

**Inviting Quotations from
Cert-In Empanelled Agencies through e-Tender for
Security Audit of the Web Portals of NIELIT**

Tender Ref. No: 60(16)2013-NIELIT-HQ-Part-1

Dated: 23.08.2019



**National Institute of Electronics & Information Technology (NIELIT)
(Under Ministry of Electronics & Information Technology,
Government of India)**

NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector-8, Dwarka, New Delhi-110077

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SCHEDULE OF EVENTS

Nature of the Project	Inviting Quotations from Cert-In empanelled agencies through e-Tender for Security Audit of the Web Portals of NIELIT
Mode of Tendering	e-Tender(online) on URL https://eprocure.gov.in/eprocure/app
No. of covers	a) Technical Bid b) Financial Bid
Cost of Tender Fee	NIL
Approx. cost of work	Rs. 2,55,000/-
Earnest Money Deposit (EMD)	Rs. 10,000/- (Rupees Ten Thousand Only) through RTGS/NEFT. Bank details- Bank of India SB A/c. no. 604820100000012; IFSC Code-BKID0006048 (on or before bid submission closing time as mentioned in the tender document).
Details of contact Person for clarifications/queries	Shri Rajendra Prasad Rai Programmer NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector-8, Dwarka, New Delhi-110077 Email: rajendra@nielit.gov.in
Date & Time of Publishing of e-Tender	23-08-2019 5:00 PM
Last date of receipt of Pre-Bid queries in the prescribed format (Annexure-V) by e-mail	30-08-2019 5:00 PM
Date, Time & Venue of Pre-Bid Meeting	02-09-2019 11:00 AM
Date & Time of publishing the Minutes of Pre-bid Meeting and Start Date and Time of Uploading of Tender Document	06-09-2019 5:00 PM
Last Date, Time for Submission of Bid	13-09-2019 5:00 PM
Date & Time for Opening of Technical Bid	17-09-2019 11:00 AM
Date & Time for opening of Financial Bid	Will be communicated later to the technically qualified bidder.
Validity of Bid	180 days

IMPORTANT NOTE

1) Tender documents may be downloaded from Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled/registered in e-procurement should enroll/register before participating through the website <https://eprocure.gov.in/eprocure/app>. The portal enrollment is free of cost. Bidders are advised to go through instructions provided at **Annexure-1** regarding 'Instructions for online Bid Submission.

2) Tenderers can access tender documents on the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <https://eprocure.gov.in/eprocure/app>.

3) Tenders and supporting documents should be uploaded through e-procurement. Hard copy of the tender documents will not be accepted.

A. LETTER OF INVITATION

National Institute of Electronics & Information Technology (NIELIT) invites Online Tenders through e-Procure Portal (<http://eprocure.gov.in/eprocure/app>) from Cert-In Empanelled Agencies for Security audit of various web applications as defined in the scope of work of tender document. The said applications need to obtain the “safe-to-host” certificate from Cert-In empanelled agencies before hosting the same on NIC Data Centre Data Centre. Manual bids shall not be accepted in any case. The applications for which the security audit needs to be conducted are –

- 1) Online Examination Portal and its supporting web applications
 - a) Root Domain Pareeksha (<https://pareeksha.nielit.gov.in>)
 - b) ES Panel (<https://pareeksha.nielit.gov.in/EsPanel>)
 - c) Online Examination Linux (<https://pareeksha.nielit.gov.in/ExamLinux>)
 - d) Web Service (<https://pareeksha.nielit.gov.in/pareekshaService>)
 - e) Exam Panel (<https://pareeksha.nielit.gov.in/ExamPanel>)
 - f) Exam Monitor (<https://pareeksha.nielit.gov.in/ExamMonitor>)
 - g) Exam Centre Consents (<https://pareeksha.nielit.gov.in/consents/>)
 - h) Exam Client (NO URL – Desktop application)
- 2) BCAS Web Portal (<https://bcas.nielit.gov.in>)
- 3) Student Web Portal (<https://student.nielit.gov.in>)
- 4) IAS Web Application – <http://ias.nielit.in>
- 5) Web Service Providing result status of CCC students from Student Portal (URL: to be given at the time of Work Order allocation to the selected bidder)
- 6) Placement Portal of NIELIT (<https://placement.nielit.gov.in>)
- 7) Online Accreditation for O/A/B/C (<https://onlineaccr.nielit.gov.in>)
- 8) PMGDISHA Portal (CSC NIELIT API) – <https://aadhaar.nielit.gov.in>
- 9) Online Accreditation for CCC/BCC (<http://dlcaccr.nielit.gov.in>)
- 10) e-Content Web Portal (<http://econtent.nielit.gov.in>)
- 11) MIS Web Portal to record and track the training/Education capacity building activities in NE Region in IECT area (<http://iect-ne.nielit.gov.in:8080>)
- 12) e-Transfer Portal – <http://etransfer.nielit.gov.in:8080>
- 13) AIMS (<http://aims.nielit.gov.in:8080>)
- 14) Online Application to download digitally signed e-Certificate (<http://nielit.gov.in/certificate>). The same application is run on <http://certificate.nielit.gov.in>
- 15) NIELIT Integrated Common Website (<http://nielit.gov.in>) which is run on URL <http://beta.nielit.gov.in>
- 16) Digital Locker PullURIRequest and PullDocRequest Service (<https://www.nielit.gov.in/dl/PullURIRequest>, <https://www.nielit.gov.in/dl/PullDocRequest>)

B. About NIELIT

National Institute of *E*lectronics and *I*nformation *T*echnology (NIELIT), an Autonomous Scientific Society of Ministry of Electronics & Information Technology (MeitY), Govt. of India, was set up to carry out Human Resource Development and related activities in the area of Information, Electronics & Communications Technology (IECT). The Society is engaged both in the Formal & Non-Formal Education in the area of IECT besides development of industry oriented quality

education and training in the state-of-the-art areas and to establish standards to be the country's premier institution for Examination and Certification in the field of IECT. It is also one of the National Examination Body, which accredits institutes/organizations for conducting courses in IECT in the non-formal sector of IECT Education & Training.

