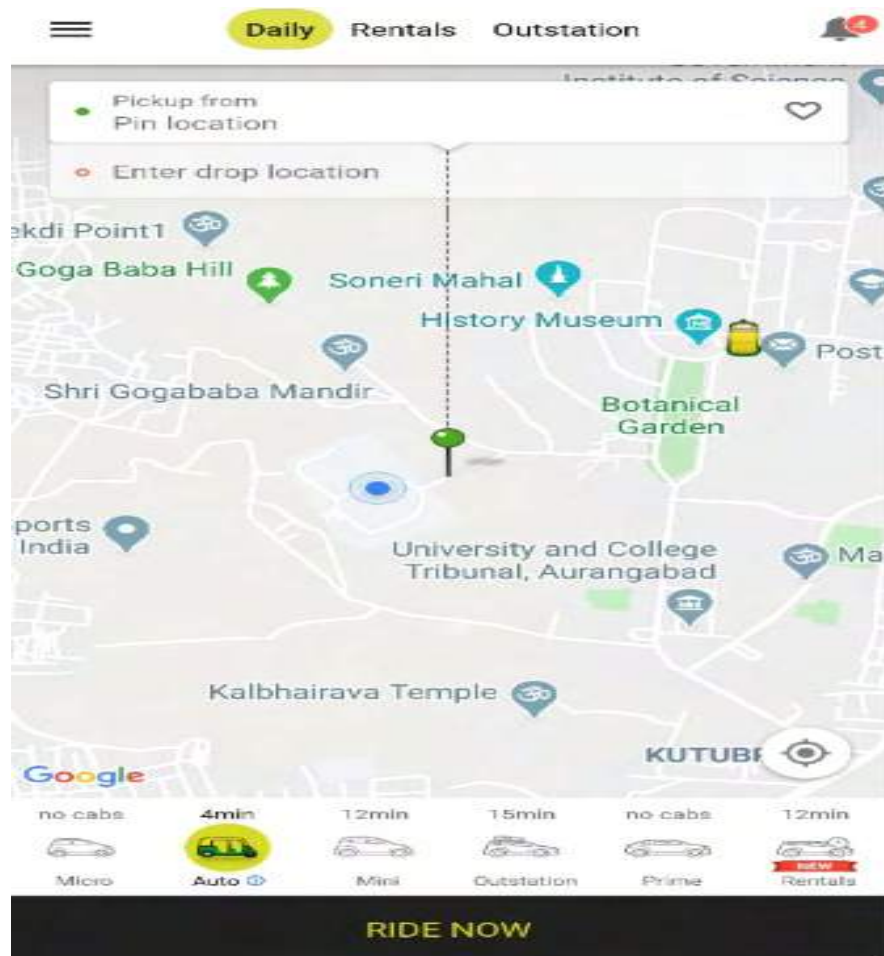
Proceed to recharge to pay through different option such as

1. Payment wallet
2. Debit card

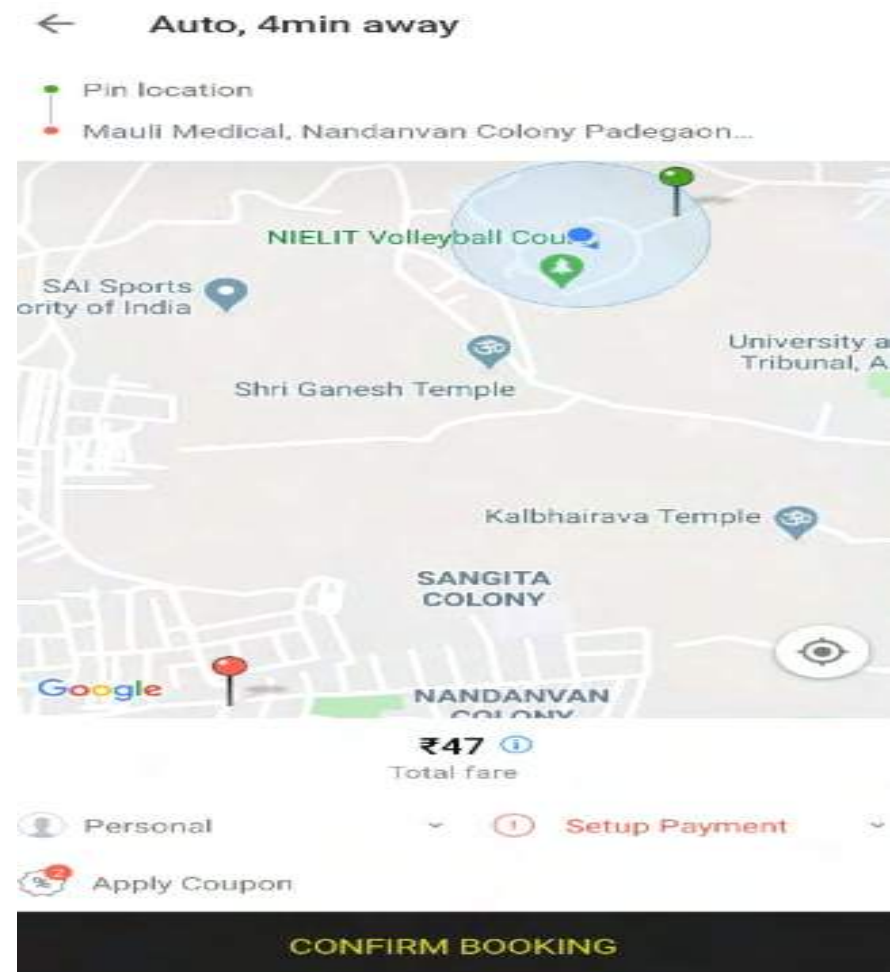
Bill Payment In OLA



Enter Drop location & click
on Ride now

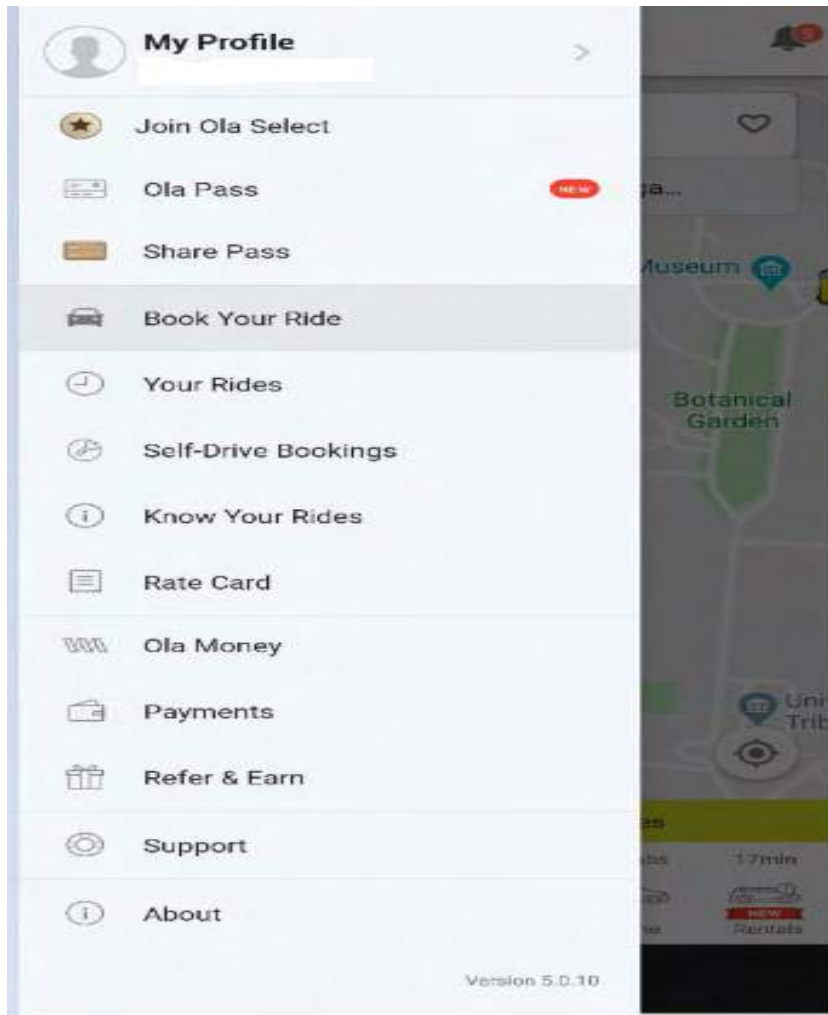


Tap on Confirm Booking

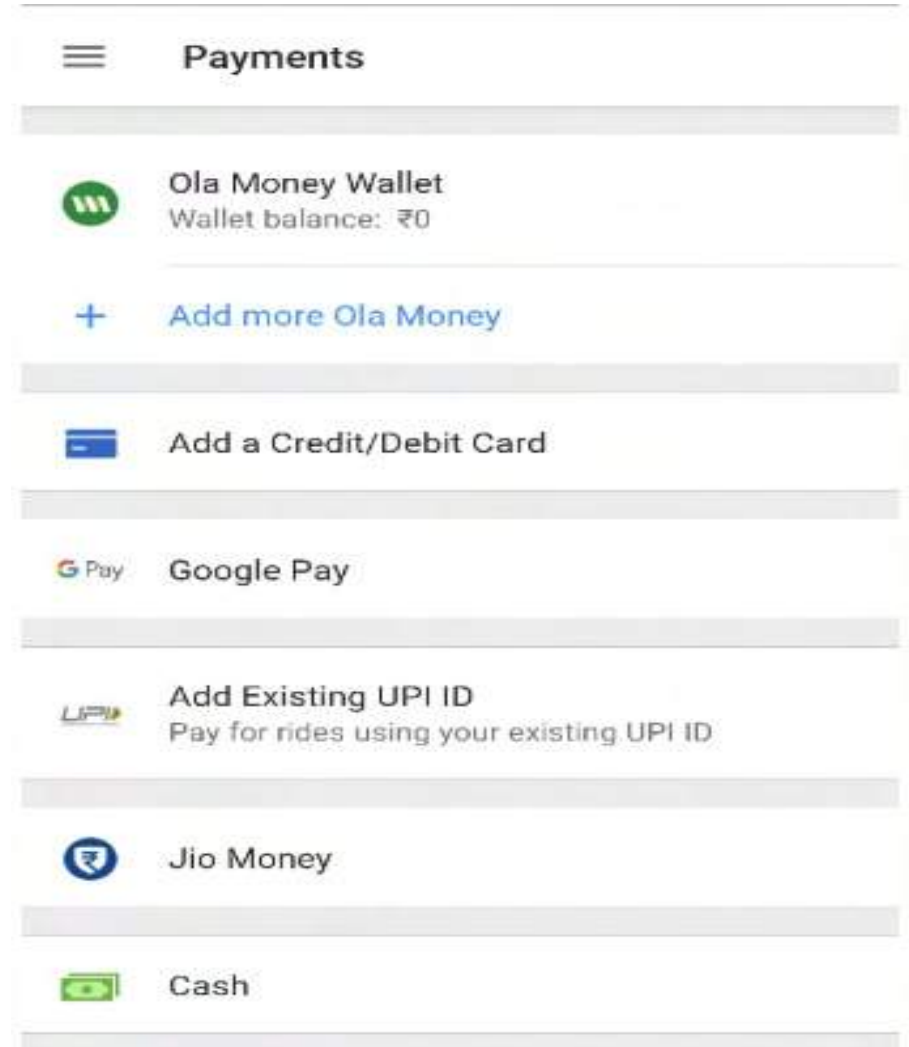


Bill Payment In OLA

Go to My profile then tap
on payments

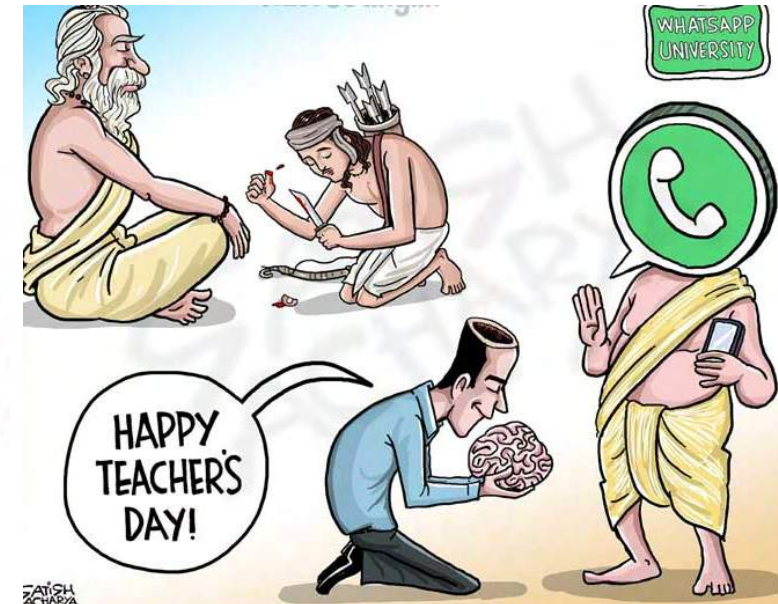


Choose Credit card/Debit card or
BHIM(UPI)





4. Email, Social Media and Mobile Apps



Play Store / प्ले स्टोर

आपल्या मोबाइल मधी
आसा प्ले स्टोरे चा चित्र
दिसेल . त्या चित्र वर
दाबा .



Play
Store



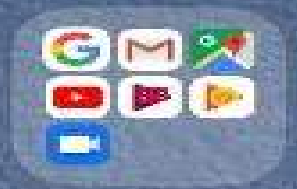
Gallery



Chrome



Themes



App



Security



GetApps



Tools

Search for the Play
store icon on your
mobile screen, then
click on that icon.

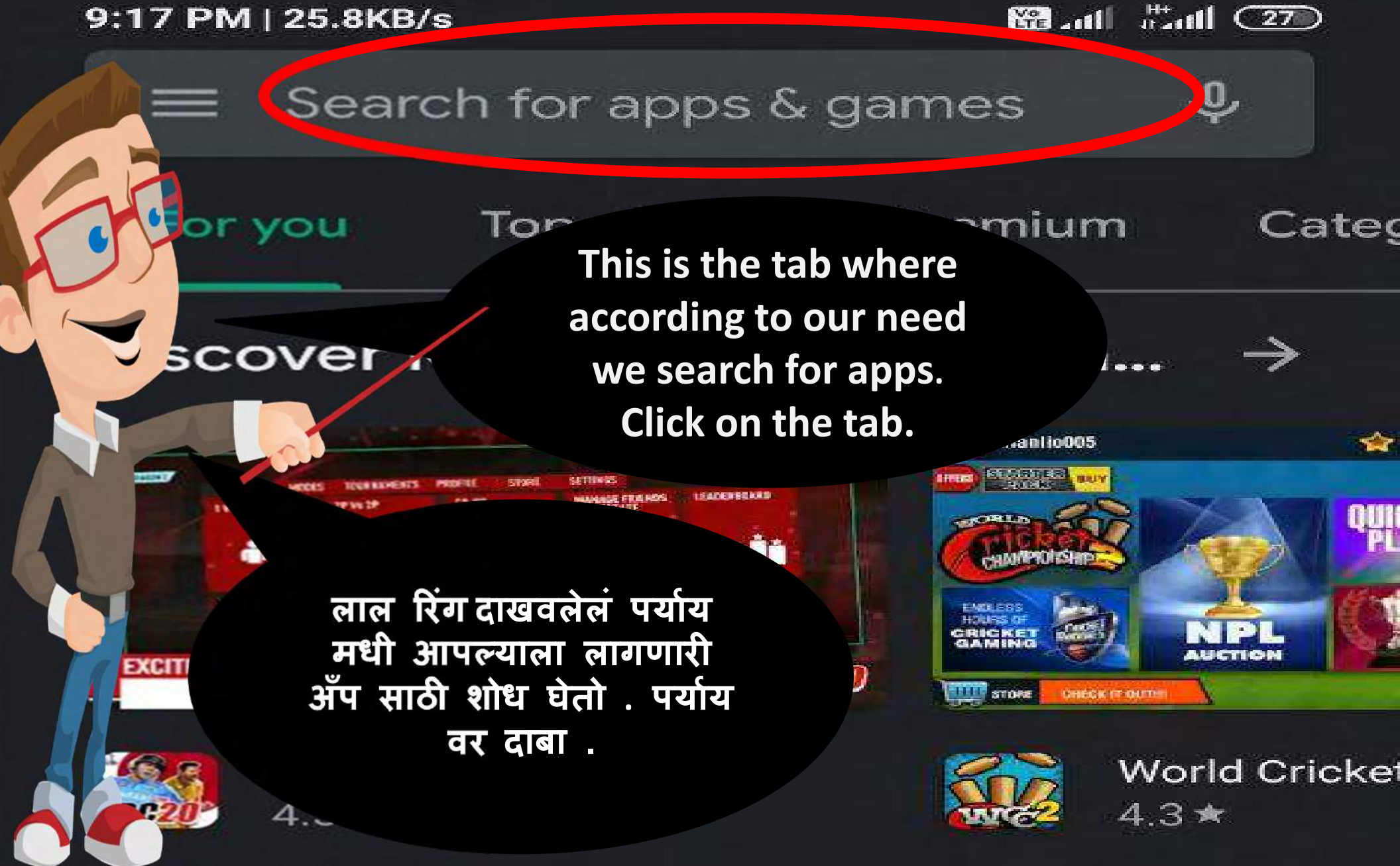
Inside Play Store

प्ले स्टोर मधी
आपल्याला विविध प्रकार
चे चित्र दिसतील. ह्यांना
आपण अँप म्हणतो .
आपण प्ले स्टोर मधी
विविध गेम्स (क्रीडा)
किंवा पुस्तक चे अँप
पण बघू शकतो.

- After click you will be able to see what is inside play store.
- Here, various apps can be seen.
- Like games, Sudoku.
- Daily news applications are also available on play store.



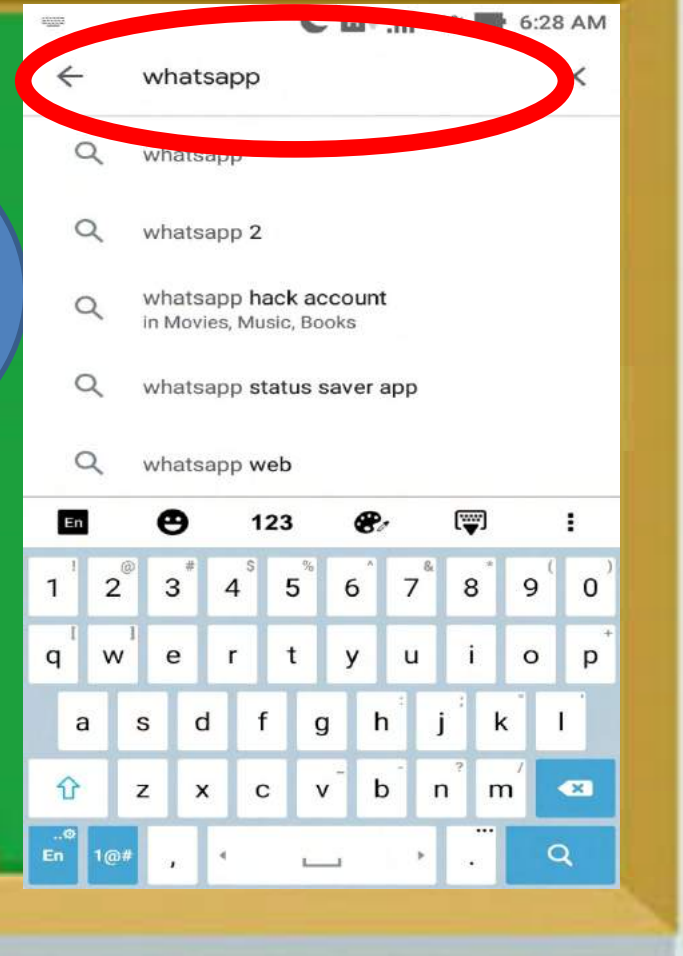
Search Tab In Play Store



Searching The Application

Write the name of application You want to download.

