

Queries received in respect of EOI/02/CCC/2021 for empanelment of agency as NIELIT online examination centre during pre bid meeting conducted online on 24.02.2021

SN	Query received	Clarification/Suggestion
1	We do not have any certificate incorporation nor GST Registration Certificate as our organization is non profitable trust so we have only trust copy.	Trust registration copy may be enclosed and declaration on letter head may be submitted if GST registration is not applicable.
2	We don't have any ISO Certification	ISO certification may be enclosed, if available.
3	We are having tie up with TCS, NSEIT for conducting Online examination so there are approx 15 above work order, so how many work order should be attached	All the work order details may be submitted in Form 6.
4	We are having one lab of 1850 sqft., having 110 computer i.e., by calculation = $1850/110=16.42$ sqft. But distance between two systems is not exact 4 feet. Even we have make partition also between two computers. Will such set up be suitable? Kindly suggest.	Min. of 16 sqft. per computer is required as per pre-qualification criteria mentioned at clause 4.15.1.
5	Can Retire Government examination in-charge/teacher can be examination superintendent	Any government official who may be deployed as ES, details may be submitted in Form 9 (Presently serving officials are preferred).
6	Windows 7 and above (Original & Licensed) will be very costly for all the bidders. Kindly share some other alternative (Open Source OS or Linux OS etc.)	System requirements should be as per the pre requisite given at Appendix-3.
7	Will turnover of 10 Lakhs in other than computer centre set up be considered?	Requirement of annual turnover is as per Sl No. 2 of the clause 4.15.1 pre qualification criteria.
8	If we submit the details of manpower and due to some circumstances our manpower changed then what we have to do?	The details of the employees available with the institute may be submitted in Form no. 8. Any change in manpower shall lead to disqualification/cancellation of contract as the case may be if at any later stage it is observed that manpower is insufficient or not as per norms of NIELIT. Any change in

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		manpower has to be mandatorily intimated again in form no. 8, with changes clearly marked. Failure to do so shall also lead to disqualification/cancellation of contract as the case may be at any stage.
9	Only work orders are provided by the companies. No completion certificates are issued. Will that suffice?	As per sl.no.7 of Form 5, Completion certificate from the client or work order + self certificate of completion may be submitted.
10	If we submit the details of ES and due to some circumstances our ES changed then what we have to do?	The available government official's details may be submitted in Form 9.
11	Dear Sir, no major online examination conducted by us. Please clarify what to do here.	Any details of similar assignments may be submitted in Form 6 (Otherwise Nil may be submitted).
12	Client details of similar activity along with the contact number from Govt./PSU/Corporate clients from whom certificates of satisfactory report can be produced, Dear Sir, please clarify what to write against this information.	All the work order details of similar online examinations may be submitted in Form 6.
13	Dear Sir, Examination Superintendents can be Govt. retired person. Please clarify what to fill details here.	The available government officials' details may be submitted in Form 9 (presently serving officials are preferred).
14	Running institute through society, then GST no. is compulsory (Yes/No)	declaration on letter head may be submitted if GST registration is not applicable
15	Will the society's PAN Card be applicable (Yes/No)	Yes
16	Attached copy of society registration certificate (Yes/No)	Yes
17	Institute's setup is in the basement (40x95 sqft.), is there any objection for such setup?	The suitability of infrastructure will be verified by committee during site inspection. All valid statutory clearance (Fire, building safety,

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		permitted use etc.) shall be available
18	Examination setup available at location other than present accredited institute, is eligible for applying?	As per the 4.15.1 Pre-Qualification Criteria , the institution shall be operating for at least one year as on closing date of EOI for a given affiliation status.
19	Describe Technical capability as per slno.7 of Form 5	Documents mentioned against sl.no.7 of Form 5 may be submitted
20	Please suggest 'This EOI and Corrigendum' clause sl no.20 page 37	Signed and stamped copy of this EOI and corrigendum (if any) may be submitted against sl no. 20 of Form 5.