At present, NIELIT has forty (41) offices located at Agartala, Aizawl, Ajmer, Aurangabad, Bhubaneswar, Calicut, Chandigarh, Chennai, Chuchuyimlang, Churachandpur, Delhi, Dibrugarh, Gangtok, Gorakhpur, Guwahati, Haridwar, Imphal, Itanagar, Jammu, Jorhat, Kohima, Kolkata, Kokrajhar, Kurukshetra, Leh, Lucknow, Lunglei, Majuli, Mandi, Pasighat, Patna, Pali, Ranchi, Senapati, Shillong, Shimla, Silchar, Srinagar, Tezpur, Tura, Tezu with its Headquarters at New Delhi. It is also well networked throughout India with the presence of about 850+ institutes.

In the Non-Formal Sector, the NIELIT is implementing the NIELIT Scheme, 'O' Level (equivalent to Foundation Level), 'A' Level (equivalent to Advanced Diploma), 'B' Level (equivalent to MCA) and 'C' Level (designed to be at M.Tech Level) are being offered. O, A & B level courses are recognized by MHRD for the purpose of employment.

The Computer literacy programme of the NIELIT is an outcome of the recommendation of National Task Force on Information Technology and Software Development. Based on the recommendation, the Society in the year 1999 has launched a programme on computer literacy viz. 'Course on Computer Concepts', now popularly known as 'CCC'. The programme equips a person to use the computers in day-to-day life for professional as well as personal use. It is an 80 hrs. programme, which has got recognition from various State and Central Government Departments as basic course for IT/Computer literacy for recruitment and career promotions.

C. Eligibility of Bidders:

Following are the credentials for eligibility of Bidders:

1. Tender submitted by any Bidder who has been black listed by any State/ Central Government/ PSUs/Autonomous Body of Govt. of India will be rejected. Self Declaration Certificate on Non-Judicial Stamp Paper of Rs. 100/- (as per **Annexure -III**) is to be uploaded by the bidder in the eProcure Portal.
2. Only those Organizations/firms that are currently empanelled with the CERT-in are eligible for submitting the bid. Copy of valid empanelment certificate from Cert-In to be uploaded in eProcure Portal.
3. Bidder must possess and submit a valid Permanent Account Number (PAN) and Service Tax Registration Certificate.
4. The Bidder must have Valid Service Tax Registration. Scanned Copy of Service Tax Registration is to be uploaded by the Bidder in the eProcure Portal.

D. SCOPE OF WORK: Security Audit of 16 Web Applications are to be carried out as per the following details -

1.(a) Project Name: - Root Domain Pareeksha (<https://pareeksha.nielit.gov.in/>)

Brief Introduction: -This portal is being developed to conduct the online examination examinations for various courses of NIELIT like CCC/BCC and the third-party online examinations as and when required like NDLM, BCAS, IRDA etc. <http://demopareeksha.nielit.in> URL provides the pre and post examinations activities like Student and Centre Data porting, questions setting etc.

URL: - <https://pareeksha.nielit.gov.in/>

Brief Introduction: - This is a common panel. It performs nothing related to exam. This act as a root application.

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	NO
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	1. Dynamic - 3 2. Static - 0

1.(b) Project Name: - ES Panel

Brief Introduction: - This is the panel where every ES, Invigilator or other support person related to exam perform their activities for the examinations.

URL: - <https://pareeksha.nielit.gov.in/EsPanel/>

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	5
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	Yes
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	3. Dynamic - 116
		4. Static - 0

1.(c) Project Name: - Online Exam Linux

Brief Introduction: - This is web application being used in <https://pareeksha.nielit.gov.in/> to integrate the data required for the applications. Further, it stores the log trail of the examinations held on the exam Centres. This web application works as stage server during the pure online examinations. It has no user interface. It is being used internally by other applications of Pareeksha.

URL: - <https://pareeksha.nielit.gov.in/ExamLinux/>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	NO
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	1. Dynamic - 24 2. Static - 0

1.(d) Project Name: - Pareeksha Service

Brief Introduction: - This is a web service used during the examination by Exam Panel. It has no user interfaces. It is being used internally by other applications of Pareeksha.

URL: - <https://pareeksha.nielit.gov.in/PareekshaService/>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application has SMS integration (Yes/No)?	NO
9.	Does the application has E-Mail integration (Yes/No)?	NO
10.	Does the application has Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages(Static/Dynamic) - Count		
	Total Pages	1. Dynamic - 3 2. Static - 0

1.(e) Project Name: - Exam Panel

Brief Introduction: - This portal provides the interface where students appear for the examination and Centre Data upload and download activities.

URL: - <https://pareeksha.nielit.gov.in/ExamPanel/>

Project Details:

S. No.	Information About the Application	Version and Count	
1.	Database	MS SQL Server 2008	
2.	Development platform for application	ASP.Net 4.0 (Visual Studio) Silverlight	
3.	How many application roles/privilege levels of users?	02(System Admin, Student)	
4.	Does the application provide a data download feature (Yes / No)?	YES	
5.	Does the application use Client-side certificate (Yes / No)?	YES	
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO	
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production	
8.	Does the application has SMS integration (Yes/No)?	NO	
9.	Does the application has E-Mail integration (Yes/No)?	NO	
10.	Does the application has Payment Gateway integration (Yes/No)?	NO	
11.	Does the application provide a data upload feature (Yes / No)?	YES	
Detail of total number of pages - Silverlight - COUNT			
1	Root Folder	13(Dynamic)	
Detail of total number of pages ASP.Net - COUNT			
1	Root Folder	7 (Dynamic)	
Total Pages		20(Dynamic)	

1.f) Exam Monitor (<https://pareeksha.nielit.gov.in/ExamMonitor/>)

Brief Introduction: - This is a web application which performs different monitoring activities of Exam.

URL: - <https://pareeksha.nielit.gov.in/ExamMonitor/>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	3
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	Yes
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	3. Dynamic - 40 4. Static - 0

1.(g) Project Name: - **Exam Centre Consents**

Brief Introduction: - This is a web application which performs to collect consents activities exam Centres of Exam.