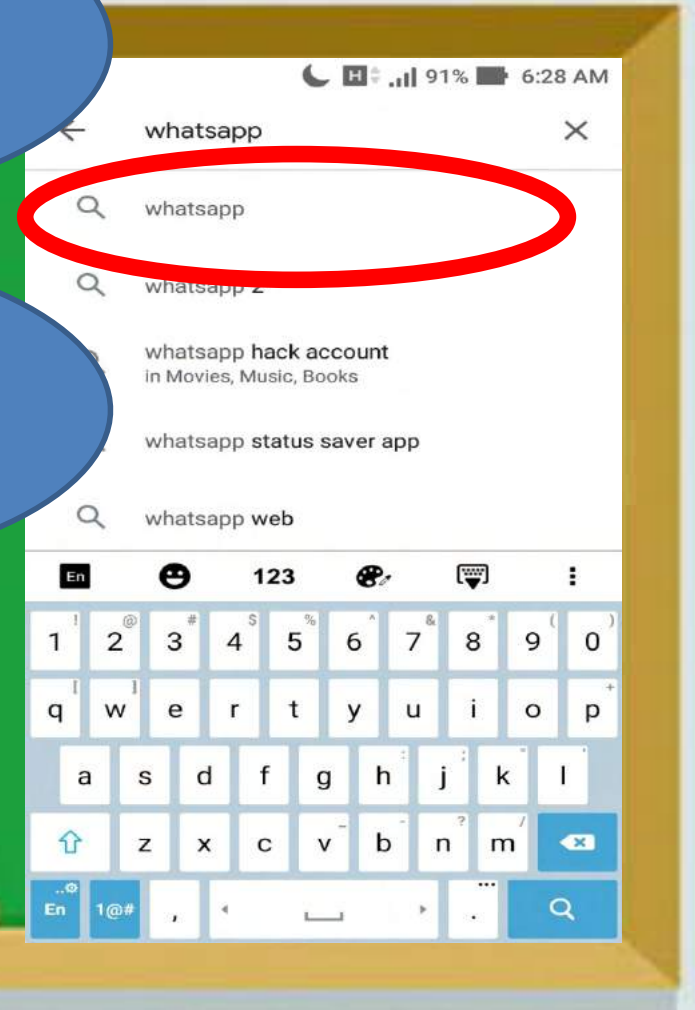
जे अँप्लिकेशन आपल्याला निवड करची ए , तिचा नाव लिहा आणि शोध करावा.



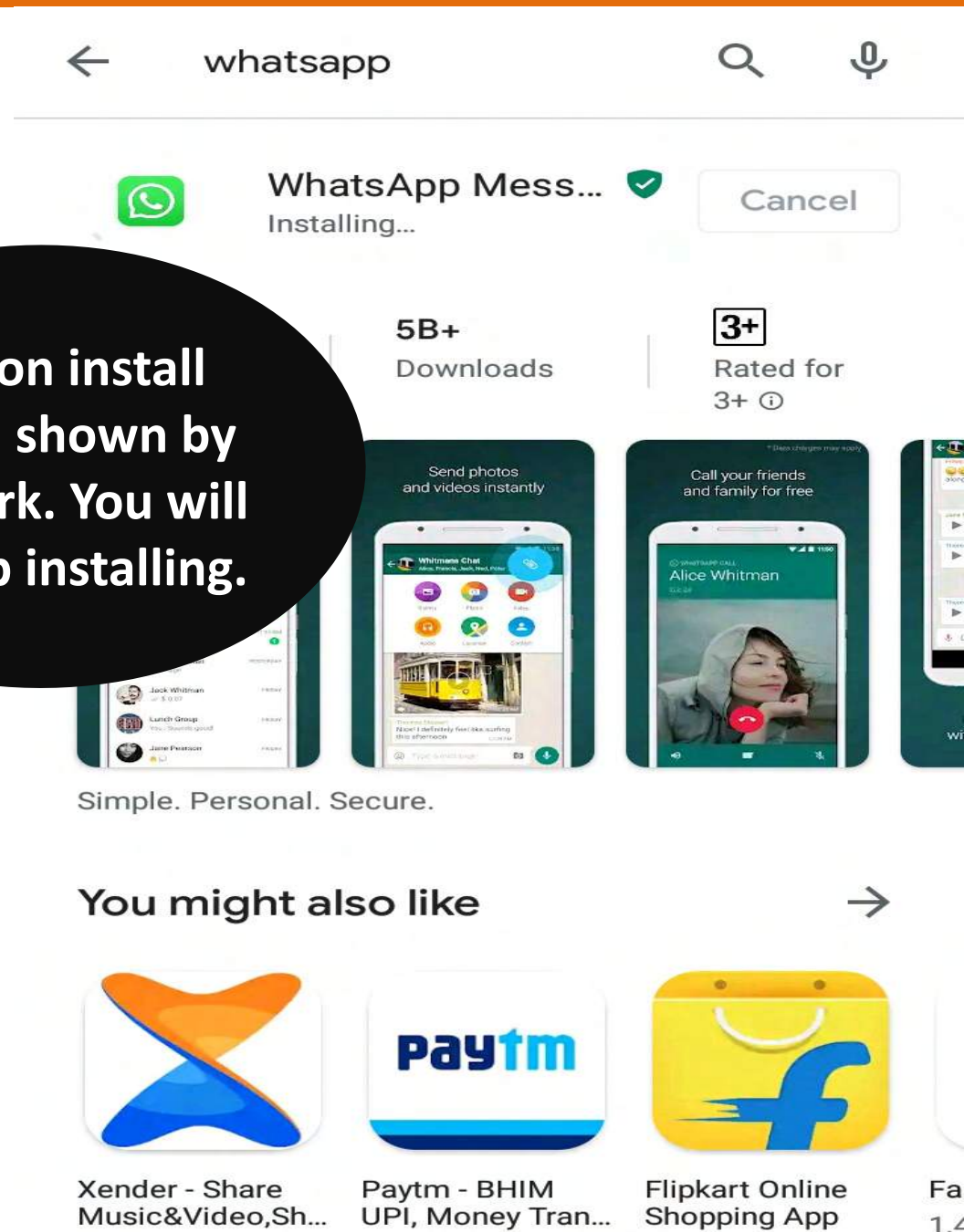
Selecting Desired App

Click on the
required
application.

तुम्हाला विविध नाव
दिसतील. त्या मधून
एक पपर्या निवडावे .

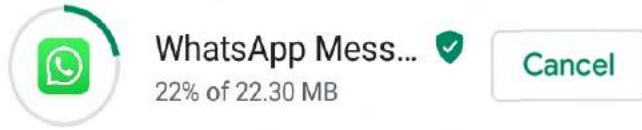


Installing APP / अँप डाउनलोड करणे



Installing Process/ प्रक्रिया करणे

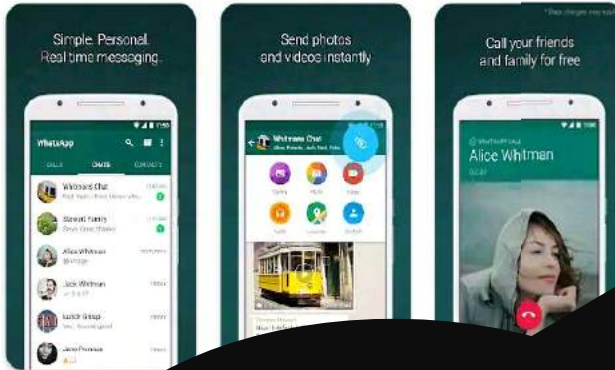
← whatsapp 🔍 🎤



4.3★
105M
reviews

5B+
Downloads

3+
Rated for
3+ ⓘ

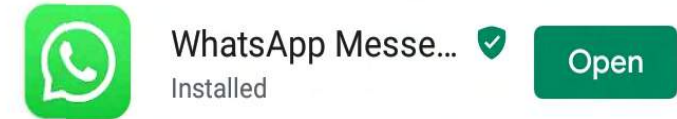


अॅप डाउनलोड
झालय नंतर , हिरवा
बटण येईल. तया
पर्याय वर दाबा .



Xender - Share Music&Video,Sh...
Paytm - BHIM UPI, Money Tran...
Flipkart Online Shopping App
Fa 1.4

← whatsapp 🔍 🎤



4.3★
105M
Reviews

5B+
Downloads

3+
Rated for
3+ ⓘ



After the app gets
download, a green
button will be
visible. Click in the
green button.

You might also like →



Xender - Share Music&Video,Sh...
Paytm - BHIM UPI, Money Tran...
Flipkart Online Shopping App
Fa 1.4

WHATS APP ACCOUNT

**Till now we saw how to download application from play store.
Now ,lets see how to make account in
Whats app?**

**आत्ता परेंट आपण बघितलं ,
प्लायस्टोरे वरून ॲप्लिकेशन कास
डाउनलोड करायच . व्हाट्स ॲप वर
अकाउंट कसं उघडयचं ?**

BASIC PROCESS/ मूलभूत प्रक्रिया

Welcome to WhatsApp

व्हाट्स अँप उगढलया
नंतर, खालील हिरव्या
बटण वर दाबा.
नंतर आपला
मोबाइल क्रमांक
लिहून नेक्स्ट नावं चा
बटण दाबा

After opening the
application, click on the
green button.
Write your mobile no.
using keypad and click
next

Enter your phone number

WhatsApp will send an SMS message to verify your
phone number. [What's my number?](#)

India

+ 91 758867****

Carrier SMS charges may apply

NEXT

Read our [Privacy Policy](#). Tap "Agree and continue" to
accept the [Terms of Service](#).

AGREE AND CONTINUE

from

FACEBOOK



+	1	2	3	,
(4	5	6	;
)	7	8	9	✕
.	*	0	#	Done

Reading OTP/ सुरक्षित संकेतशब्द

Verify +91 75886 72311

Waiting to automatically detect an SMS sent to

+91 75886 72311. [Wrong number?](#)

Enter 6-digit code

Resend SMS

1:03

Call me

1:03

After pressing next button, an OTP will Be automatically generated and detected. Click on continue button

नेक्स्ट बटण दाबल्या नंतर एक सुरक्षित क्रमांक आपल्या मोबाइलला वर दिसेल. तिला खालील लाल घेर (continue) असलेला पर्याय ला दाब



2 5 3 9 6 9



6:31 AM



Mark as read



Dismiss

NOT NOW

CONTINUE



Selecting Picture/ प्रतिमा निवड

Profile info



First click on the camera symbol.
सगळ्यात आधि ह्या कॅमेरा सारखं दिसणार्या चित्र वर दाबा

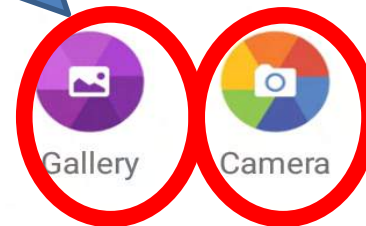
Type your name here



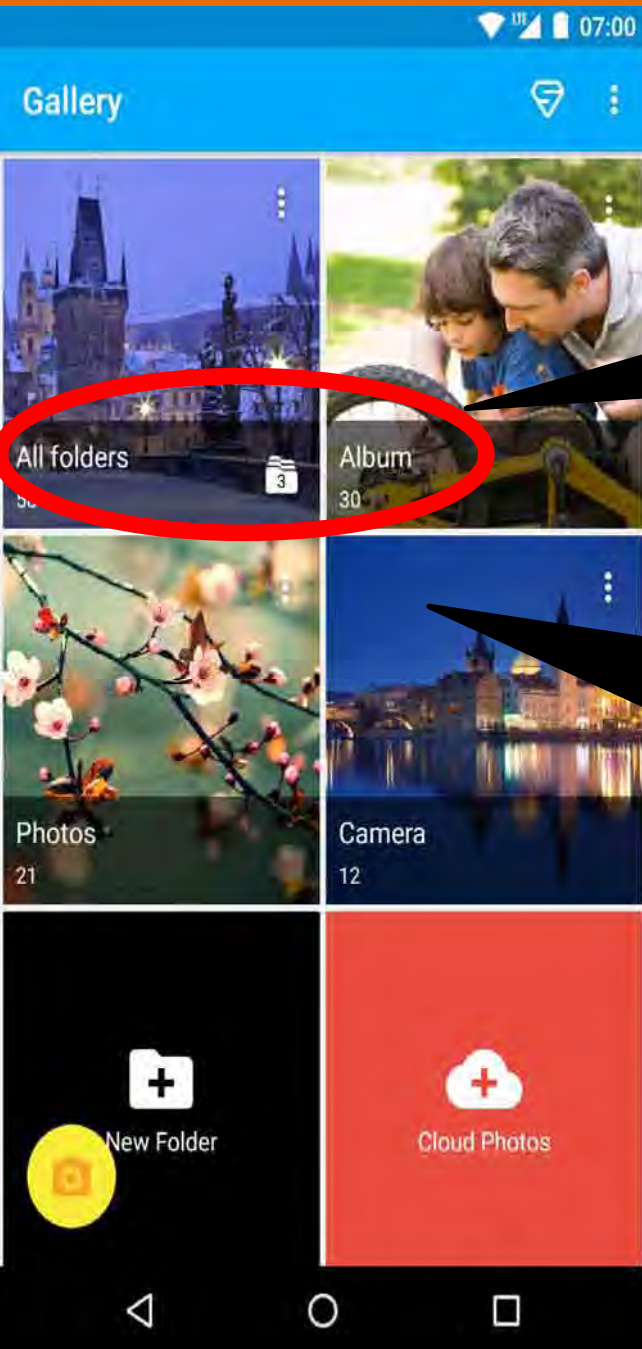
NEXT

Click on gallery or camera symbol in red mark
नंतर खाली दिसणारा गॅलरी च्या चित्र वर दाबा,

Profile photo



Selecting Picture From Gallery

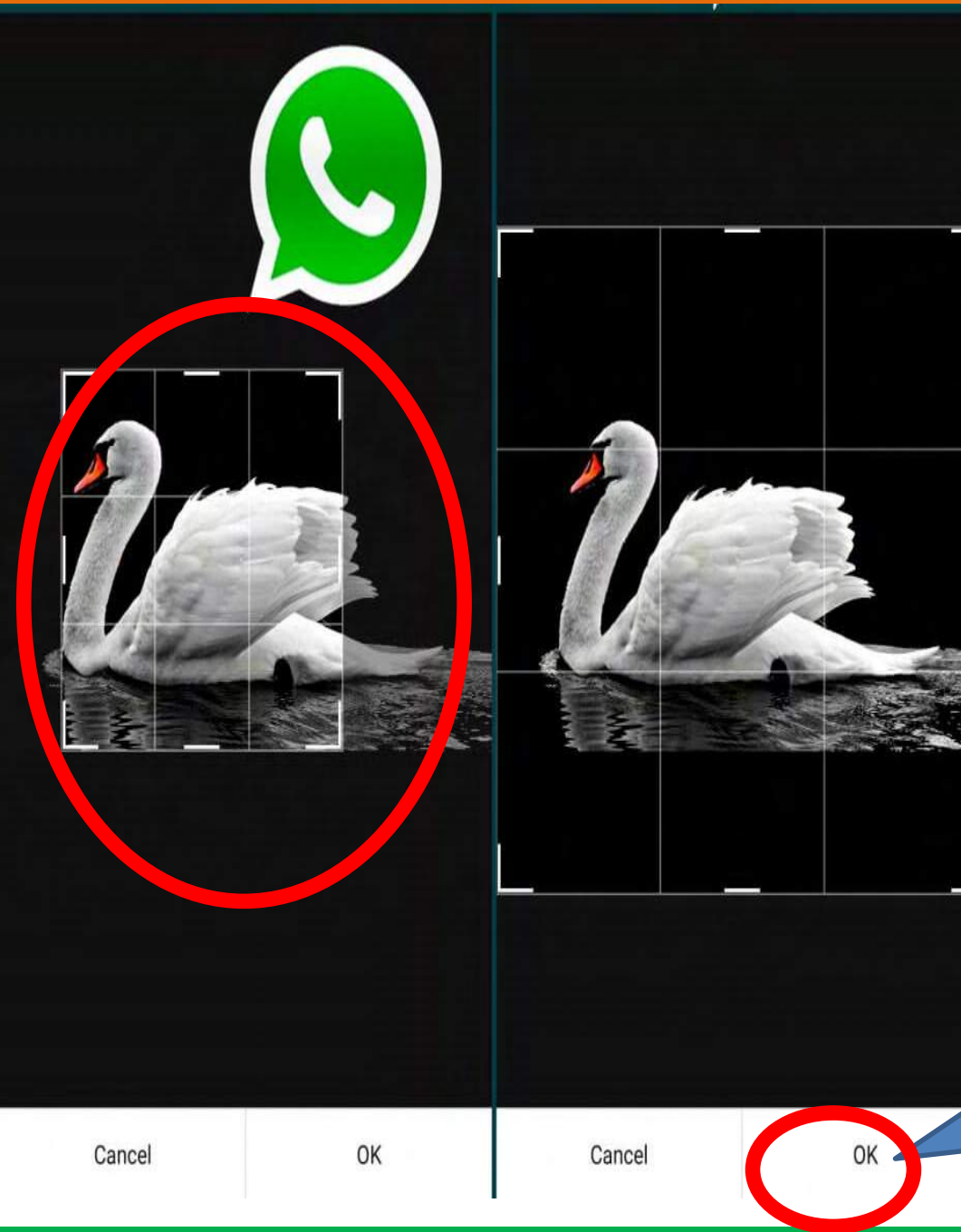


In gallery you will see various folder. Select image from an one.

गॅलरी मधी विविध चित्रं , तुम्ही काढलेले चित्र दिसतील. त्या पैकी एक निवडा.



Setting IMAGE/ चित्र सेट करणे



- After image selection you will see such structure.
- चित्र चायन केल्या नंतर असं दिसेल .
- Expand it.
- त्याला वाढवा .

Click on OK.
ओके वर दाबा.