URL: - <https://pareeksha.nielit.gov.in/consents/>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	NO
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	5. Dynamic - 27
		6. Static - 0

1.(h) Project Name: - **Exam Client**

Brief Introduction: -This is a windows application which performs to secure the client machine and start the examination.

URL: - No URL (Desktop Application)

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	NO
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	7. Dynamic - 2
		8. Static - 0

2. Project Name: Web Portal for Conduction of Bureau of Civil Aviation Security Exam

Brief Introduction: NIELIT is entrusted for conduct of Online Examination for AVSEC (Aviation Security) Courses.

URL: <https://bcas.nielit.gov.in/>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server 2008 R2 Version - 10.5
2.	Development platform for application	Visual Studio 2008
3.	How many application roles/privilege levels of users?	4
4.	Does the application provide a file download feature (Yes / No)?	Yes
5.	Does the application use Client-side certificate (Yes / No)?	
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	Yes
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	Yes
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
1	aspx Pages	71
2	No. of JS/CS/VB Files	24
3	JS files	00
	Total Pages	1. Dynamic - 71 2. Static - 0

3. Project Name: Student Information and Enrollment System

Brief Introduction: This web application is developed to be used by Students / Candidates, Institutes, regional Centres and inhouse users. Students apply for registration, examination (like O/A/B/C, CCC, BCC, ECC etc.) and pay fee online with portal. Result is published on online portal and is made available to the candidates / students.

Staging URL: - <https://student.nielit.gov.in>

Project Details (As per the table given below):

S. No.	Information About the Application	Version and Count
1.	Database	SQL SERVER
2.	Development platform for application	.Net Platform
3.	How many application roles/privilege levels of users?	Five Roles <ul style="list-style-type: none"> • Candidate • Institute • Others <ul style="list-style-type: none"> ➤ Super Admin ➤ Head Office(HO) ➤ Regional Centre
4.	Does the application provide a file download feature (Yes / No)?	Yes
5.	Does the application use Client-side certificate (Yes / No)?	Yes
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	No
8.	Does the application have SMS integration (Yes/No)?	Yes
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	Yes
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) – Count		
1	No. of Dynamic Pages (JSP/ASPX)	235
2	No. of Static Pages	-
3	No. of CS Files	235
4	No. of JS files/CSS	JS – 9, CSS - 4
	Total Pages (Dynamic)	235

4. Project Name: Integrated Internal Application Software

Brief Introduction: The software is being used inhouse for accreditation and examination (theory, practical and projects).

Staging URL: <http://ias.nielit.in/>

Project Details (As per the table given below):

S. No.	Information About the Application	Version and Count
1.	Database	SQL SERVER
2.	Development platform for application	ASP .Net 2.0
3.	How many application roles/privilege levels of users?	-
4.	Does the application provide a file download feature (Yes / No)?	Yes
5.	Does the application use Client-side certificate (Yes / No)?	-
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	-
8.	Does the application have SMS integration (Yes/No)?	No
9.	Does the application have E-Mail integration (Yes/No)?	No
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
1.	No. of Dynamic Pages (JSP/ASPX)	390 - Exam 236 - Accreditation 108-Practical
2.	No. of Static Pages	-
3.	No. of JS files/CS Files/VB Files	36 - Exam 26-Accreditation 27 - Practical
	Total Pages (Dynamic)	734

5. **Project Name:** Web Service Providing result status of CCC students from Student Portal

Brief Introduction: Providing result status of CCC students from student portal.

Staging URL: to be given at the time of Work Order allocation to the selected bidder.

Project Details (As per the table given below):

S. No.	Information About the Application	Version and Count
2.	Database	SQL Server
2.	Development platform for application	.NET
6.	How many application roles/privilege levels of users?	-
5.	Does the application provide a file download feature (Yes / No)?	NO
6.	Does the application use Client-side certificate (Yes / No)?	-
7.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
8.	Tentative Testing environment (Development / Staging / Production Box)?	-
9.	Does the application have SMS integration (Yes/No)?	NO
10.	Does the application have E-Mail integration (Yes/No)?	NO
11.	Does the application have Payment Gateway integration (Yes/No)?	NO
12.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
1	No. of Dynamic Pages (JSP/ASPX)	01 (asmx page)
2	No. of Static Pages	NO
3	No. of JS files/CS Files/VB Files	01 (CS page)
	Total Pages	2

6. **Project Name: Placement Portal**

Brief Introduction: Portal is used for placement related activities of O,A,B,C level students.

URL: <https://placement.nielit.gov.in>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MS SQL Server 2008 R2; 10.50.4000.0
2.	Development platform for application	.net VB (Visual Studio 2008) aspx as front end and VB at back end
3.	How many application roles/privilege levels of users?	2 Level ; Employer and Student
4.	Does the application provide a file download feature (Yes / No)?	YES
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	YES
10.	Does the application have Payment Gateway integration (Yes/No)?	YES
11.	Does the application provide a file upload feature (Yes / No)?	YES
Detail of total number of pages (Static/Dynamic) - Count		
1.	Aspx pages	36
2.	HTML Pages	16
	Total Pages (Dynamic)	1. Dynamic - 36 2. Static - 16

7. Project Name: Online Accreditation Portal

Brief Introduction: Portal is used for Granting Accreditation of O,A,B,C level to the Institute.

URL: <https://onlineaccr.nielit.gov.in>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MS SQL Server 2008 R2 ; 10.50.4000.0
2.	Development platform for application	.net VB (Visual Studio 2008) .aspx as front end and VB as back end
3.	How many application roles/privilege levels of users?	2 Level ; Admin and User Level
4.	Does the application provide a file download feature (Yes / No)?	YES
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application has SMS integration (Yes/No)?	NO
9.	Does the application has E-Mail integration (Yes/No)?	YES
10.	Does the application has Payment Gateway integration (Yes/No)?	YES
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
1	.aspx pages	226
2	HTML Pages	11
	Total Pages	1. Dynamic - 226 2. Static - 11

8. Project Name: CSC-NIELIT API

1). **Brief Introduction:**

Services and API of this project will facilitate PMGDISHA portal to connect to NIELIT environment for conducting online assessment.

2). URL: <https://aadhaar.nielit.gov.in>

S. No.	Information About the Application	Version and Count
1.	Database	MySQL (10.1.24-MariaDB)
2.	Development platform for application	Java 8
3.	How many application roles/privilege levels of users?	three
4.	Does the application provide a file download feature (Yes / No)?	No
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	No
9.	Does the application have E-Mail integration (Yes/No)?	No
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	No
1	.Jsp Pages	19
2	Servlets (we use controllers)	07
3	JS files	15-JS,3-css
	Total Pages (Scenario wise)	05(Dynamic having public interface)

Note: This is an independent url for system integration purpose and individual user authentications are not required at this layer.

9. Online Accreditation for CCC/BCC (<https://dlcaccr.nielit.gov.in>)

Brief Introduction: Online accreditation services (onlineaccr.nielit.in) has been started for its existing training partners conducting accredited courses as well as new institutions which are eager to partner with NIELIT to build capacities in the country in e-Governance and training services. NIELIT is in the process of building capacity in the area of education and training and therefore efforts are being made to put in place a robust and reliable online facility, which would assist the training institutions to submit applications required for running NIELIT Accredited Courses.

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MS SQL Server 2008 R2;
2.	Development platform for application	.net VB (Visual Studio 2008) .aspx as front end and VB at Code Level
3.	How many application roles/privilege levels of users?	2 Level; Admin and User Level
4.	Does the application provide a file download feature (Yes / No)?	YES (Reporting Services In build)
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	YES
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
1.	aspx pages	210
2.	HTML Pages	4
	Total Pages	1. Dynamic - 210 2. Static - 4

10. Project Name: NIELIT e-Learning Portal

Brief Introduction: NIELIT e-Learning portal provides access to the various modules of NIELIT courses such as O/A/B/C Level, ESDM, e-Governance, IT Literacy courses like CCC, BCC etc. Student may learn with multimedia-based e-content, may submit assignment, and download e-Book etc.

URL: <http://econtent.nielit.gov.in>

Project Details (As per the table given below):

S. No.	Information About the Application	Version and Count
1.	Database	MySql
2.	Development platform for application	Moodle (Php Based)
3.	How many application roles/privilege levels of users?	03
4.	Does the application provide a file download feature (Yes / No)?	Yes
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	Yes
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application has SMS integration (Yes/No)?	Yes
9.	Does the application has E-Mail integration (Yes/No)?	Yes
10.	Does the application has Payment Gateway integration (Yes/No)?	Yet Not
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages(Static/Dynamic) - Count		
	Total Pages	3. Dynamic - 41* 4. Static - 8

* Above said pages are based on moodle package(LMS). Its pages work internally with its own database.

11. Development of NE region by enhancing training/Education capacity in IECT area

Brief Introduction: NE Portal is developed to collect all training, financial and civil details of NE project and some other projects also. Currently, the following users can access NE Portal with their credentials:

- i. Superadmin
- ii. Civil Manager
- iii. Financial Manager
- iv. Centre Manager
- v. Director In Charge
- vi. Training Manager (NE Projects)
- vii. Training Manager (Other Projects)
- viii. MeitY
- ix. PMC Master

URL: <http://iect-ne.nielit.gov.in:8080>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MySQL Community Server - 5.7.14
2.	Development platform for application	MyEclipse Enterprise Workbench 2013
3.	How many application roles/privilege levels of users?	9
4.	Does the application provide a file download feature (Yes / No)?	Yes
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	Yes
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	No
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	Yes

Detail of total number of pages (Static/Dynamic) - Count

1	Jsp Pages	104
2	Servlets	40
3	JS files	55
	Total Pages	1. Dynamic - 96 2. Static - 8

12. e-Transfer Portal

Brief Introduction: e-Transfer Portal is being used for submitting Transfer Requests online

by the employees working at different NIELIT Centres across India. The portal also caters to submission of online Monthly Appraisal System.

Staging URL : <http://etransfer.nielit.gov.in:8080>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MS SQL Server 2008
2.	Development platform for application	JSP/ Servlets
3.	How many application roles/privilege levels of users?	Employee, Director/Director-in-Charge/HQs Login
4.	Does the application provide a file download feature (Yes / No)?	No
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	No
9.	Does the application have E-Mail integration (Yes/No)?	Yes
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
1	Jsp Pages	42
2	Servlets	33
	Total Pages	Dynamic - 42

13. Activity Information Management System (AIMS)

Brief Introduction: AIMS software has been developed to enable Easy Monitoring of various activities at NIELIT Centres. Currently, the following modules have been implemented in AIMS:

- i. Director's Leave/ Tour Management System (LTMS)
- ii. Building Projects Management System (BPMS)
- iii. Events Information Management System (EIMS)
- iv. Court Cases Monitoring System (CCMS)
- v. Finance Information Management System (FIMS)
- vi. CCC/BCC Certificate Status Monitoring System (CSMS)
- vii. Document Sharing System (DSS)

Staging URL : <http://aims.nielit.gov.in:8080>

Project Details:

S. No.	Information About the Application	Version and Count
12.	Database	MS SQL Server 2008
13.	Development platform for application	JSP/ Servlets
14.	How many application roles/privilege levels of users?	Multiple
15.	Does the application provide a file download feature (Yes / No)?	No
16.	Does the application use Client-side certificate (Yes / No)?	No
17.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
18.	Tentative Testing environment (Development / Staging / Production Box)?	Staging
19.	Does the application have SMS integration (Yes/No)?	Yes
20.	Does the application have E-Mail integration (Yes/No)?	No
21.	Does the application have Payment Gateway integration (Yes/No)?	No
22.	Does the application provide a file upload feature (Yes / No)?	Yes
Detail of total number of pages (Static/Dynamic) - Count		
1	Jsp Pages	192
2	Servlets	110
	Total Pages	Dynamic - 192

14. Online Application to download digitally signed e-Certificate

<http://nielit.gov.in/certificate> / <http://certificate.nielit.gov.in>

Brief Introduction: The online application is being developed for allowing candidates to download digitally signed Provisional Certificates various Courses conducted by National Institute of Electronics & Information Technology (NIELIT).