Writing Name/ नाव लेखन

Profile info

Please provide your name and an optional profile photo



Pawan

20



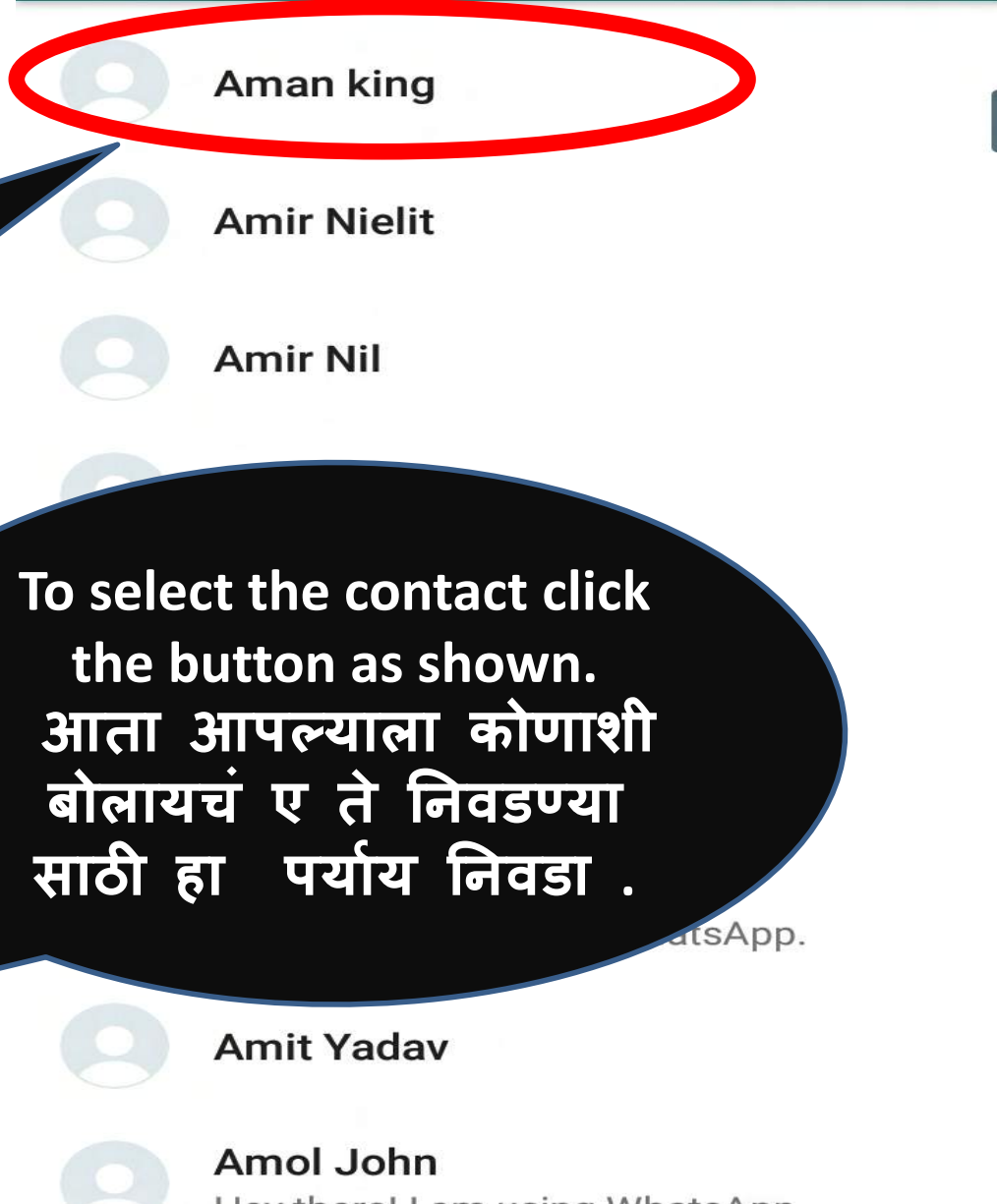
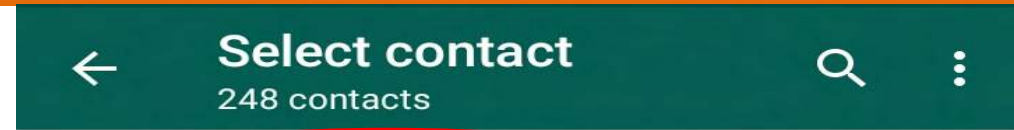
After uploading
image and name,
click next.

NEXT

Write your name.
नाव लिहा .

परिचय चित्र आणि नावं
लिहून, नेक्स्ट या
पर्याय वर दाबा .

How to chat? / चाट कसं करायचं?



Select a contact to chat.
आता ज्यांचा शी बोलायचं ए ते संपर्क निवडा .

To select the contact click the button as shown.
आता आपल्याला कोणाशी बोलायचं ए ते निवडण्या साठी हा पर्याय निवडा .

Start a chat →



Writing Message/ संदेश लेखन



🌙 H+ 88% 6:37 AM

←  Aman king



Now you can write personal message to selected contact. Click on type message and write the message.

आता तुम्ही निवडलेल्या संपर्कशी बोलू शकता.
खालील पर्याय वर दाबा आणि संदेश लिहा.



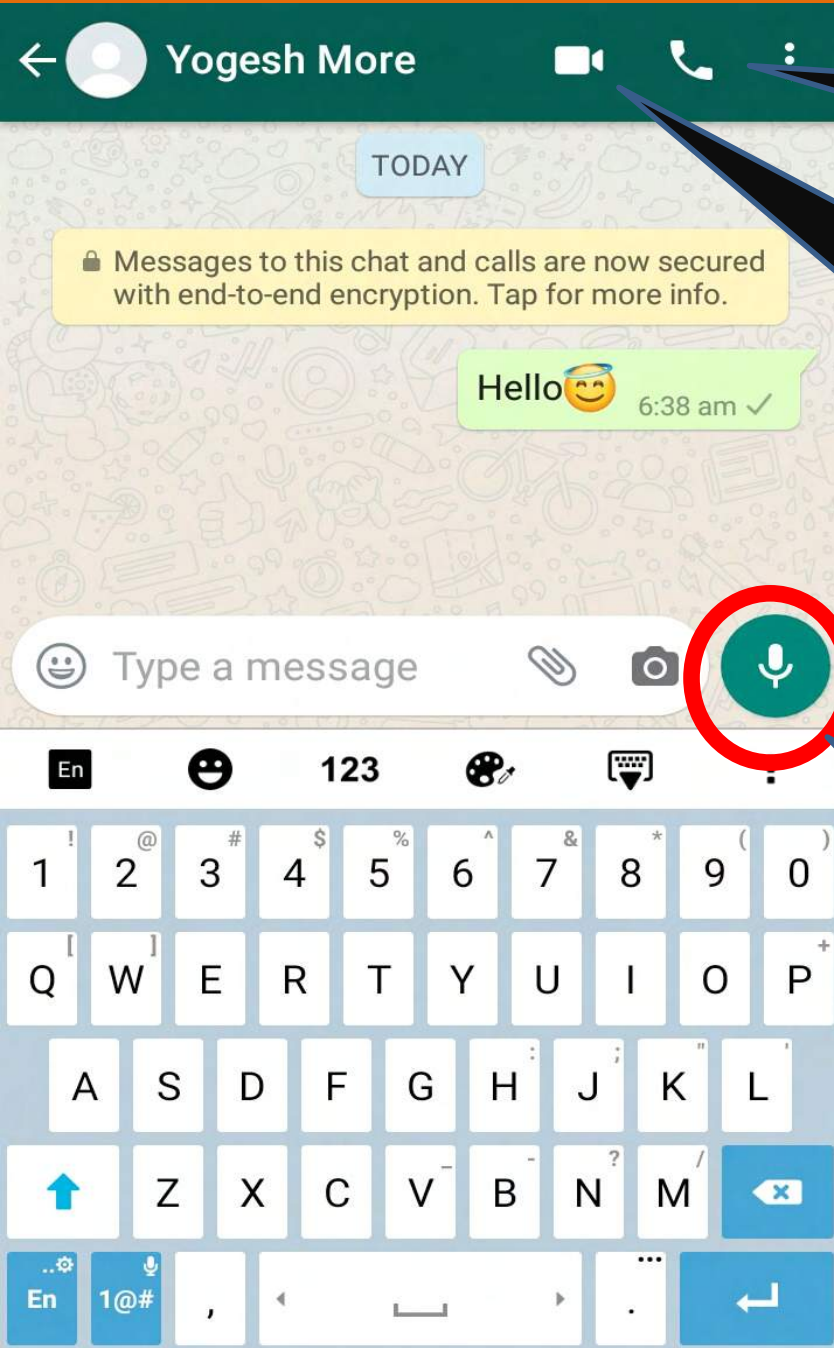
Type a message



Writing Message/ संदेश लेखन



CHAT OPTION/चाट चे पर्याय



There is option for calling.
कॅलिंग चा पर्याय

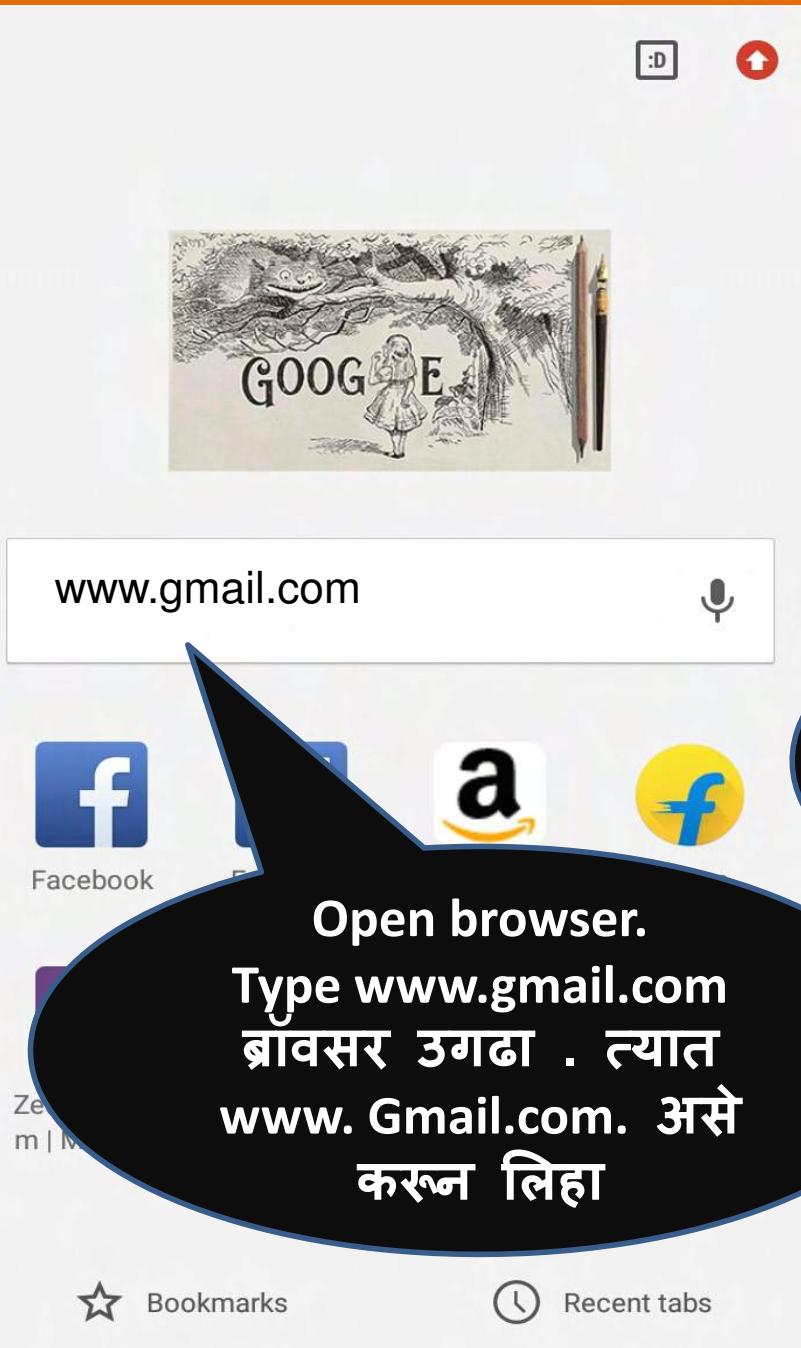
There is option for video chat.
विडिओ कॅलिंग चा पर्याय

There is option for voice chat.
आवाजी संदेश पाठविणे .

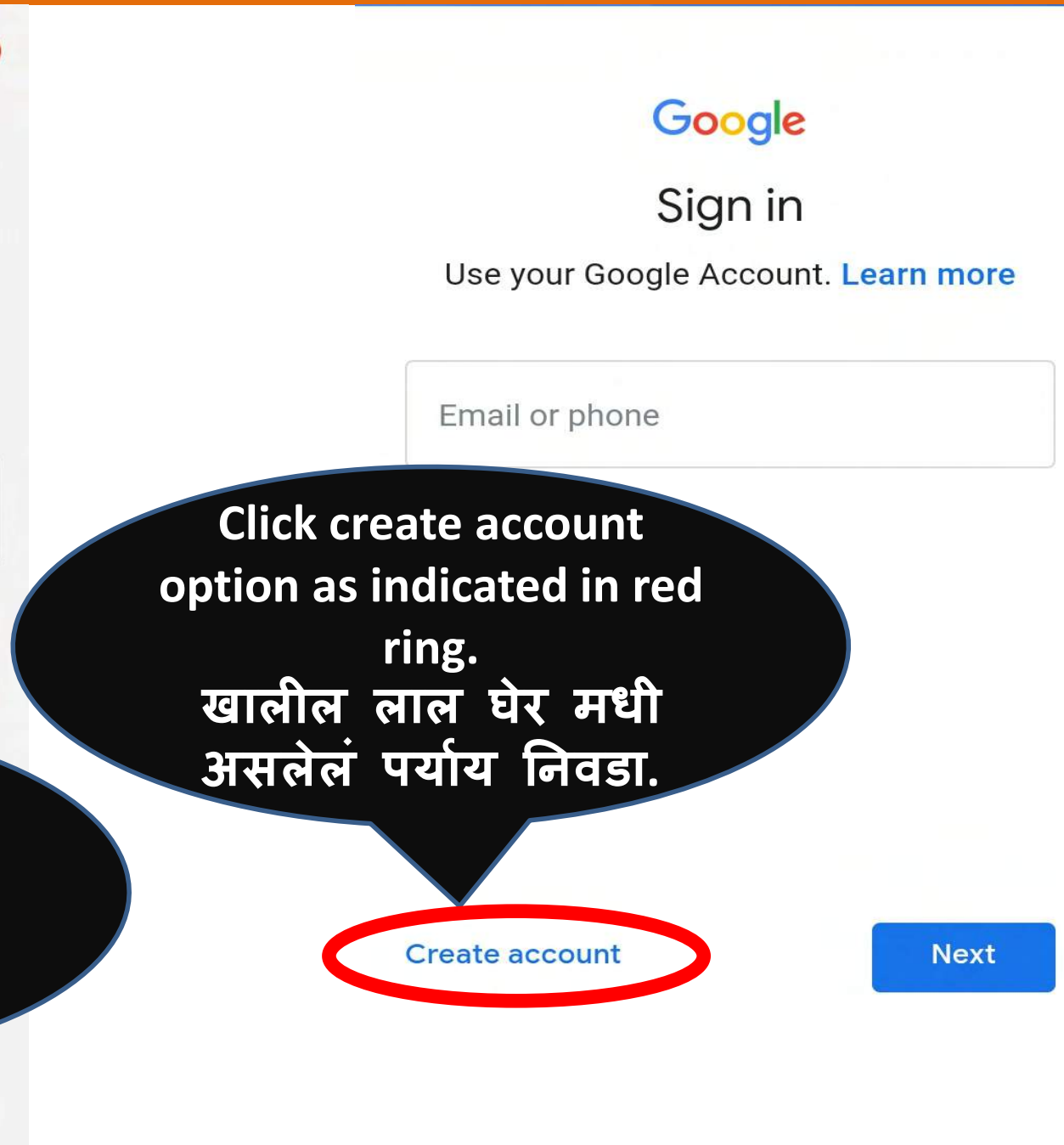
Gmail account creation in mobile

G-मेल मधी खता कसं उघडायचं

Opening Gmail/जी मेल उघडणं



Open browser.
Type www.gmail.com
ब्रावसर उगढा . त्यात
www. Gmail.com. असे
करून लिहा



Click create account
option as indicated in red
ring.

खालील लाल घेर मधी
असलेलं पर्याय निवडा.

Create account

Next



Create a Google Account

Enter your name

First name

Paw**

Last name

Alh**

Write your name
and last name.
आपलं पूर्ण नाव
लिहावं



Gmail Address / जीमेल पत्ता



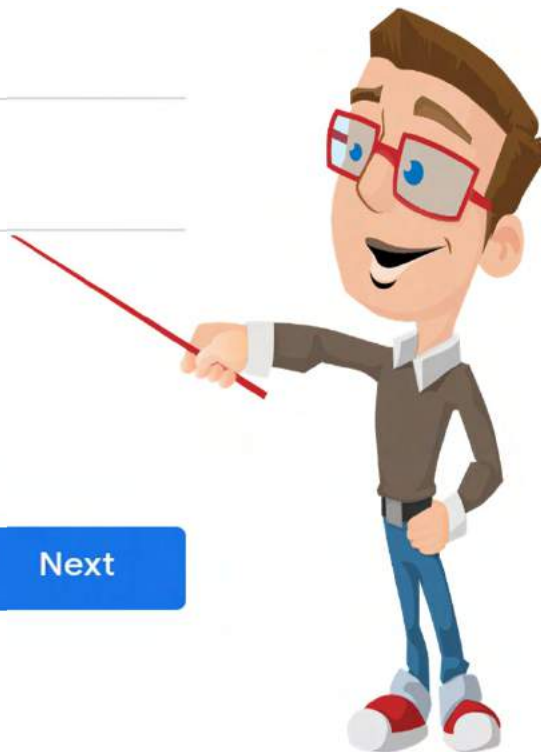
Choose your Gmail address

Pick a Gmail address or create your own

- ☐ pawalh633@gmail.com
- ☐ alhpaw436@gmail.com
- ☐ Create your own Gmail address

[Use mobile](#)

[Next](#)



**Select an one of
the given
options
available.
खालील पैकी एक
पर्याय नीवडा .**

Gmail Address/ जीमेल पत्ता



Choose your Gmail address

Pick a Gmail address or create your own

☒ pawalh633@gmail.com

☐ alhpaw436@gmail.com

☐ Create your own Gmail address

You can create our
own mail ID.

आपण आपला मेल ID
स्वतः पण लिहू शकतः.

Click Next.
खालील पर्याय
नीवडा .

Next



Basic information

Enter your birthday and gender

Day Month Year

Gender

+	1	2	3	,
(4	5	6	;
)	7	8	9	
.	*	0	#	Next

Write your birth day and
select gender. Press next.

आपली जन्म तिथी
लिहा आणि लिंग निवडावं .
खालील पर्याय नीवडा

January ☒



July ☐



August ☐



September ☐



October ☐



Final Step






Add phone number?


If you like, you can add this phone's number to your account for use across Google.

[Learn more](#)

For example, your number will be used to:

-  Reset your password if you forget it
-  Receive video calls & messages
-  Make Google services, including ads, more relevant to you

How it works

-  Google will occasionally verify your number by exchanging your device info with your operator or via SMS (charges may apply)

by exchanging your device info with your operator or via SMS (charges may apply)



Any number verified on this device will be added to your Google Account

Now the final step is to click this button and you are ready to use.