Staging URL: <http://nielit.gov.in/certificate>. The same application is run on <http://certificate.nielit.gov.in>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MS SQL Server 2008
2.	Development platform for application	ASP.Net 3.5
3.	How many application roles/privilege levels of users?	Single
4.	Does the application provide a file download feature (Yes / No)?	YES
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	No
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	Yes
9.	Does the application have E-Mail integration (Yes/No)?	Email
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	Dynamic - 10 (aspx pages)

15. NIELIT Integrated Common Website for HQs and its Centres

Brief Introduction: NIELIT has integrated the websites of all its Centres into a single common website wherein every Centre/Extension Centre is having its Microsites as <http://nielit.gov.in/<CentreName>>. Every Centre has two type of users viz. Content Publisher and Content Creator to perform the activities pertaining to their individual Centres.

Staging URL: <http://nielit.gov.in>, which is run through URL Rewrite on URL <http://beta.nielit.gov.in>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	MySQL
2.	Development platform for application	PHP, Apache
3.	How many application roles/privilege levels of users?	Three(Admin, Content Publisher, Content Creator)
4.	Does the application provide a file download feature (Yes / No)?	YES
5.	Does the application use Client-side certificate (Yes / No)?	No
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	YES
7.	Tentative Testing environment (Development / Staging / Production Box)?	Production
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	YES
10.	Does the application have Payment Gateway integration (Yes/No)?	No
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
1.	PHP Pages	Drupal - 663(Default) Customized - 99 (Dynamic)
2.	CSS Files	Drupal - 390(Default) Customized - 28
3.	JS Files	Drupal - 1010(Default) Customized - 47
4.	Total Pages (Dynamic)	99(Dynamic)

16. Project Name: - Digital Locker PullURIRequest and PullDocRequest Service

Brief Introduction: - The above web services can be used through Digital Locker portal by the NIELIT candidates to fetch URI and digitally signed certificate using Pull Model of Digital Locker Issuer API Specification Version 1.7.

URL:-

1. <https://www.nielit.gov.in/dl/PullURIRequest>
2. <https://www.nielit.gov.in/dl/PullDocRequest>

Project Details:

S. No.	Information About the Application	Version and Count
1.	Database	SQL Server-2008 R2
2.	Development platform for application	ASP.NET(C#)
3.	How many application roles/privilege levels of users?	0
4.	Does the application provide a file download feature (Yes / No)?	NO
5.	Does the application use Client-side certificate (Yes / No)?	NO
6.	Is there a CMS (Content Management System) present to maintain the public portal/login module?	NO
7.	Tentative Testing environment (Development / Staging / Production Box)?	Staging
8.	Does the application have SMS integration (Yes/No)?	NO
9.	Does the application have E-Mail integration (Yes/No)?	NO
10.	Does the application have Payment Gateway integration (Yes/No)?	NO
11.	Does the application provide a file upload feature (Yes / No)?	NO
Detail of total number of pages (Static/Dynamic) - Count		
	Total Pages	3. Dynamic - 2 4. Static - 1

TERMS & CONDITIONS

1. Incomplete or conditional bids will not be entertained.
2. No bid will be accepted after closing date and time.
3. Any firm/organization debarred by a Govt./Semi Govt. Department /Autonomous body shall not be considered for this tender and the bid will be rejected straightway.
4. The web application will be hosted at NIC Data Centre/ERNET Data Centre after Security audit, so the security audit certificate must be in compliance with the NIC/CERT-In standards.
5. The tenderer or his/her authorized representative may remain present at the time of opening the bids. Only authorized representative will be allowed to attend the meeting of the Tender Committee.
6. The price bids of those firms will be opened who fulfil the terms and conditions of this bid.
7. **Rectification of Errors:** Bidders are advised to exercise utmost care in entering the pricing figures. No requests regarding correction of mistakes in the financial bids will be entertained after the bids are submitted. If any interlineations, erasures, alterations, fluid-marking, additions or overwriting are found, the bid shall be rejected summarily. Arithmetical errors in bids will be considered as follows :
 - a) Where there is a discrepancy between the amount in figures and in words, the amount in words shall govern.
 - b) Notwithstanding the above, the decision of the Evaluation Committee shall be final and binding.
8. The Tender Evaluation Committee reserves the right to relax any terms and condition in the Govt. interest, with the approval of competent authority.
9. All disputes are subject to the jurisdiction of the Courts in the N.C.T. of Delhi.
10. **Schedule for completion of the work** - The first round of security audit report must be submitted to NIELIT within 30 working days after the work order issued by NIELIT and consecutive round of reports after fixing of the vulnerabilities by NIELIT officials (if any), must be submitted within 20 working days.

E. DELIVERABLES BY THE SELECTED BIDDER

1. To ensure that the web-based application is free from vulnerabilities, the audit exercise will need to undertake the following activities:
2. Identify the security vulnerabilities, which may be discovered during website security audit including cross-site scripting, Broken links/Weak session management, Buffer Overflows, Forceful browsing, Form/ hidden field manipulation, Command injection, Insecure use of cryptography, Cookie posing, SQL injection, Server miss-configuration, well known platform vulnerabilities, Errors triggering sensitive information, leak etc.
3. Identification and prioritization of various risks to the NIELIT online web application.

4. Identify remedial solutions and recommendations for making the web application secure.
5. Undertake user profiling and suggest specific access methodologies and privileges for each category of the users identified.
6. The auditors will have to carry out an assessment of the vulnerabilities, threats and risks that exist in the web application through Internet Vulnerability Assessment and Penetration Testing. This will include identifying remedial solutions and recommendations for implementations of the same to mitigate all identified risks, with the objective of enhancing the security of the system.
7. The application shall have to be audited as per the CERT-in Standards. The auditor shall submit the final audit report after the remedies/recommendations are implemented and confirmed with retest.
8. The Audit Firm/company has to submit a summary compliance report at the end of the assessment phase and the final Report will certify that NIELIT web application is in compliance with the CERT-in and NIC standards.
9. The successful bidder will be required to submit the following documents in printed format (2 copies each) after the audit of above mentioned two web application:
 10. A detailed report with security status and discovered vulnerabilities, weakness and mis-configurations with associated risk levels and recommended actions for risk mitigations.
 11. Summary and detailed reports on security risk, vulnerabilities and audit with the necessary counter measures and recommended corrective actions to be undertaken by NIELIT.
 12. The final security audit certificate for the application which should be in compliance with the NIC and Cert-in standards.
 13. All deliverables shall be in English language and in A4 size format.
 14. The vendor will be required to submit the deliverables as per terms and conditions of this document.