आता हया बटण वर क्लिक करा.

your number public

change your number, or remove it in your

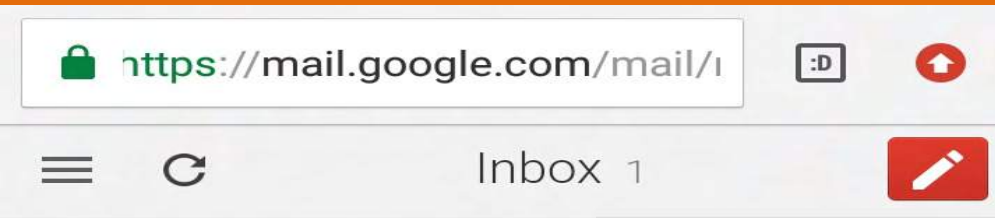
gle.com/phone)

[More options](#)

[Skip](#)

[Yes, I'm in](#)

Gmail Account/ जीमेल खातं



Search

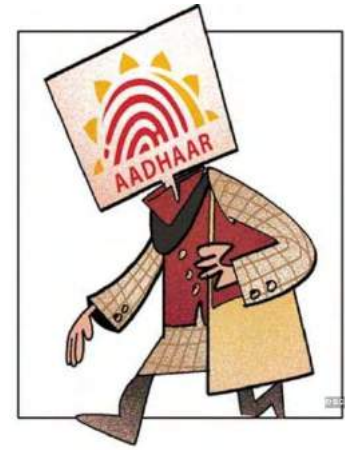
Google Community Team

Finish setting up your new Google account
Google banner Hi Paw**, Welcome to Google. Yo...

After login to your
Gmail you can see this
screen welcoming you.

Gmail उघडल्या नंतर
तुम्हाला असं स्वागत
संदेश भेटेल .





5. Usage of Government Services



ALL About UMANG App

1. The **app** can be downloaded on Android, iOS and Windows phones for free.
2. The **Umang app** is a unified **application** that can be used to avail a number of pan India e-government services such as filing income tax, making Aadhar and provident fund queries, booking a gas cylinder, Passport Seva, among others.

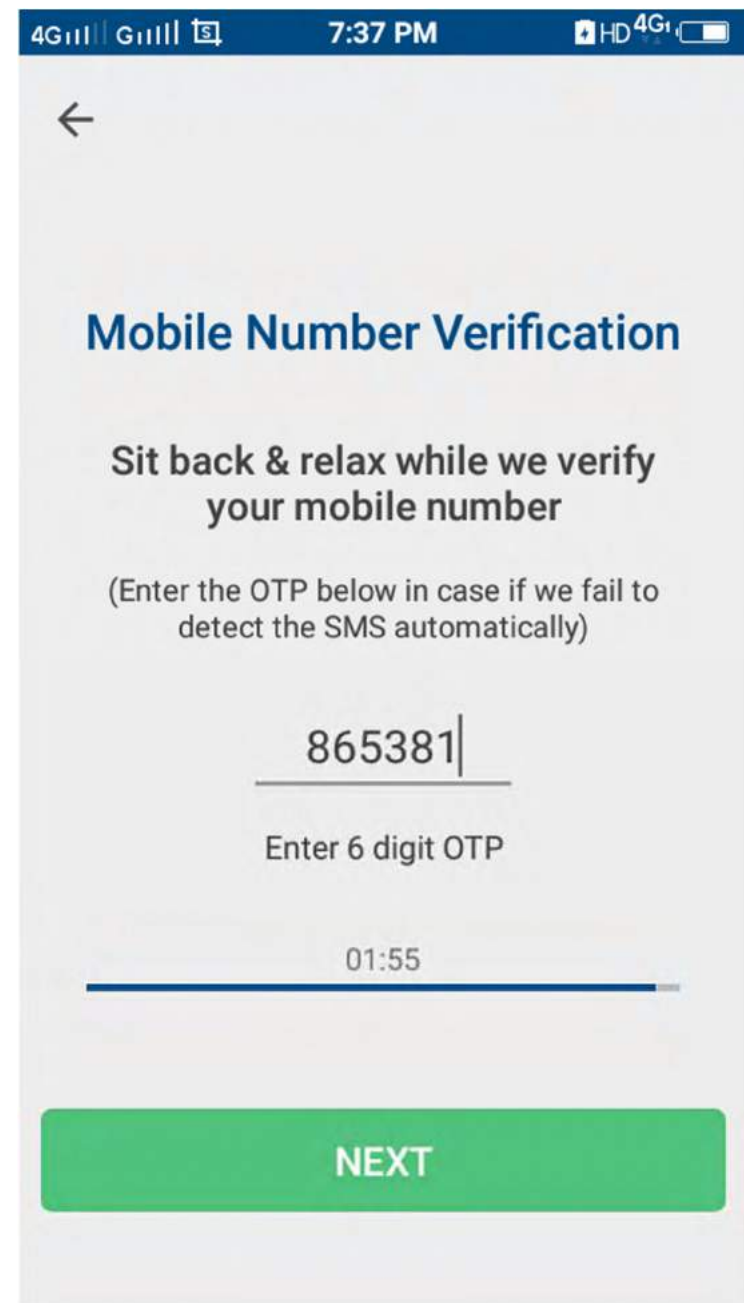
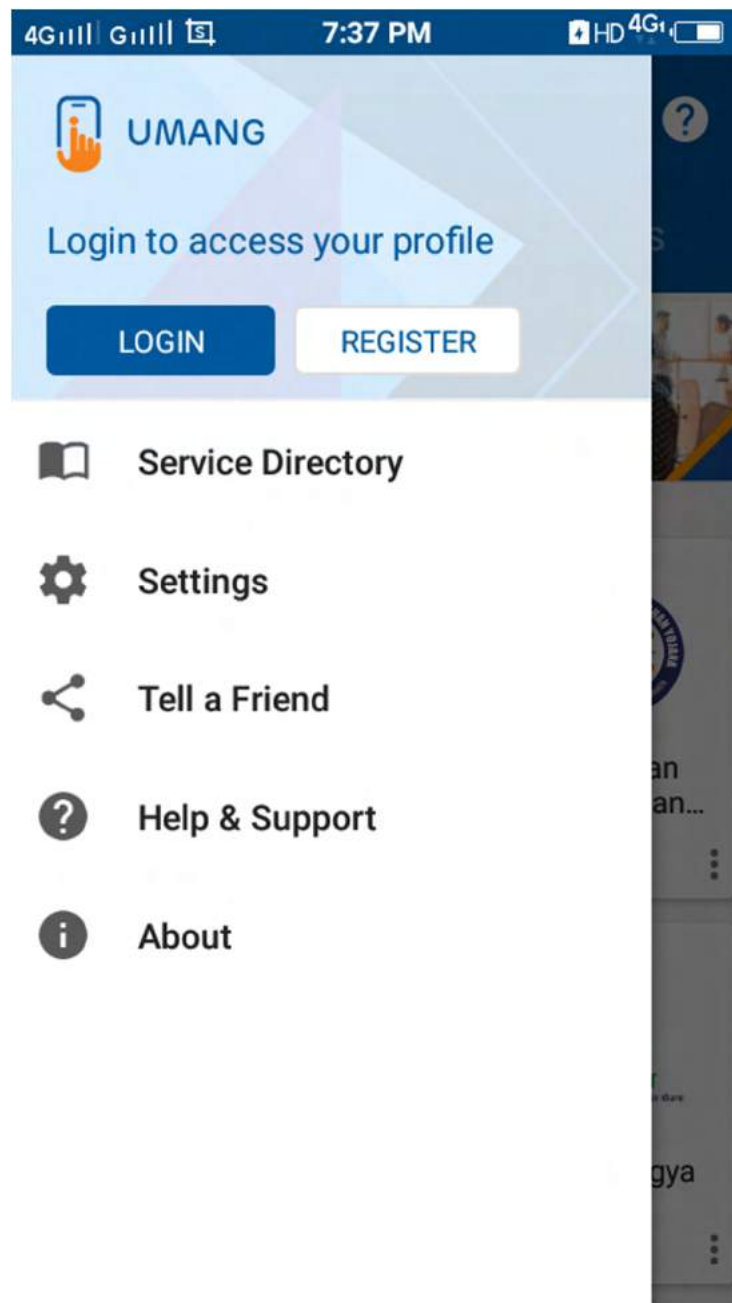


Key Advantages of UMANG App

1. **Single-point of access** for about 200 government services such as filing income tax, Aadhar, Provident Fund, Gas Booking, Passport Seva among others.
2. It **reduces clutter** and eliminates the need to install individual departmental apps.
3. **24/7 online access** allows one to use services, view documents etc.
4. **Significant time savings**, by avoiding visits to government departments and waiting in queues.
5. Provides a secure, uniform and **user friendly experience**.



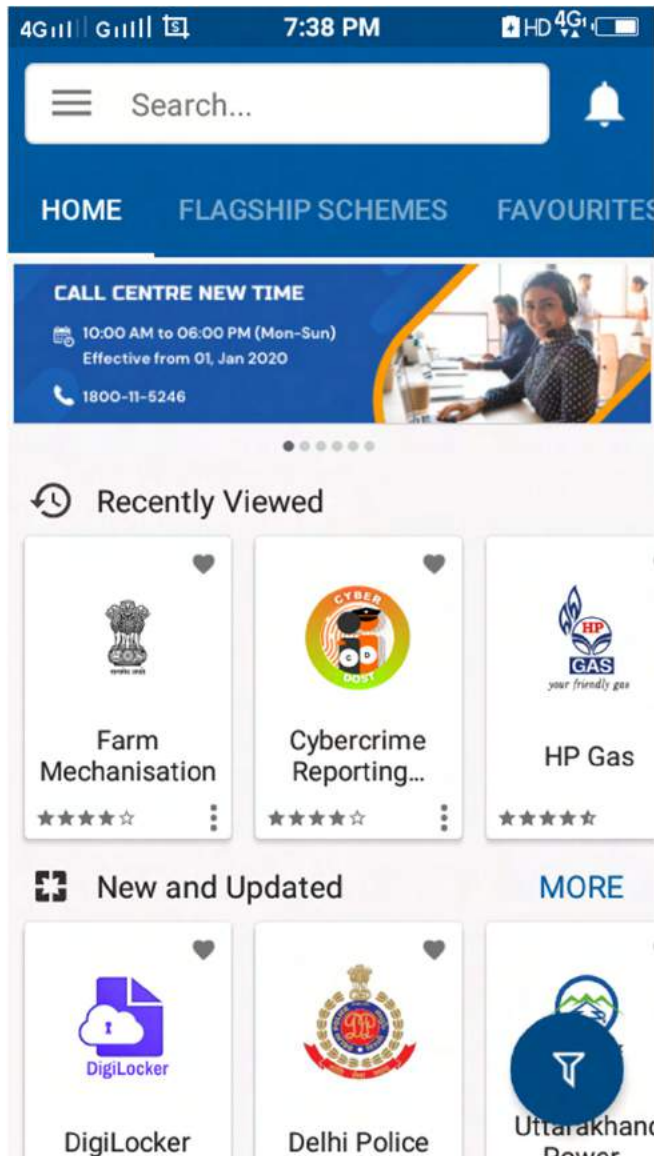
How To Register and Login



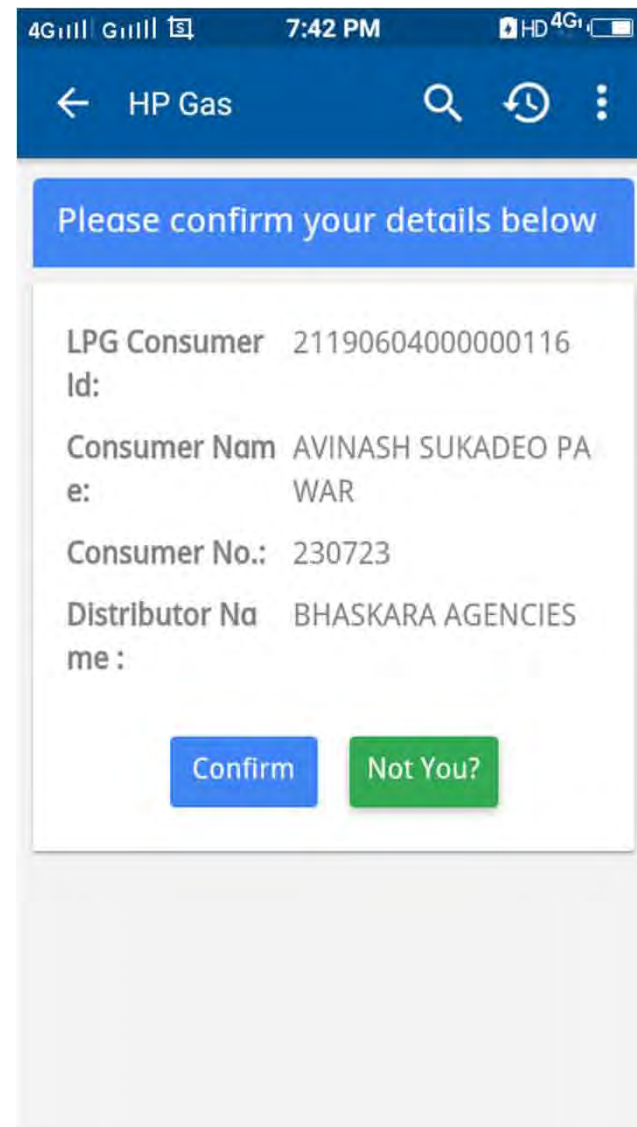
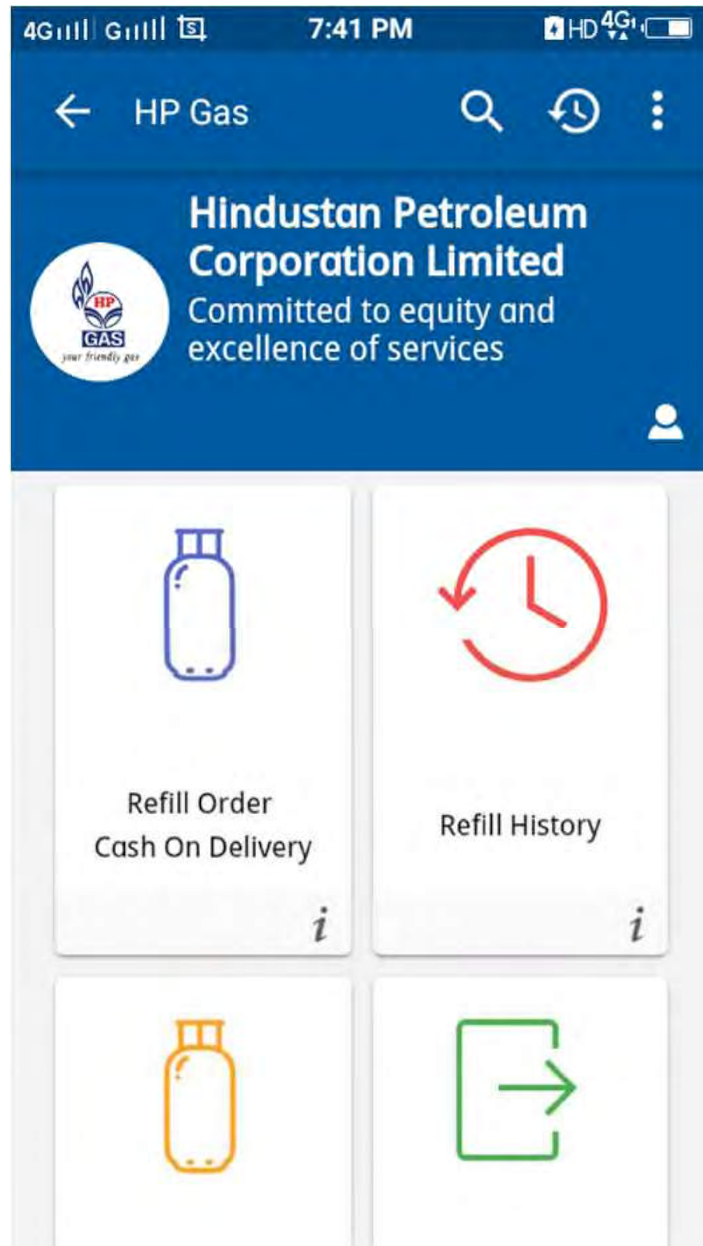
UMANG App Home Screen

Key Features

1. Integration with Aadhaar, PayGov, Digilocker.
2. Ease of Access.
3. Government Services on your finger Tips.
4. Dedicated Customer Support.



All About HP Gas



Refill HP Gas using UMANG

4G  7:45 PM 

← HP Gas 🔍 ↺ ⋮

LPG Refill Order

LPG Consumer Id: 21190604000000116

Consumer No.: 230723



Consumer Name: AVINASH SUKADEO PAWAR

Consumer Address: PLOT NO. 01,
KANTAISHOBHA
MUKUND HSG. SOCI.
PETHE NAGAR,
BHPURA
BHAVSINGURA
AURAGNABAD

Contact No. : 7030193213

Consumer Email:

Distributor 19621300

4G  7:45 PM 

← HP Gas 🔍 ↺ ⋮

Consumer Id: 21190604000000116

Address: KANTAISHOBHA
MUKUND HSG. SOCI.
PETHE NAGAR,
BHPURA
BHAVSINGURA
AURAGNABAD

Contact No. : 7030193213

Consumer Email:

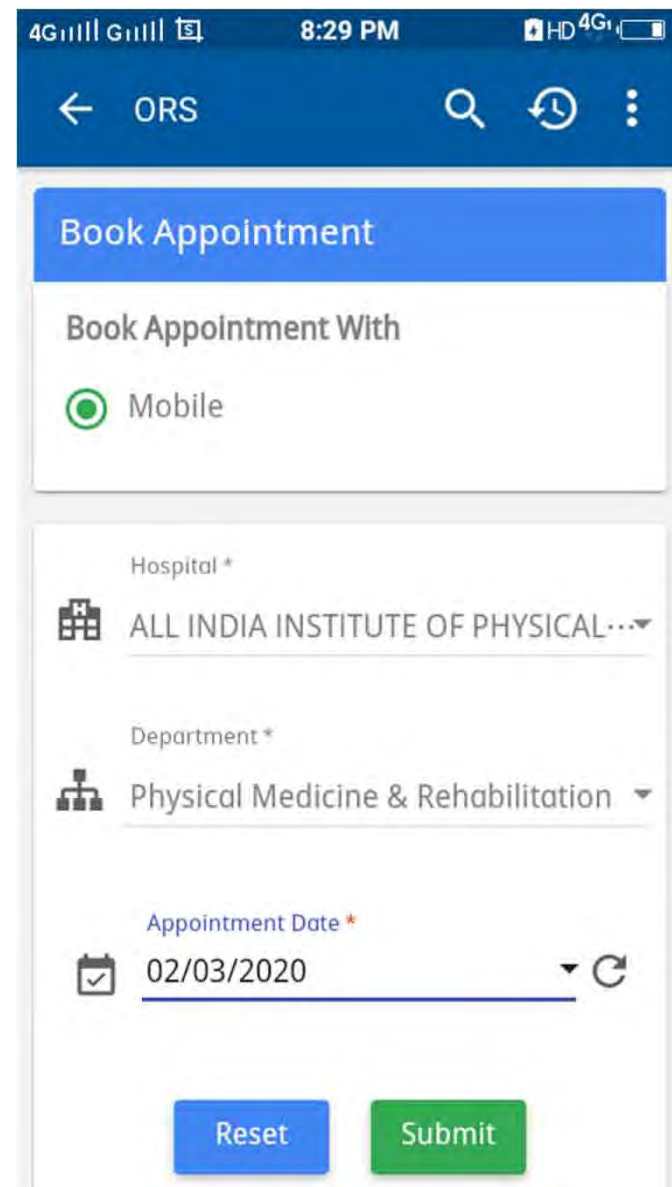
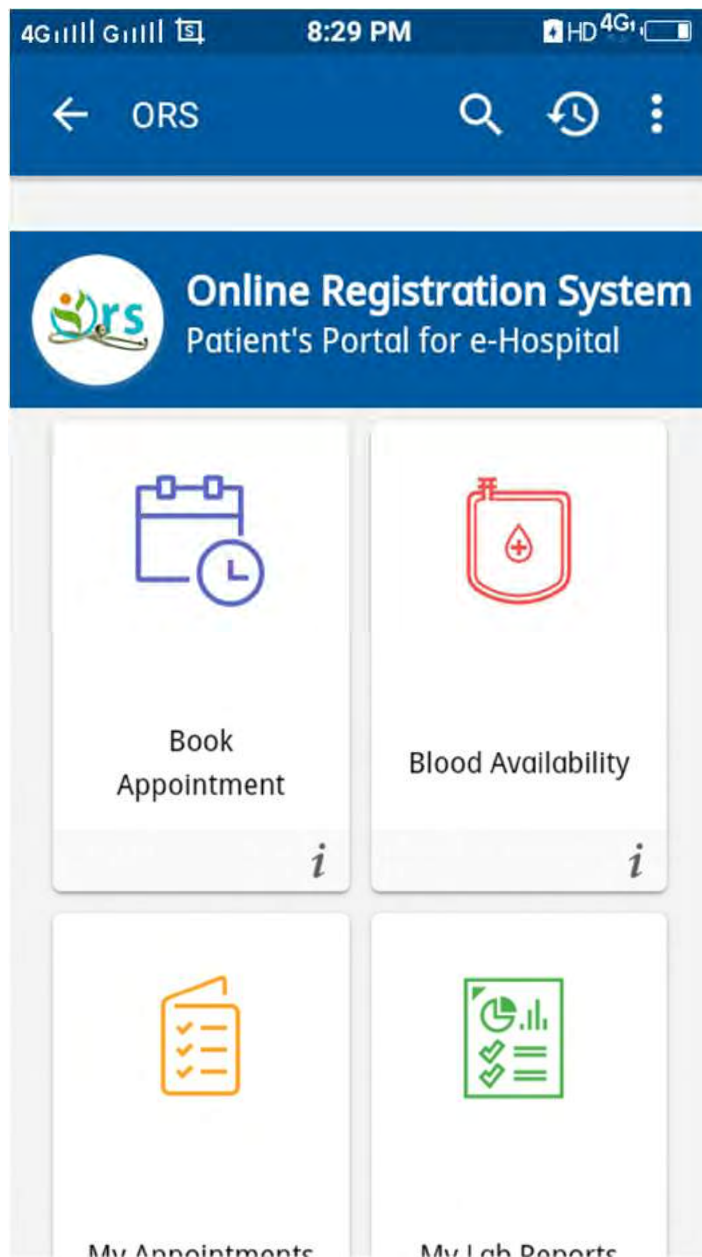
Distributor Code: 19621300

Distributor Name : BHASKARA AGENCIES

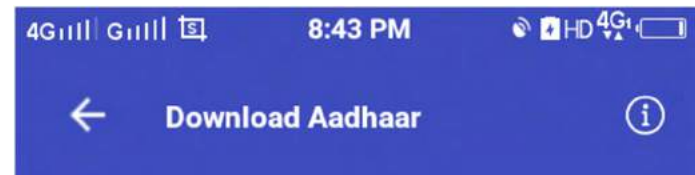
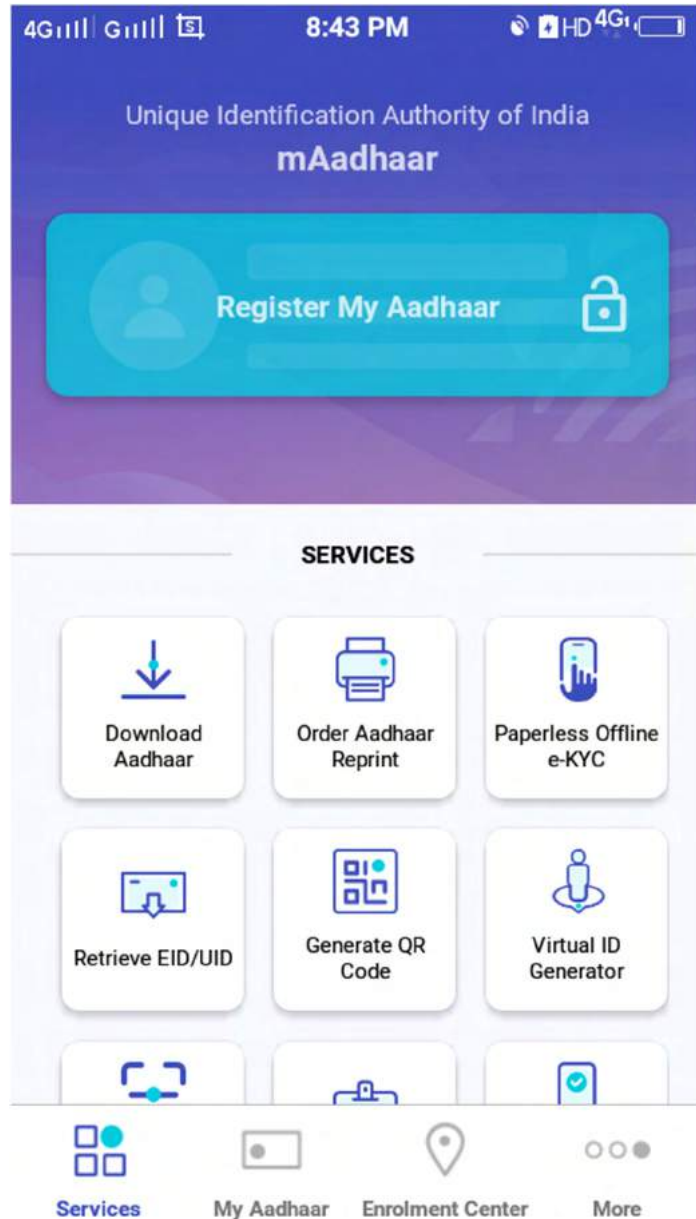
Your order information will be sent at this E-mail address. Please ensure that this E-mail is correct.

[Order Now](#)

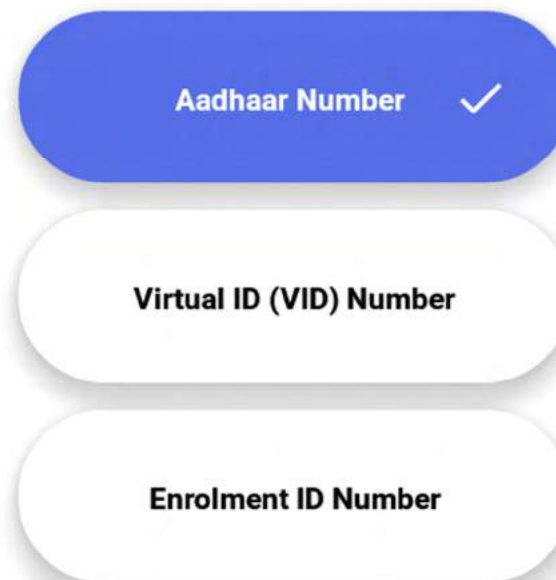
e-Hospital on UMANG App



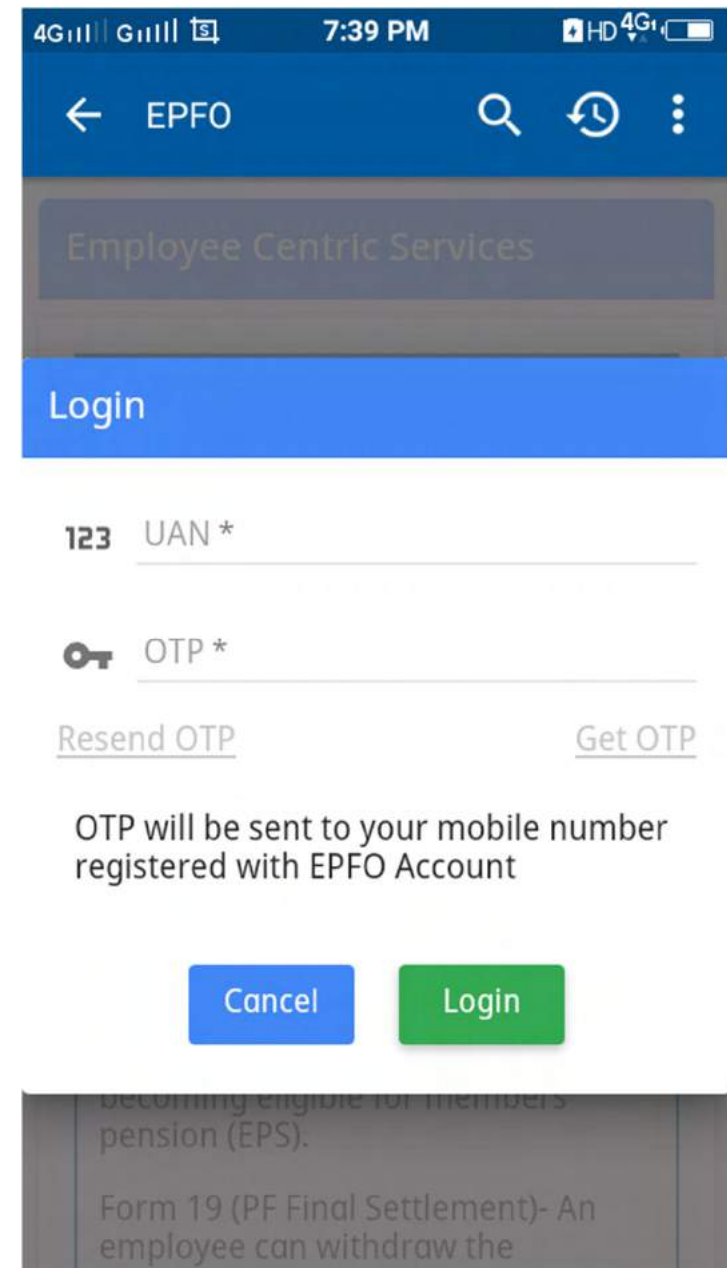
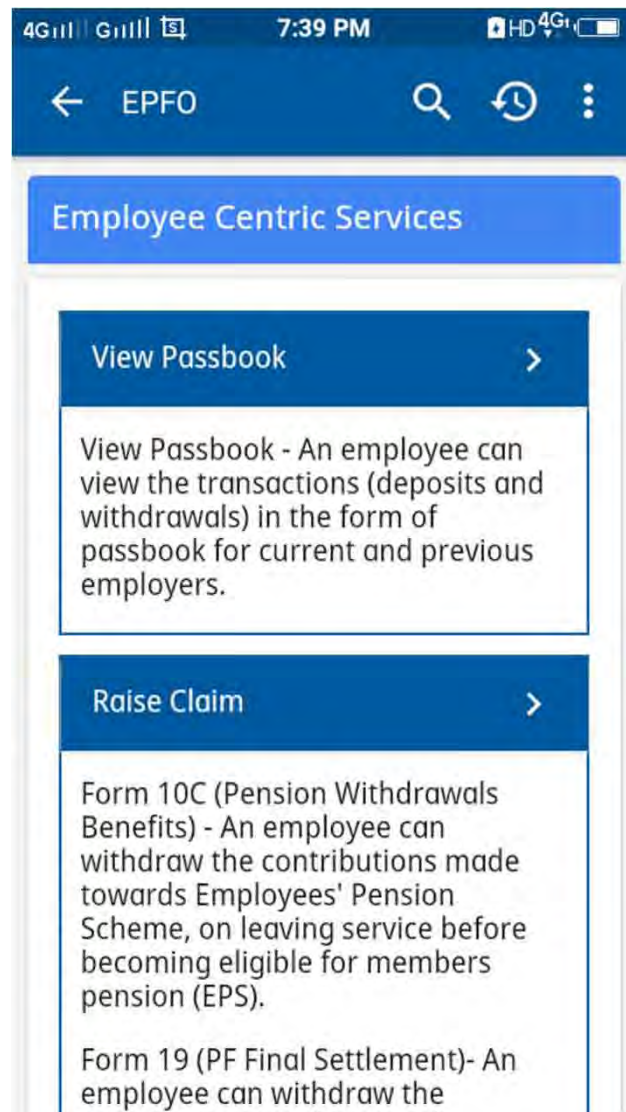
All About Aadhaar Card



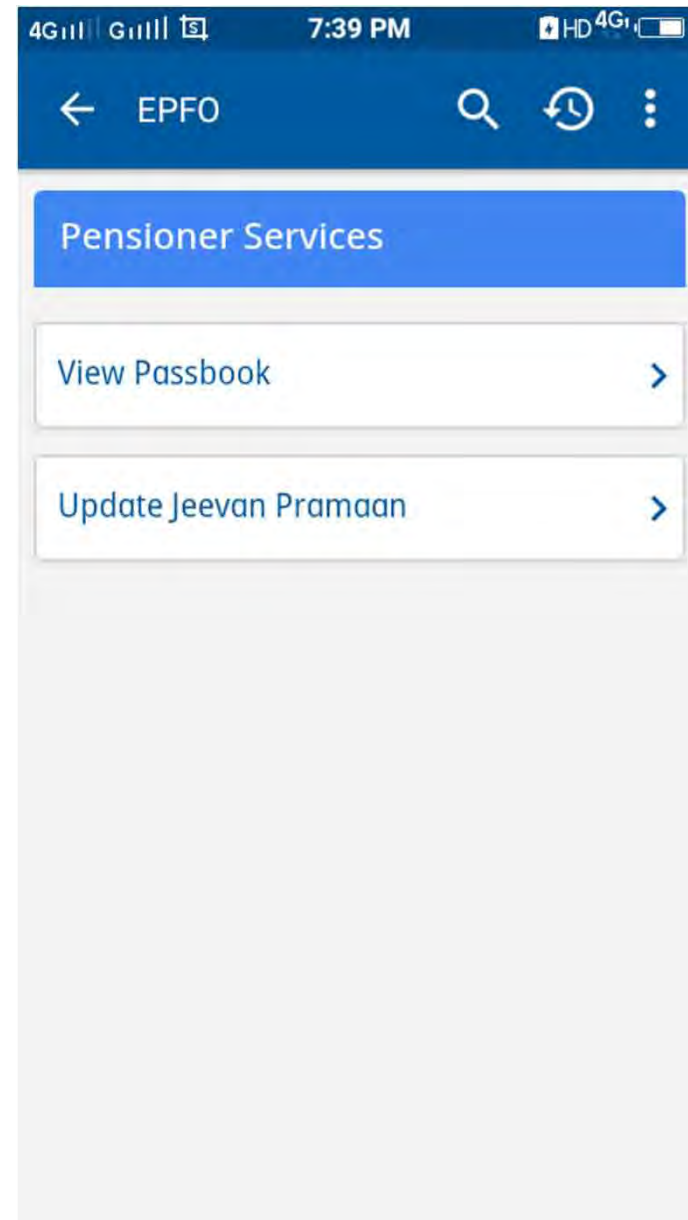
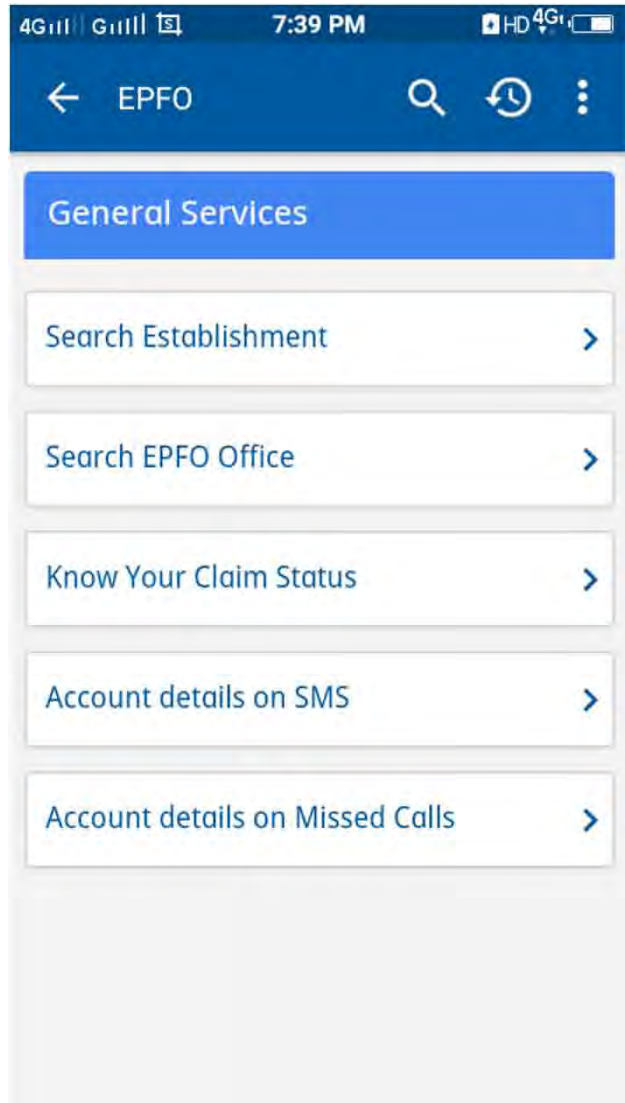
I have