F. TERMS OF PAYMENT

The payment schedule is given below:

1. The payment will be made only after submitting the final security audit certificate on completion of Security Audit of all the websites as mentioned in the tender document.
2. No claim for interest in case of delayed payment will be entertained by the NIELIT.

3. No advance payment shall be made including payments of handling charges/service charges etc. under any circumstances to the bidder.
4. All remittance charges will be borne by the bidder.
5. In case the bidder fails to execute the contract, NIELIT shall have liberty to get it done through any other agency with full cost recoverable from the bidder in addition to damages and penalty.
6. Amount payable to the Service Provider as stated in the Contract shall remain non-negotiable and fixed during the tenure of the Contract. The prices quoted shall not be conditional /optional.

G. Tax deduction at source:

1. All Central/State Govt. /Local Body Levies as applicable from time to time shall be deducted at source from the payment to the Supplier/ Bidder as per the respective law in force at the time of execution of contract. NIELIT shall deduct at source taxes/duties under any other law/statute as may be applicable at the time of making payments. The supplier shall furnish to the purchaser registration No. under works tax and PAN(for TDS), as applicable
2. For all services supplied, the Bidder shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed/incurred until delivery of the contracted products or services.
3. If any rates of Tax are increased or decreased, a new Tax is introduced, an existing Tax is abolished, or any change in interpretation or application of any Tax occurs in the course of the performance of Contract, which was or will be assessed on the Bidder or its employees in connection with performance of the Contract, an adjustment as per the terms of this RFP shall be applicable and Contract Price shall be made to take into account any such change in such manner as prescribed herein the RFP.

H. Rates/ Prices

The rates quoted shall remain firm during the period of contract.

I. BID SUBMISSION:

The tender shall be submitted on Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app> in two parts, viz., technical bid and price bid. Bidder is expected to examine all instructions, forms, terms and requirements in the bid document. Failure to furnish all information as required in the bid document or to submit a bid not substantially responsive to the bid document in any respect may result in the rejection of the bid.

The bids shall remain valid for a period of 180 days from the last date of submission of tender.

i. Technical Bid submission:

The following self attested documents are to be uploaded by the bidder along with signed stamped (authorized) copy of the **Technical Bid**:

S. No.	Eligibility of the Bidder	Certificate to be uploaded in eProcure Portal
1.	Tender submitted by any Bidder who has been black listed by any State/ Central Government/ PSUs/Autonomous Body of Govt. of India will be rejected.	Self Declaration Certificate on Non-Judicial Stamp Paper of Rs. 100/- (as per Annexure –III) is to be uploaded by the bidder in the eProcure Portal.
2.	Only those Organizations/firms that are currently empanelled with the CERT-in are eligible for submitting the bid.	Scanned copy of valid empanelment certificate from Cert-In to be uploaded in eProcure Portal.
3.	Bidder must possess and submit a valid Permanent Account Number (PAN) and Service Tax Registration Certificate.	Scanned Copy of PAN card is to be uploaded by the Bidder in the e-Procure Portal. Scanned Copy of Service Tax Registration is to be uploaded by the Bidder in the e-Procure Portal.
4.	Copy of this tender document duly signed with seal of the firm/organization, in token of acceptance of terms and conditions.	Scanned copy of signed and stamped tender document along with Undertaking as per Annexure – II to be uploaded in eProcure Portal.

Note: Representative Authorization Letter is also to be uploaded as per Annexure-VI.

ii. EARNEST MONEY DEPOSIT (EMD):

EMD of Rs.10,000/-(Rupees Twenty Five Thousand Only) has to be submitted through RTGS/NEFT on or before bid submission closing time as mentioned in the tender document. Bank details are as under:

Bank of India

SB A/c. No. 604820100000012

IFSC Code-BKID0006048

Bid uploaded without EMD are liable to be rejected.

Scanned copy of the RTGS / NEFT payment certificate shall also be uploaded on e-Procure portal during bid submission.

iii. Forfeiture of EMD:

The EMD will be forfeited under the condition:

- a. If the tenderer withdraws or amend, impairs or derogates from the tender in any respect within the period of validity of the tender.
- b. If the bidder withdraws the bid before the expiry of the validity period of 180 days of the bid or within the time frame of extension given by NIELIT in special case communicated before the expiry of the bid.
- c. If the bidder fails to comply with any of the provisions of the terms and conditions of the bid document.
- d. If the selected bidder fails to execute agreement in prescribed format and furnish the bank guarantee within the prescribed time.

iv. Return of EMD:

- a. The earnest money of all the unsuccessful tenderers will be returned as early as possible after the expiration of the period of the bid validity but not later than 30 days of the issue of the purchase order. No interest will be paid by NIELIT on the Earnest Money Deposit.
- b. The Earnest Money of successful bidder shall be returned after the submission of Performance Bank Guarantee of the amount equivalent to 10% of the total price of the work order.

v. FINANCIAL BID: Schedule of financial bid in the form of BOQ_SecurityAudit.xls

- a. The Financial bid format is to be submitted as provided as per **BOQ_SecurityAudit.xls** (format as per Annexure IV) file only which is available with the tender document at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download this **BOQ_SecurityAudit.xls** as it is and quote their offer/rates in the permitted column and upload the same in the financial bid section. Bidder shall not tamper/modify downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, tender will be completely.
- b. The rates are to be quoted by the bidders in Indian Rupees only and payment shall be made to successful bidders in Indian Rupees only. Any statutory applicable taxes such as Sales Tax, VAT, Service Tax, etc. should be mentioned separately in the Financial Bid. However quote should be inclusive of all other levies, statutory taxes and charges. The rates must be quoted strictly as per the 'Financial Bid Format' provided in **Annexure 'IV'**.

vi.Criteria for Evaluation of Financial Bids:

The Financial Bids of the technically qualified bidders will only be opened and evaluated.

- a.The rate should not be provided as percentage figure but in absolute Indian Rupees.
- b.The rate quoted shall be reasonable as per the prevailing market and valid till the completion of the project.
- c. All bids shall be ranked as L1, L2, L3..... and work will be awarded to L1 (Lowest quote) as per the total amount (E) quoted by the bidder in the BoQ document.

J. GENERAL INSTRUCTIONS

1. Pre-Bid Meeting

- a.NIELIT shall hold a pre-bid meeting with the prospective bidders on **02-09-2019 11:00 AM** at **NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector-8, Dwarka, New Delhi-110077**
- b.The Bidders will have to ensure that their queries for Pre-Bid meeting should reach to **NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector-8, Dwarka, New Delhi-110077, E-mail: rajendra@nielit.gov.in** before **30-08-2019 5:00 PM** in the prescribed format as Annexure-V. All queries to be raised in the pre-bid meeting will relate to the Tender only.
- c.The minutes of pre-bid meeting shall be treated as a part of the tender document.

2. Bid Rejection:

- a.In order to assist in the examination, evaluation and comparison of Bids, the Evaluation Committee may at its discretion ask the Bidder for a clarification regarding its Bid. The clarification shall be given in writing immediately, but no change in the price sought shall be offered or permitted.
- b.NIELIT's decision in this regard shall be final & binding and no further discussion/interface shall be held with the bidders whose bids are technically disqualified/ rejected.
- c.Incomplete quotations shall summarily be rejected.
- d.Conditional tenders, on whatsoever ground, shall not be accepted and shall be summarily rejected.
- e.Any attempt of direct or indirect negotiation on the part of the tenderer with the authority who is competent to finally accept it after the submission of the tender; or any other endeavour to secure any interest or any influence by the tenderer by any means for acceptance of a particular tender will render the tenderer liable to be excluded from consideration.

3. Opening of Technical Bids

Evaluation of the bids will be done by the Evaluation Committee constituted by NIELIT. Decision of the Committee would be final and binding upon all the

Bidders. The Evaluation Committee will first open the Technical Bid, in the presence of the representatives of the Bidders who wish to attend, at the time and date as mentioned in the **Date Sheet**. In the event of the specified date of Bid opening being declared a holiday for the Ministry, the Bids shall be opened at the scheduled time and location on the next working day. It is, therefore, advised to send a responsible, authorized and senior representative so that clarifications, if any, can be given on the spot.

4. Award of contract:

- a. Selected bidder on L1 basis will be offered the assignment.
- b. On written communication from NIELIT for assigning the work, the bidders will sign the contract within 15 days of such communication, failing which the offer shall be treated as withdrawn and EMD forfeited.
- c. NIELIT will select bidder for availing the services during the period of contract, which will be for 180 days and the bidder shall complete the work within six months in all respect.

5. The Bids must be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>. on or before the due date, i.e., **13-09-2019 5:00 PM**.

6. Tenderer is duty bound to observe all the Laws, Rules, Regulations, Policies, Procedures and Guidelines of the Central Vigilance Commission and Government of India as in force from time to time.

7. NIELIT reserves the right to accept or reject any bid or cancel tender proceedings without assigning any reason whatsoever.

8. All the pages and writeup /documents uploaded with the quotation should be sequentially numbered and shall be signed by authorised signatory with organisation's rubber stamp.

9. Announcement of Bids

The bidders' names, bid withdrawals and the presence or absence of the requisite EMD and such other details as considered appropriate shall be announced at the time of technical bid opening.

10. Contract Documents (Non - Disclosure Agreement)

a. Subject to the order of precedence set forth in the Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Bidder shall not, without prior written consent from NIELIT, disclose the Contract or any provision thereof or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of NIELIT in connection therewith, to any person other than a person employed by the Bidder in the performance of the Contract.

b. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance. The

Bidder shall not, without prior written consent of NIELIT, make use of any document or information made available for the project, except for purposes of performing the Contract. All project related documents issued by NIELIT, other than the Contract itself, shall remain the property of NIELIT and shall be returned (in all copies) to NIELIT, on completion of the Bidder's performance under the Contract if so required by NIELIT.

11. Acceptance of Tender application will be intimated to the successful bidder through a letter of intent (LOI) duly signed by the authorized signatory of the NIELIT.

12. NIELIT reserves the right to cancel the agreement by giving one month notice in writing without assigning any reason whatsoever. The contract shall be terminated if the service of the agency is not found satisfactory or the agency changes the rate of contract during the contract period. In case the agency fails to execute the job as per the terms and condition of the agreement, the balance / total work will be got executed through other agencies at the agency's risk and cost.

13. The losses to NIELIT which are directly attributable to the agency shall be deducted from the bills /adjusted from the performance guarantee.

14. FORCE MAJEURE:

If any time, during the contract period, the performance in whole or in part by either party of any obligation under this agreement shall be prevented or delayed by reason of any war or hostility, acts of public enmity, civil commotion, sabotage, fire, floods, explosions, bad weather, earthquake or similar natural calamities, epidemics, strikes, lockouts or act of God (hereinafter referred to as events) then any force majeure condition herein mentioned occur and continue for a period exceeding 15 days, the parties here to undertake to sit together and devise for expeditious and proper performance of the obligations of the parties under this agreement.

15. All payments to the Bidder/agency shall be made through RTGS only for which they are required to submit the following information:

Bank Account Number of bidder/agency

Name of the Account

Bank Name

Branch Name

IFSC Code.

16. Tax deduction at source: All Central/State Govt. /Local Body Levies as applicable from time to time shall be deducted at source from the payment to the Supplier/ Bidder as per the respective law in force at the time of execution of contract. NIELIT shall deduct at source taxes/duties under any other law/statute as may be applicable at the time of making payments. The supplier shall furnish to the purchaser registration No. under works tax and PAN(for TDS), as applicable.