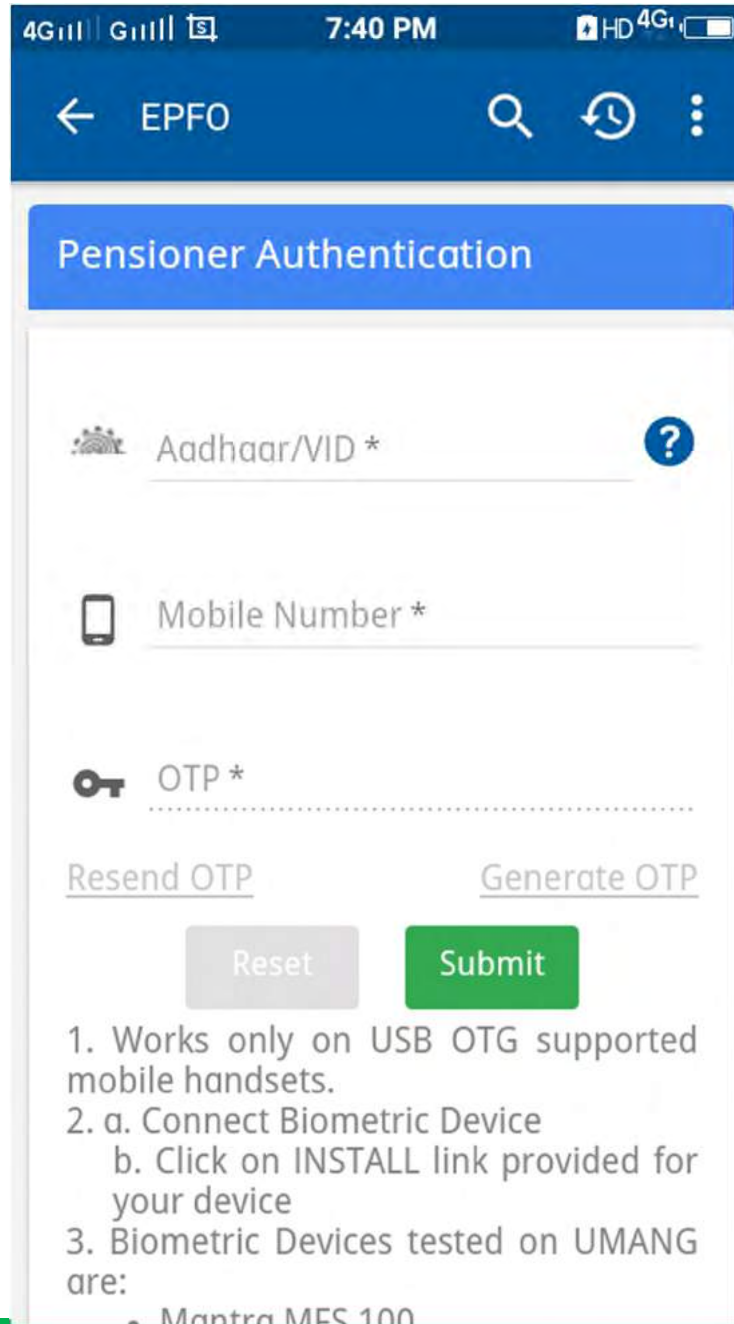
Register Using UAN Number



Pensioner and General Services





Pensioner Login Screen





4G | 7:40 PM | HD 4G

← EPFO 🔍 ↺ ⋮

Pensioner Authentication

 Aadhaar/VID * 

 Mobile Number *

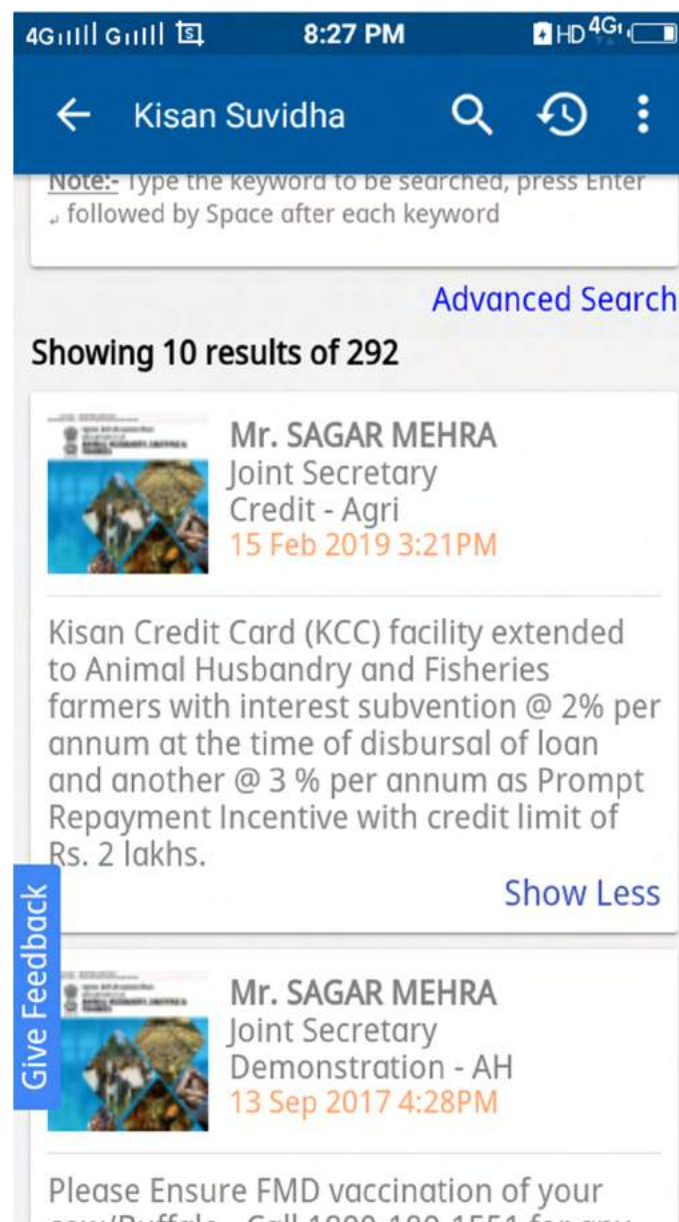
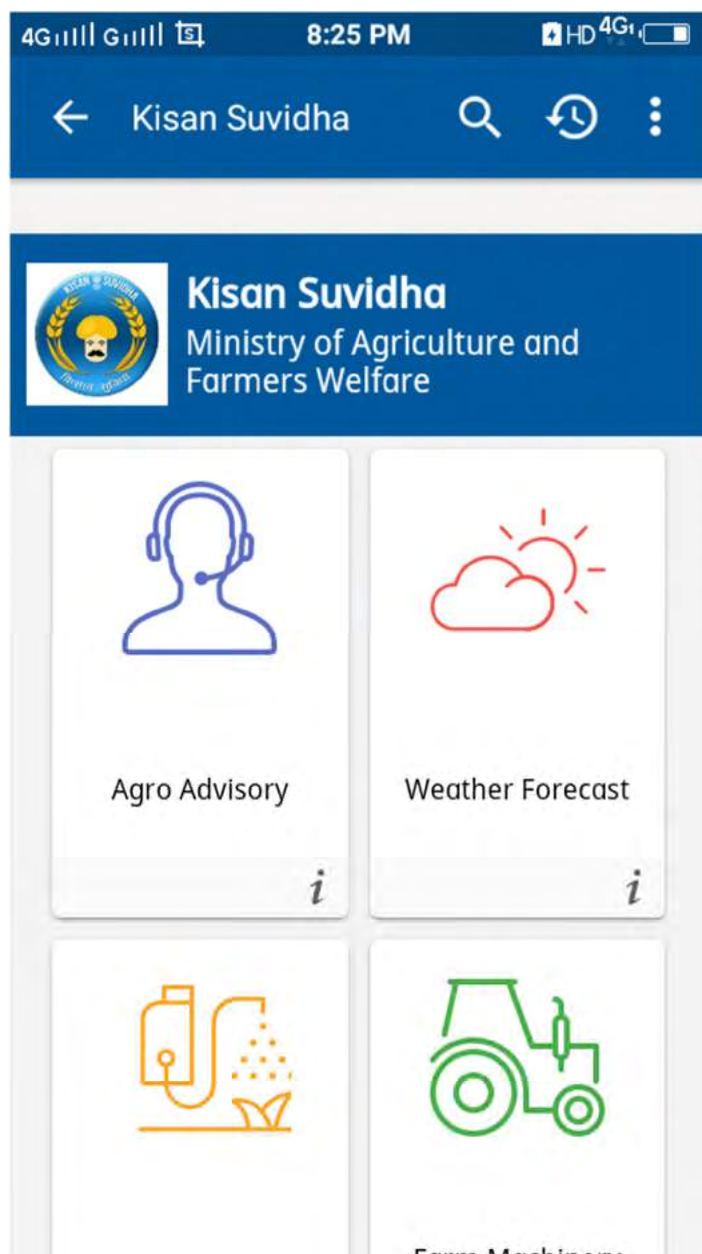
 OTP *

[Resend OTP](#) [Generate OTP](#)

1. Works only on USB OTG supported mobile handsets.
2. a. Connect Biometric Device
b. Click on INSTALL link provided for your device
3. Biometric Devices tested on UMANG are:

- Mantra MES 100

Kisan Suvidha and VIP Info.



Company and details for Kisan

4G 8:28 PM

← Kisan Suvidha

Pesticide Dealers

Search

Note:- Type the keyword to be searched, press Enter followed by Space after each keyword

Showing 10 results of 4003

Company Name	A & H ENTERPRISES
Address	SHOP NO. 1, NEW MUMBRA HOUSE, MUMBRADEVI ROAD, RAZA STREET, OPP. PATEL SCHOOL, MUMBRA (EAST), THANE (/ THANE
Mobile Number	8080888555
License	LAID02010513
Products	

4G 8:28 PM

← Kisan Suvidha


Note:- Type the keyword to be searched, press Enter followed by Space after each keyword

Showing 10 results of 4003




License	LAID02010513
Products	




Company Name	A M TRADERS
Address	
Mobile Number	9892063364
License	LAID02011558
Products	

Company Name	A MART WHOLESALE SHOP
Address	
Mobile Number	9892063364
License	LAID0201092
Products	





Find Seed Dealers information


4G  8:28 PM  



← Kisan Suvidha   

Seed Dealers



State *
 Maharashtra ▼

District *
 Thane ▼

Language *
 English ▼


 


Blood Availability check online

4G  8:30 PM HD 



← ORS 🔍 ⌂ ⋮

Blood Availability

State *
 DELHI ▼

Blood Bank *
 BLOOD BANK, CNC, AIIMS ▼

Submit

4G  8:30 PM HD 

← ORS 🔍 ⌂ ⋮

Blood Availability

🏠 BLOOD BANK, CNC, AIIMS
 ANSARI NAGAR, NEW
 DELHI, PINCODE-110029
 ☎ [011-26593625](tel:011-26593625)


Blood Group	Unit
A+	2
A-	0
B+	0
B-	0
AB+	0

Details Lab Report

4G|||||G||||| 8:30 PM HD 4G

← ORS 🔍 ↺ ⋮

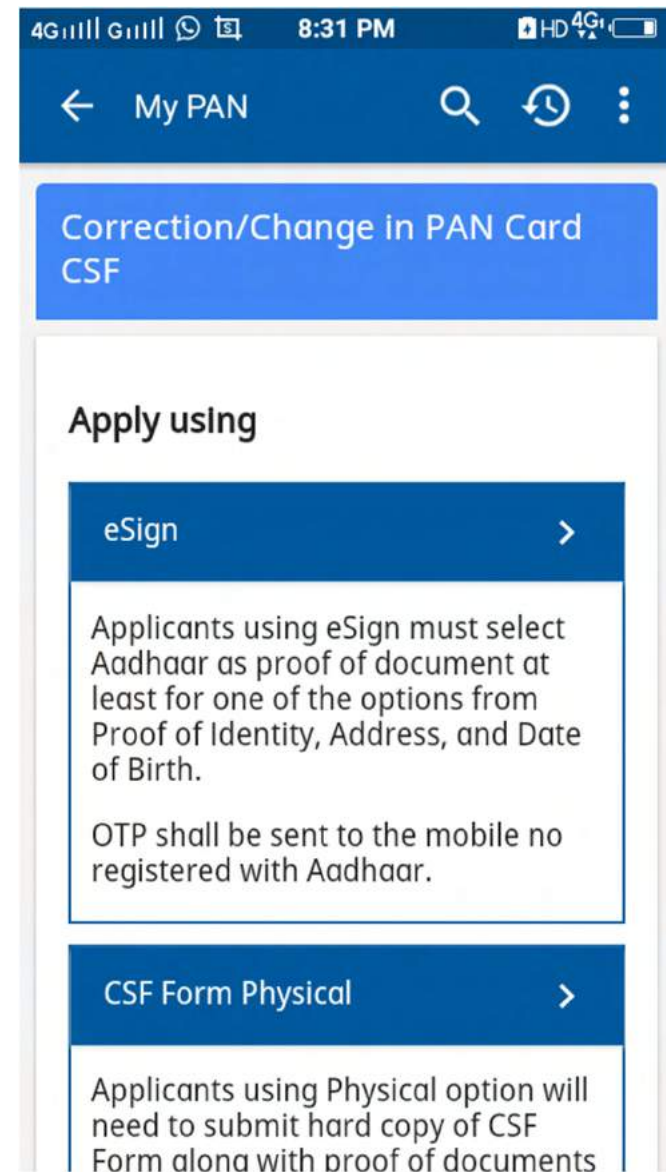
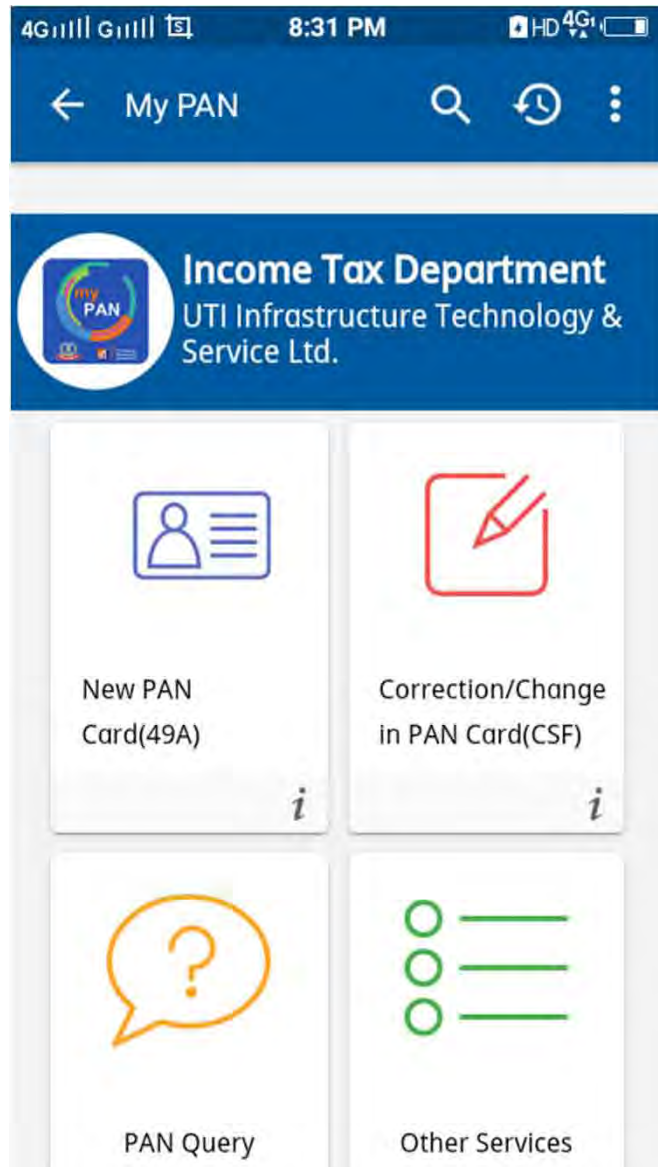
My Lab Report

 Hospital *

123 UHID *

Submit

All about PAN Card



Fill PAN Application Online

4G 8:32 PM HD

← My PAN 🔍 ⌂

above, Applicant should attach copy of the documents being submitted as Proof of Identity, Proof of Address and Proof of Date of Birth strictly as per information provided in the filled-in form.

10. Applicant is now ready with the complete set of application that includes one filled-in, signed, photo-affixed PAN Application form endorsed with "payment confirmation" along with the three supporting documentary proofs.

11. Applicant should submit or dispatch this complete set of his/her application to the nearest UTIITSL office address.

[Proceed](#)

4G 8:31 PM HD

← My PAN 🔍 ⌂

New Application for PAN card using eKYC

< Personal Details > Addre >


Applicant Status

☐ Individual

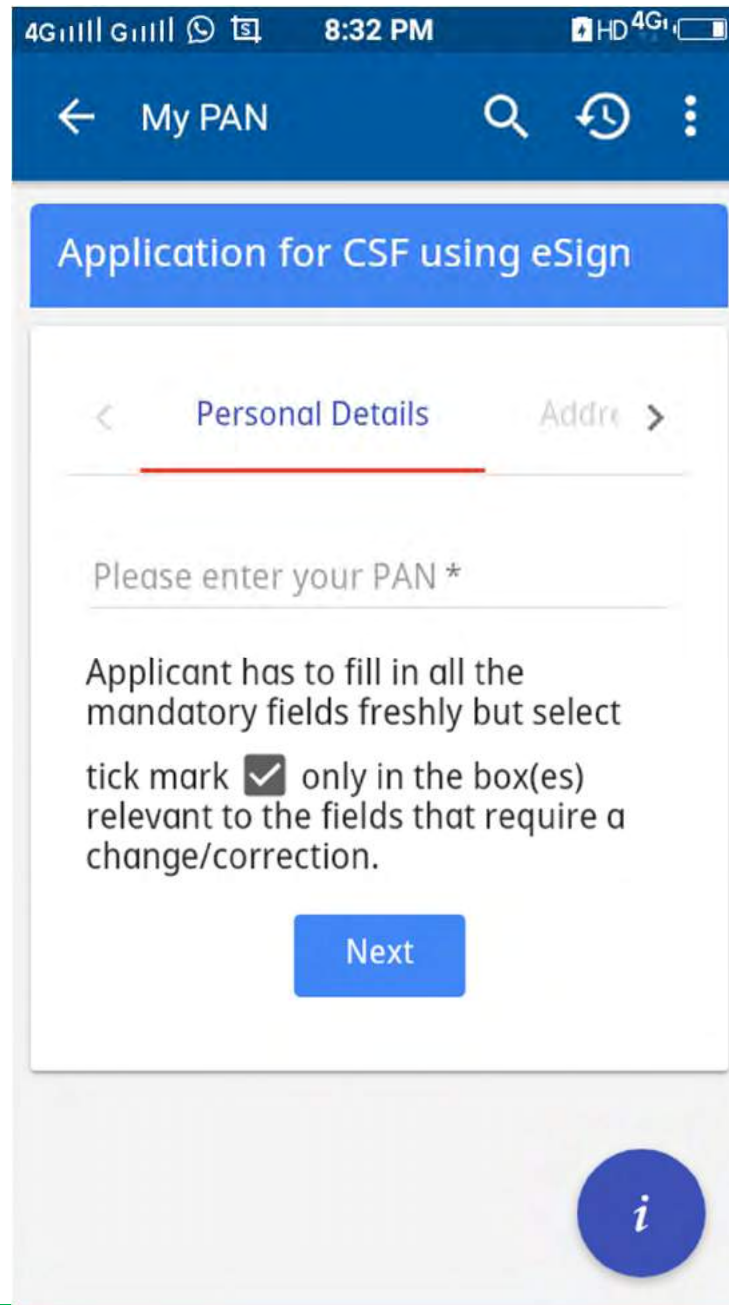
☐ PAN card Mode *

Title *

Last Name/Surname *

First Name 

Correction of PAN Card



4G HD 4G 8:32 PM

← My PAN 🔍 ↺ ⋮

Application for CSF using eSign

< Personal Details Address >

Please enter your PAN *

Applicant has to fill in all the mandatory fields freshly but select tick mark ☒ only in the box(es) relevant to the fields that require a change/correction.

Next

i



6. Common Frauds and Security Precautions



Online Safety Basics

1. **Never Assume A Stranger Online is Trustworthy:** Unless you have a real-world relationship with the person trying to communicate with you over email, video chat and messaging, or social media, they're likely looking to take advantage of you.
2. **Never Provide Any of Your Sensitive Information Online:** There are many scams online designed to trick you into giving the scammer your private information.
3. **Never listen to Request to validate your banking login information**
4. **Never believes messages like "You've Won a Prize":** They tell you that you only have to give them some basic information to collect your prize.
5. **Do not trust someone simply because they know personal information about you:** It's easy for a scammer to do some basic research about you and your family and to use that information to gain your trust.
6. **Never send money to someone you do not know**
7. **Always validate someone's identity before trusting him or her, especially when being asked to send money**
8. **Do not share private information on social media**

Precautions in Online Transactions

1. Don't Make your password too simple
2. Don't Use the same password for all your accounts
3. Don't keep your passwords in an unsecured location
4. Avoid Sharing your passwords to anyone
5. Set a strong and complex password.
6. While transacting, Do not share your One Time Password (OTP) with anyone.



1. Use strong password meaning password should have combination of capital letters, small case letters, Numbers and special characters.
2. Do not write password anywhere in a file or diary so that other can find it easily.
3. Try to avoid the publically available machines for online transactions. Preferably use personal devices.
4. Always try to purchase from reliable E-commerce portal.
5. Should have URL starting with “https” and not with “http”.



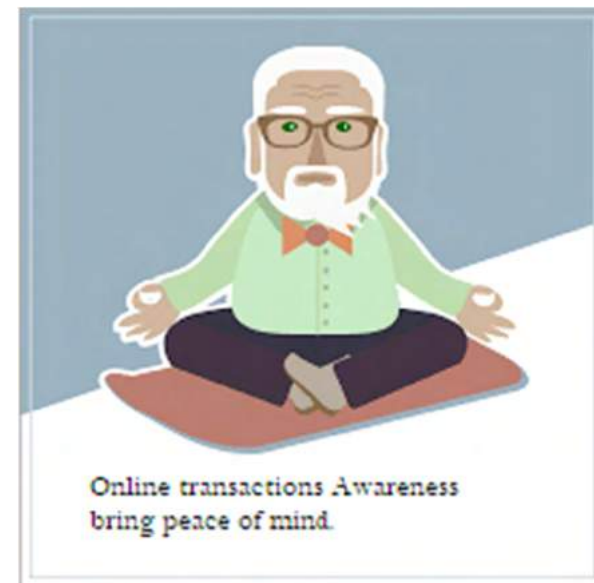
Do not share password and OTP

6. Do not give your mobile phone to unknown person.
7. If you are installing any app on mobile make sure it is download from reliable source.
8. If you are performing online transaction, Do not share username, password, OTP with anyone.
9. If you are using credit card, debit card for transaction, make sure nobody watching your activity. No financial organization like bank, LIC are never ask you your A/C number, password OR OTP. Do not share this information to anybody.



Well informed and awareness
will lead to your way of Life.

10. Do not respond to the phone calls from unknown person pretending like bank employee.
11. Do not share personal details social networking sites.
12. Awareness plays important roll regarding frauds and issues happening around.
13. Do not open mail from unknown source.
14. Remember nothing is free in this world. Nobody give you million dollars OR lottery money!!. This may fishing attack.
15. Never save bank account detail in mobile wallet app, if saved earlier clear it.





7. Government Schemes, Programs for welfare



National Policy on Older Persons

1. The Government of India announced a National Policy on Older Persons in January, 1999. This policy provides a broad framework for inter- sectoral collaboration and cooperation.
2. The policy has identified a number of areas of intervention – financial security, healthcare and nutrition, shelter, education, welfare, protection of life and property etc. for the wellbeing of older persons in the country.
3. While recognizing the need for promoting productive ageing, the policy also emphasizes the importance of family in providing vital non formal social security for older persons.
4. To facilitate implementation of the policy, the participation of Panchayati Raj Institutions, State Governments and different Departments of the Government of India is envisaged with coordinating responsibility resting with the Ministry of Social Justice & Empowerment.

Components

1. Support for financial security
2. Health Care
3. Shelter
4. Welfare and other needs of older persons
5. Protection against abuse and exploitation
6. Opportunities for development of the potential of older persons
7. Improving quality of life

NPOP agenda for Health Care for Elderly



Geriatric ward for elderly at all DH



Treatment facilities for chronic, terminal and degenerative diseases



Providing Improved medical facilities at CHCs / PHCs / Mobile Clinics



Inclusion of geriatric care in the syllabus of medical courses including courses for nurses



Reservation of beds for elderly in public hospitals



Training of Geriatric Care Givers



Research institutes for chronic elderly diseases such as Dementia & Alzheimer

7 Aug 2019

The basic objectives of the NCOP are to...

1. Advice the Government on policies and programmes for older persons....
2. Provide feedback to the Government on the implementation of the National Policy on Older Persons as well as on specific programme initiatives for older persons....
3. Provide lobby for concessions, rebates and discounts for older persons both with the Government as well as with the corporate sector
4. Represent the collective opinion of older persons to the Government
5. Suggest steps to make old age productive and interesting...
6. Suggest measures to enhance the quality of inter-generational relationships...
7. Undertake any other work or activity in the best interest of older persons.



1. The Ministry has also launched a project called "Old Age Social and Income Security (OASIS)": The project is looking at the pension and gratuity schemes of the central government and old age pension provided under National Social Assistance Programme (NSAP).
2. **Indira Gandhi National Old Age Pension Scheme (IGNOAPS):** The pension is Rs.200 p.m. for persons between 60 years and 79 years. For persons who are 80 years and above the pension is Rs.500/- per month.

Vision & Objectives of NPHCE

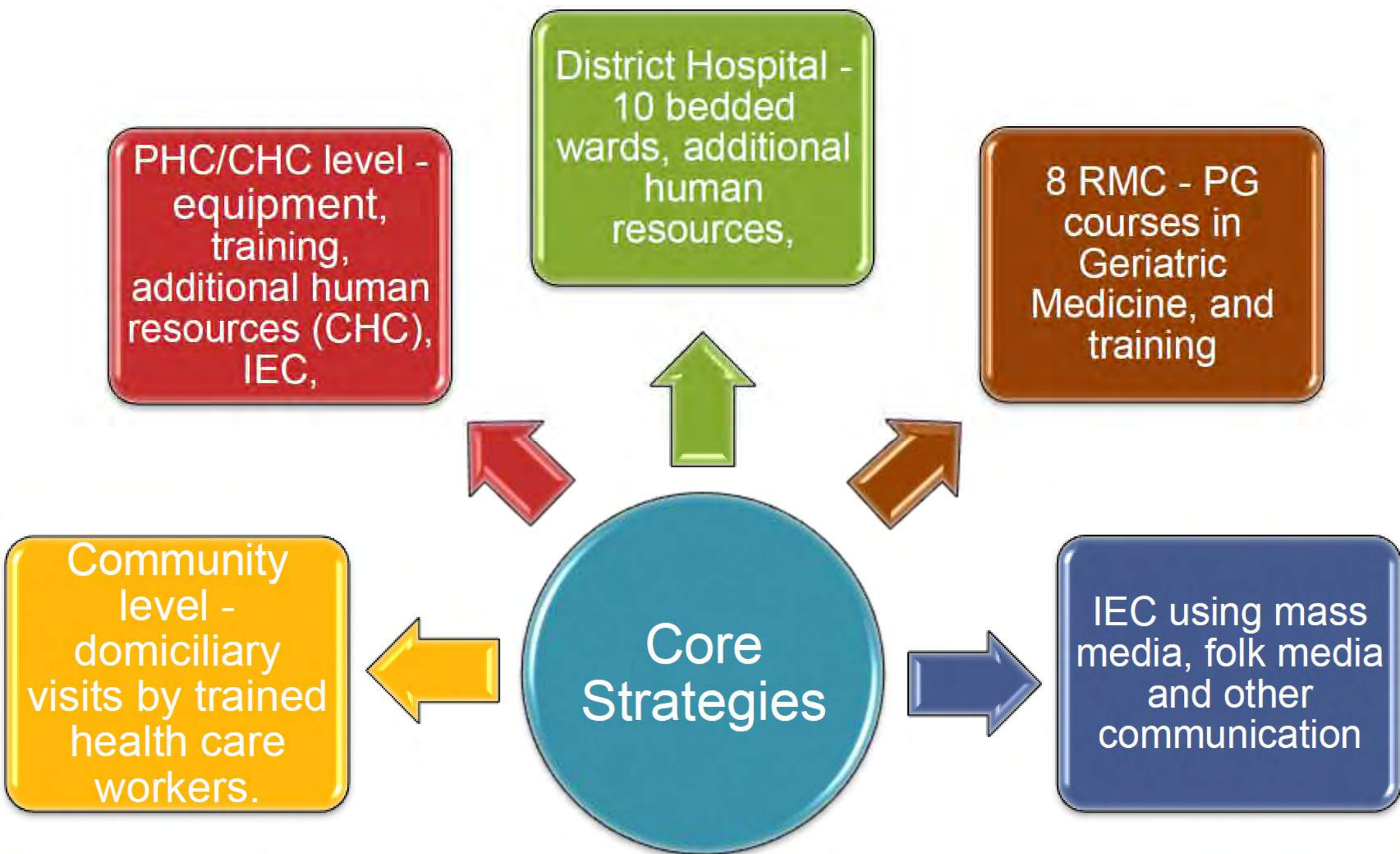
Vision:

1. To provide accessible, affordable, and high-quality long-term, comprehensive and dedicated care services to an Ageing population;
2. Creating a new “architecture” for Ageing;
3. To build a framework to create an enabling environment for “**a Society for all Ages**”;
4. To promote the concept of Active and Healthy Ageing;
5. Convergence of NRHM, AYUSH & all other dept

Objectives:

1. To provide an easy access to promotional, preventive, curative and rehabilitative services to the elderly through community based primary health care approach
2. To identify health problems in the elderly and provide appropriate health interventions in the community with a strong referral backup support.
3. To build capacity of the medical and paramedical professionals as well as the caretakers within the family for providing health care to the elderly.
4. To provide referral services to the elderly

Strategies for NPHCE 2010





Promotion of
public private
partnerships in
Geriatric
Health Care.



Mainstreaming
AYUSH and
convergence with
programmes of
Ministry of Social
Justice and
Empowerment in
the field of
geriatrics.



Reorienting
medical
education to
support geriatric
issues.



HELP AGE
INDIA

AGE CARE
INDIA

OLD AGE
HOMES



Voluntary Organizations for Care of Aged

1. **Help age India** was established in 1978 on the pattern of help the aged society of England. It is working nation wide for the cause and care of the aged people.
2. **Age care** is registered as a charitable trust. It is India's leading health care company which believes in giving support to the old age people, physically challenged person and families. It effectively makes you independent by providing their excellent service at your door step.
3. **Old age homes** provides provide all the convenience and comfort to combat their loneliness and to contact and interaction with other people. There are 300 something Old age homes in India, which are mostly in urban areas.
4. **Aastha Foundation Aurangabad** is a NGO Registered in 2008 under societies and trust act. It is helping Senior Citizens who are badly in need of Geriatric care and is also providing a Certificate Course in Geriatric Care in Association with TATA INSTITUTE OF SOCIAL SCIENCES, Mumbai (TISS).

1. Annapurna
2. Pension and family pension
3. Income Tax Rebate (Section 88B of Finance Act, 1992)
4. Insurance schemes
5. Deduction in respect of medical treatment
6. Banking
7. Travel
8. Magazines for the elderly

Decrease in physical ability / Economic inadequacy

Increase vulnerability to diseases

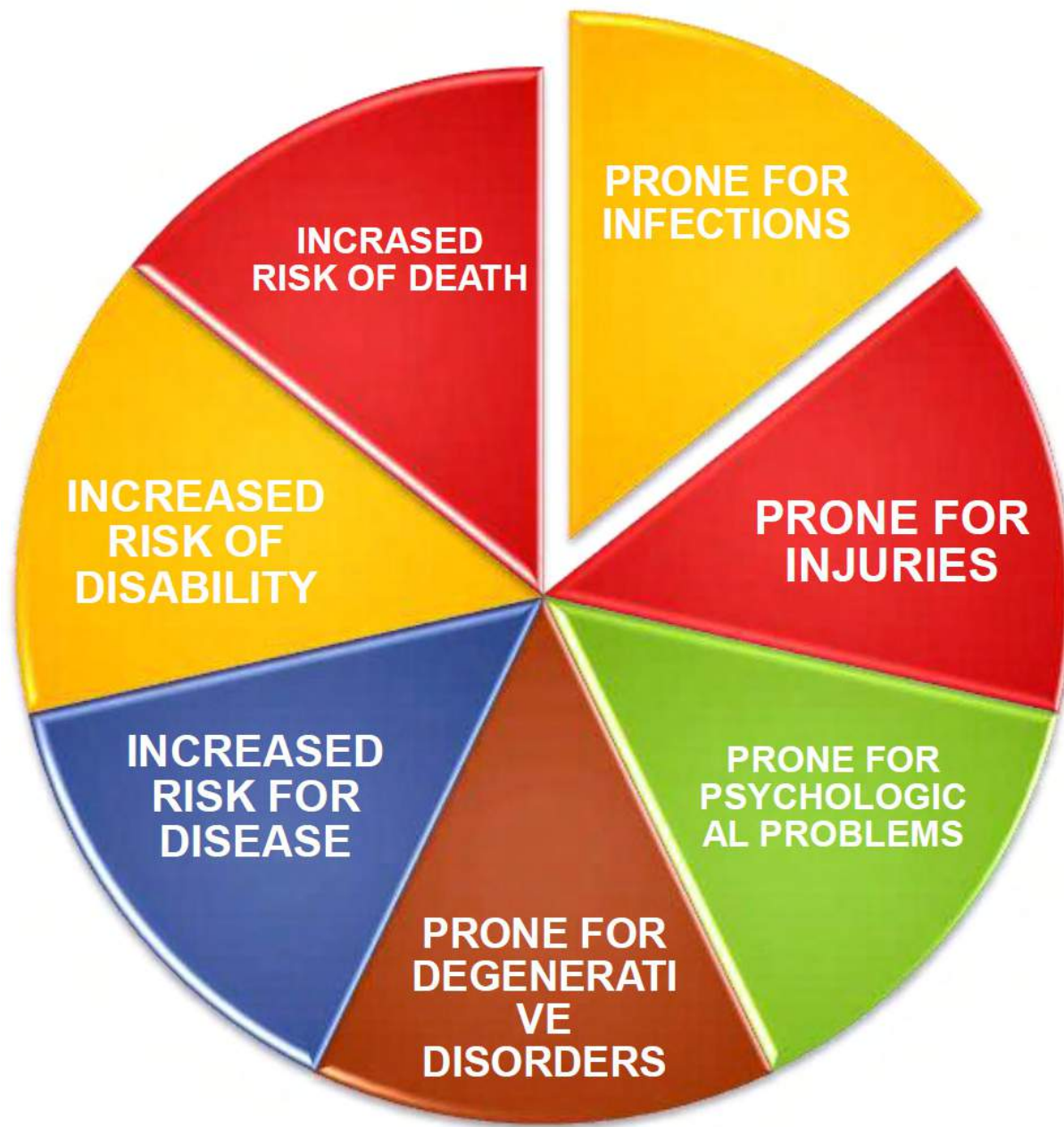
Chronic, disabling and multiple Health problems

Different approach and management

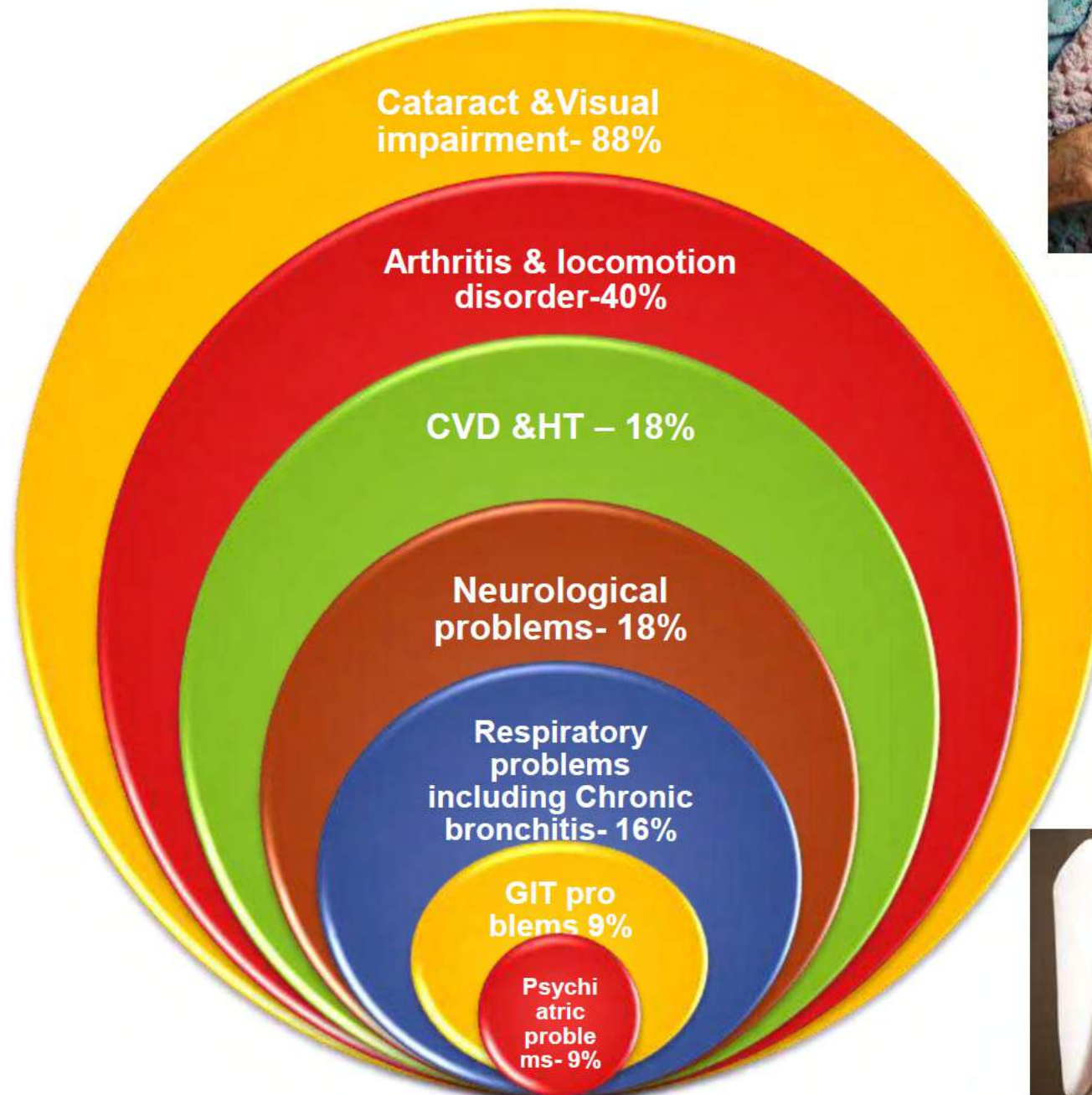
Degradation in family values

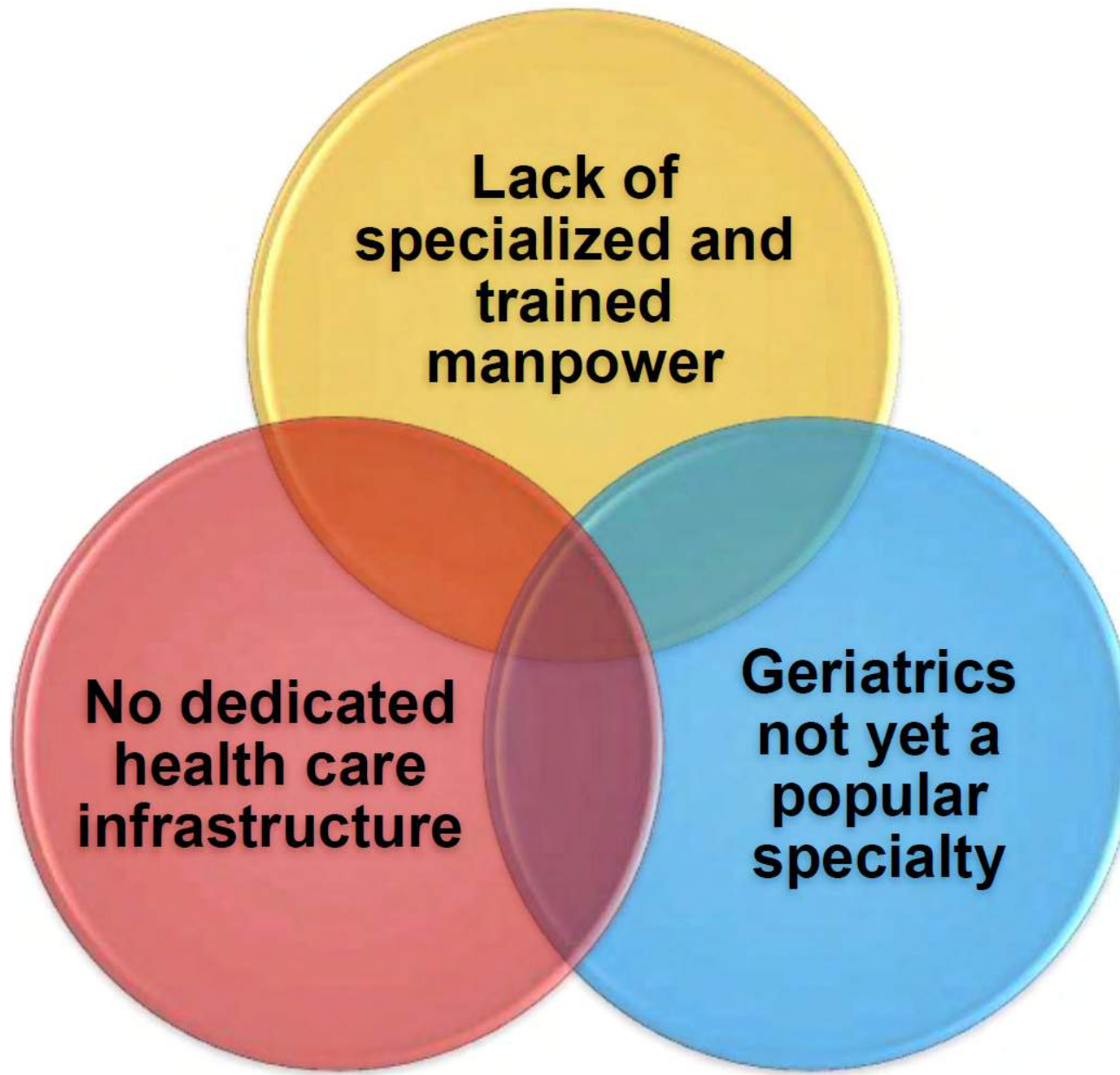
Rising Population

Health risks of Elderly



Common Morbidities in Elderly in India





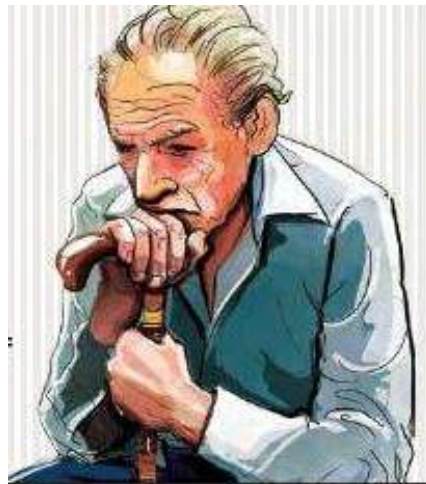


8. Legislations, Acts and Personal Laws

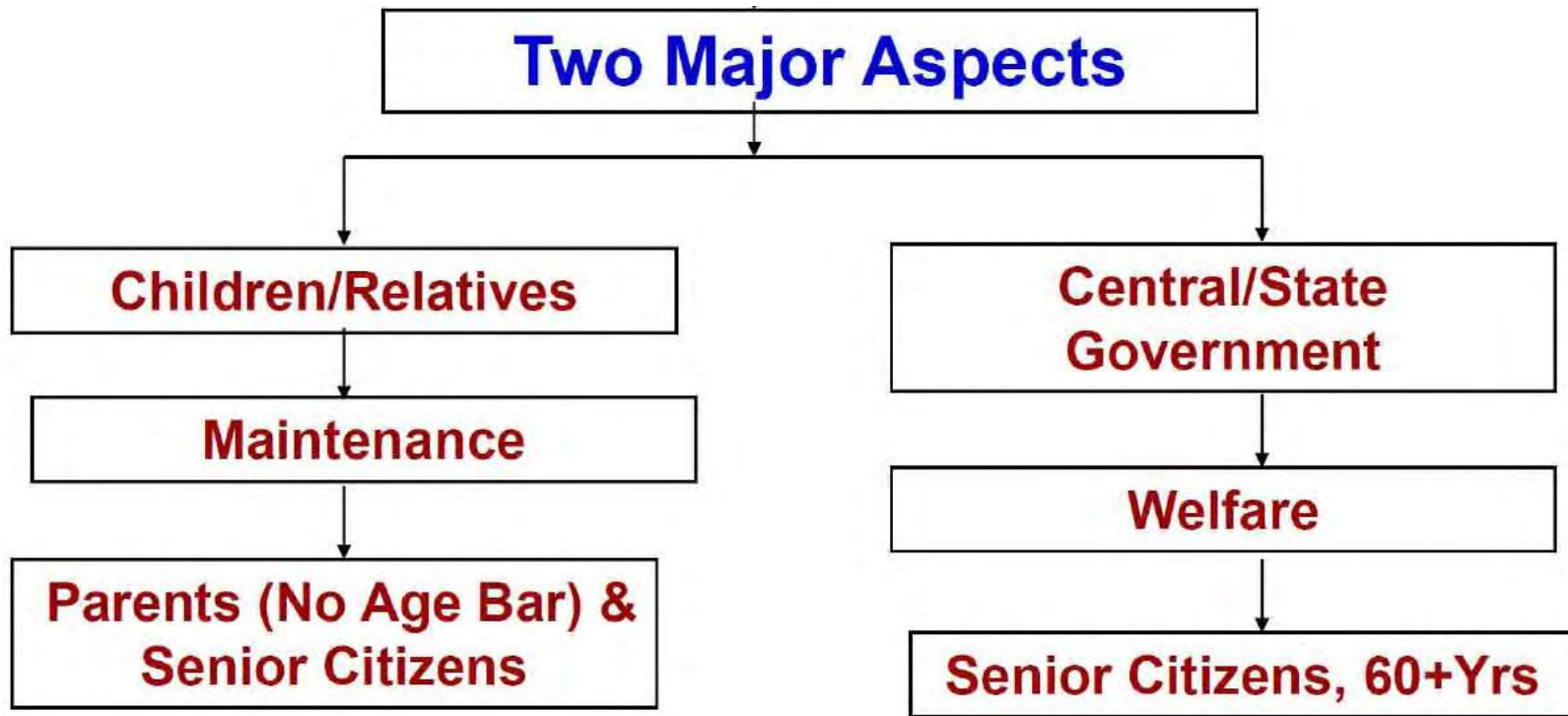


Statutory Provisions

1. **Article 41** of the Constitution provides – The State shall, within the limits make effective provision for securing the right to work, to education and to public assistance in case of unemployment, old age...
2. **Hindu Adoption and Maintenance Act, 1956:** Maintenance of aged and infirm parents obligatory
3. **Muslim Personal Law:** Provides for care and support of parents
4. **Criminal Procedure Code (Cr.P.C.) 1973:** Also ensures maintenance of parents by children



Maintenance & Welfare of Parents & Senior Citizens Act – 2007



The Act provides for :

- effective mechanism for parents and senior citizens to claim need-based maintenance from their children/grand children , relatives;
- maintenance claim for the benefit of those senior citizens, who do not have children, grand children or relatives.
- proper mechanism for protection and care of senior citizens

Preliminary

1. **“children”** includes son, daughter, grandson and grand-daughter but does not include a minor
2. **“maintenance”** includes provisions for food, clothing, residence and medical attendance and treatment
3. **“parent”** means father or mother whether biological, adoptive or step father or step mother, as the case may be, whether or not the father or the mother is a senior citizen;
4. **“relative”** means any legal heir of the childless senior citizen who is not a minor and is in possession of or would inherit his property after his death
5. **“senior citizens”** means any person being a citizen of India, who has attained the age of sixty years or above
6. **“welfare”** means provision for food, health care, recreation centres & other amenities necessary for the senior citizens

1. A senior citizen including parents who is unable to maintain from his own earning or out of the property owned by him, shall be entitled to make an application (u/s 5) against one or more of his children not being a minor or certain relative.
2. It is obligatory on children or relative to maintain a senior citizen extends to the needs of such citizen so that **senior citizen may lead a normal life.**
3. Any person being a **relative** of a senior citizen and having sufficient means shall maintain such senior citizen provided he is in **possession of the property** of such citizen or he would inherit the property of such senior citizen. In cases of more relatives the maintenance shall be payable in the proportion in which they would inherit his property.
4. **Who can apply:** An application for maintenance (u/s 4) can be made by
 - a) by a senior citizen or a parent
 - b) by any other person or registered organization* authorized by him;
 - c) or the Tribunal may take cognizance **suo motu.**

Salient Features

1. Maintenance of Parents and Senior Citizens (Chapter II)
2. Establishment of Old Age Homes (Chapter III)
3. Provisions For Medical Care Of Senior Citizens (Chapter IV)
4. Protection of life and Property of Senior Citizens (Chapter V)
5. Offences and Procedure For Trial (Chapter VI)
6. Role of State Governments (Miscellaneous) Chapter VII)



Maintenance of Parents and Senior Citizens (Chapter II)

1. Application for maintenance (Sec-5(1))
2. Provision for interim maintenance allowance (Sec-5(2))
3. Amount of Maintenance to be determined on inquiry (Sec-5(3))
4. Monthly allowance for maintenance shall be disposed within 90 days (Sec-5(4))
5. Fine and/or imprisonment up to one month if monthly maintenance is not paid (Sec-5 (8))
6. The Tribunal may refer the case to Conciliation Officer before hearing an application (Sec-6(6))

Maintenance of Parents & Senior Citizens (Chapter II)

1. Constitution of Maintenance Tribunal (Sec-7)
 2. Summary Procedure in Case of Inquiry (Sec-8)
- The Tribunal shall have all the powers of Civil Court for taking evidence, the attendance of witness
 - It shall be deemed as a Civil Court for all purposes of Section 195 and Chapter XXVI of Code of Criminal Procedures 1973
 - The Tribunal may choose special knowledgeable person to assist in adjudicating and deciding upon any claim for maintenance

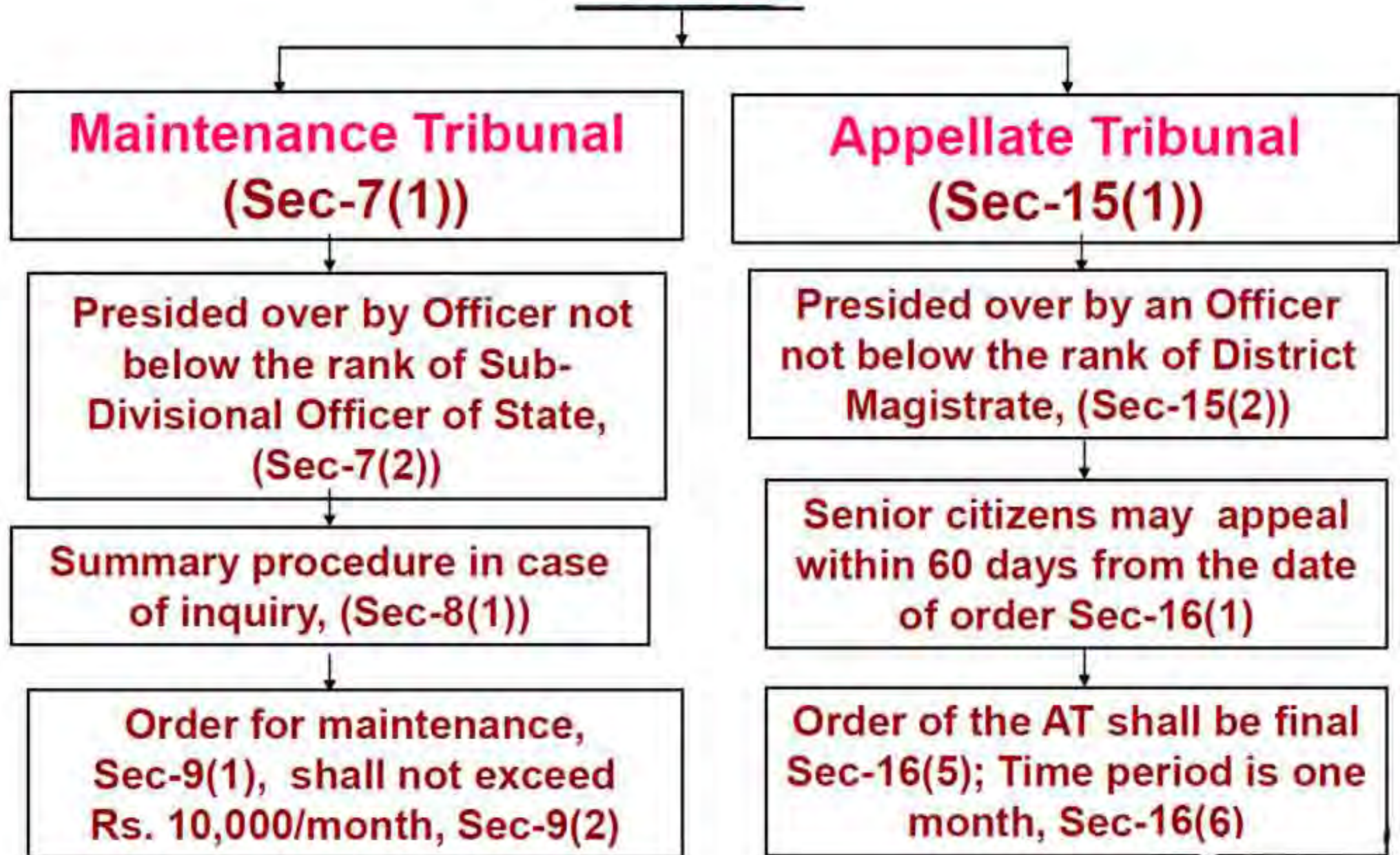
1. Maintenance Officer

- a. The State Government may designate District Social Welfare Officer as Maintenance Officer to represent the parent during proceedings of Tribunal/Appellate Tribunal (Sec-18(1))
- b. He may also function as a Conciliation Officer to settle the case amicably (Sec- 6(6))

2. Non Representation by Lawyers (Sec-17)

Maintenance of Parents & Senior Citizens (Chapter II)

Tribunal





SUMMARY TRIAL & FLEXIBLE JURISDICTION

Notice, Application & Inquiry	Tribunal & Maintenance	Appellate Tribunal (AT)
<ul style="list-style-type: none">❖ Notice to the children or relative (one or more).❖ Children or relative may implead others.❖ Application to be disposed within 90 -120 days after parties are heard.❖ Inquiry for deciding amount of maintenance.❖ Reference to Conciliation Officer for his report within 30 days.	<ul style="list-style-type: none">❑ SDO to head Tribunal & have all the powers of a Civil Court❑ Deliberate neglect - ex parte order. Maximum maintenance is INR 10000 p.m. Simple interest is payable & Compliance in 30 days. Non Compliance of Order leads to warrant and Imprisonment up to 1 month for non payment of Maintenance allowance	<ul style="list-style-type: none">❖ DM (District Magistrate) shall be AT. Appeal within 60 days from the date of the order. Delay can be condoned.❖ AT shall serve a notice to the respondent and AT may call for the record of proceedings❖ AT may allow / reject appeal within 30 days and order shall be final. Order copies to parties FOC.

Legal practitioner not allowed & District Social or Maintenance Officer can represent Senior Citizens. The Tribunal may order **interim maintenance allowance**.

Old Age Homes & Medical Care – Chapter III & IV (S. 19-20)

1. The State Government may Establish at least one **Old age home** in each district to care minimum of **150** indigent senior citizens, Sec-19(1);
2. Prescribe a Scheme for Maintenance of old age Homes Sec-19(2)
3. Scheme for standards and various types of services necessary for medical care and means of entertainment to the inhabitants, Sec-19(2)
4. The State Government shall ensure, (Sec-20)
 - i. Beds for all Senior Citizens in Government and Aided hospitals
 - ii. Separate queues Facility for treatment of chronic elderly diseases and Research in this respect to be expanded
 - iii. Earmarked facilities in every District Hospital for Geriatric patients headed by a Medical Officer

1. The State Government shall prescribe a comprehensive Action Plan for protection of life and property. (Sec-22(2))
2. The State Government shall take all measures to ensure,
 - i. Wide publicity, awareness at regular intervals. (Sec-21(i))
 - ii. Periodic sensitization and awareness training on the issues related to the Act. (Sec-21(ii))
 - iii. Coordination between the services provided by the concerned Departments dealing with Law, Home Affairs, Health and Welfare etc. (Sec-21(iii))

1. Transfer of property to be void in certain circumstances, (Sec-23(1))
2. Punishment for abandoning a senior citizen, (Sec-24)
 - a. Imprisonment upto 3months
 - b. Fine upto Rs. 5000
 - c. or with both



Role of the State Government

1. The State Government shall notify the date of enforcement of the Act in the State
2. The State Government shall make rules for carrying out the proposes of the Act.
3. They shall constitute Maintenance Tribunals within six months from the date of enforcement of the Act and Appellate Tribunals.
4. To designate the presiding officers of the Maintenance/Appellate Tribunals and the Maintenance Officer.
5. To establish old age homes & to prescribe a scheme for management of old age homes, including the standards and services to provided.
6. To provide medical support to senior citizens as envisaged in Chapter IV of the Act
7. To prescribe a comprehensive action plan for providing protection of life and property of senior citizens.
8. To remove any difficulties in implementation of the Act

Role of the State Government

1. Rules framed by the State Government may provide for (Sec-32)
 - a. holding enquiry
 - b. power and procedure of the Tribunal
 - c. maximum maintenance allowance
 - d. scheme for management of Old Age Homes
 - e. powers and duties of Authority
 - f. comprehensive Action Plan for providing protection of life and property of senior citizens

Role of NGOs

1. To give wide publicity about the provisions of the Act
2. To assist the older persons/parents in making an application for maintenance (Sec-5(1)(b))
3. To Act as conciliation officer (6(6))
4. To assist Tribunals in holding an enquiry (8(3))
5. Represent a senior citizen for declaration of transfer of property void (Sec- 23 (3))

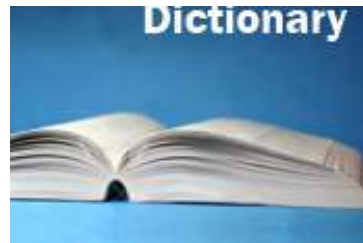
Role of Central Government

1. The Central Government may
 - a. direct State Government on execution of the provisions of the Act, (Sec-30)
 - b. make periodic review and monitor the provisions (Sec-31)



Miscellaneous

1. Officers to be public servants
2. Jurisdiction of civil courts barred
3. Protection of action taken in good faith
4. Power to State Govt. remove difficulties
5. Power of Central Government to give directions
6. Power of Central Government to review
7. Power of State Government to make rules





धन्यवाद