17. Standard of performance:

- i. The Bidder shall provide the services and carry out its other obligations under the agreement with due diligence, efficiency, economy, confidentiality, promptness and techniques.
- ii. The Bidder shall adhere to professional, engineering and consulting standards recognized by international professional bodies while observing sound management, technical and engineering practices.
- iii. It shall apply appropriate advanced technology and safe and effective methods during execution of this Project and shall always act in respect of any matter relating to this agreement, as faithful advisors to NIELIT.
- iv. The Bidder shall always support and safeguard the legitimate interests of NIELIT, in any dealings with the third party.
- v. The Bidder shall abide by the provisions of the legislation(s), related to the Information Technology, prevalent in India.
- vi. The vender shall be liable to NIELIT for financial losses by way of some of system and process failure.

18. Governing Law and Choice of Forum: The laws of India shall govern this project. Any suit, action or proceeding shall be confined to the exclusive jurisdiction of Courts at Delhi (India).

Any suit/legal action filed by any third party on account of the services provided by the contractor against any item related/pertaining to this project shall be settled by the contractor at its own cost. NIELIT will NOT be a party to the same.

19. Intellectual Property Rights: No software or services covered by the contract shall be developed, sold, disposed or done by the Bidder in violation of any right whatsoever of third party, and in particular, but without prejudice to the generality of the foregoing of any patent right, trademark or similar right, or of any charge, mortgage or lien. The Bidder shall warrant that there is no infringement of any patent or intellectual proprietary rights caused by the supply of IT Infrastructure and Software and the documents, which are subject matter of this project.

20. Penalty Clause/ Liquidated Damages:

- i. If any of the stages specified, either not completed or not completed satisfactorily as per the approved time schedule, forming part of the contract agreement due to reasons solely and entirely attributable to the agency and not in any way attributable to the delay on the part of NIELIT, a penalty @ 2.5% of the bid value, per week (subjected to maximum 10%) may be imposed.
- ii. If the delay exceeds for the penalty of more than the maximum penalty of 10%, then the contract shall be terminated with immediate effect and no clarification/justification will be entertained by NIELIT in this regard. Further, if the delay adversely affects the quality of the contents, the Performance Bank Guarantee shall be forfeited and other legal action would be initiated as per terms and conditions of contract. NIELIT may rescind this part of the contract and shall be free to get it done from any other agency at

the risk and cost of the agency.

21. Copyright: The copyright in all documents and other materials containing data and information furnished to NIELIT by the Bidder herein shall remain vested in the Bidder, or, if they are furnished to NIELIT directly or through the Bidder by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

22. Confidentiality: The Bidder and their personnel shall not, either during implementation or after completion of the project, disclose any proprietary or confidential information relating to the services, agreement or NIELIT's business or operations without the prior consent of NIELIT.

23. NIELIT also reciprocally agrees with the Bidder that all information concerning trade secrets, know-how, technical data, research, products, development, inventions, processes, engineering techniques, strategies, internal procedures, employees and business opportunities, its customers either present or prospective and services rendered by the Bidder to such of its customers along with the information pertaining to its businesses and the proprietary information of the Bidder described herein as "confidential information", belonging to the Bidder and which may come into the possession or custody of NIELIT in the course of providing services by the Bidder hereunder shall not be disclosed or divulged to any third parties or make use or allow others to make use thereof either for its own benefit or for the benefit of others directly or indirectly.

24. Consortium: No consortium will be entertained by NIELIT. The bidder shall hold the full responsibility of the contract. Any consortium formed by the bidder at its end which was formed either to gain entry into the agreement with NIELIT or during the project for the execution of the agreement will be at the sole risk and responsibility of the bidder and would lead to rejection of tender or termination of contract with penalty.

25. Subcontracts: The Bidder shall not subcontract the awarded contract or part thereof.

26. Disputes and Arbitration

In the event of any dispute arises out of the contract with regard to the interpretation, meaning and breach of the terms of the contract, the matter shall be referred (as per the Arbitration and Conciliation Act, 1996 of Government of India or any statutory modifications or re-enactment thereof) to the sole arbitrator to be appointed by the Secretary, Ministry of Electronics & Information Technology, Government of India. The award of the arbitrator shall be final and binding on both the parties. The Delhi courts shall have jurisdiction for any disputes and the venue for arbitration shall be Delhi. Fee payable to the Arbitrator has to be shared equally by the parties.

27. Limitation of Liability: NIELIT shall not be liable, for any loss, claims, liabilities, damages, cost or expenses ("Losses"), of any nature whatsoever, in any way

relating to or arising out of this Tender/Proposal/Contract or the Services for an aggregate amount in excess of the fee actually paid for the services provided under this Contract”

Registrar

National Institute of Electronics & Information Technology,
NIELIT Bhawan, Plot No. 3,
PSP Pocket, Sector-8,
Dwarka - 11077
New Delhi

Instructions for Online Bid Submission:

As per the directives of Department of Expenditure, this tender document has been published on the Central Public Procurement Portal (URL: <http://eprocure.gov.in>). The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at:

<https://eprocure.gov.in/eprocure/app> .

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Click **here to Enroll**” on the CPP Portal is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the Tender Processing Section, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the prices bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission

of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.
- 8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 3070 2232.

Certificate 1: (On Official Letter Head of the Bidder)

We confirm having read, understood and accepted all the terms and conditions of this Tender as enumerated herein above. It is also submitted that we have the necessary infrastructure, expertise to handle this project and shall not outsource this project to a third party.

Signature

Designation

Name of the Agency:

Seal:

Place:

Date:

Undertaking:

I hereby certify that all the information's furnished by me are true to my knowledge.

I also certify that, I have understood all the terms and conditions indicated in the Tender document and hereby accept the same completely.

Signature of the authorized signatory of the agency

Official seal/ stamp

Date:

Place:

Annexure-III

SELF-DECLARATION – NON BLACKLISTING

(On Non-Judicial Stamp Paper of Rs. 100/- duly attested by the Notary Public)

To,

The Director General,
National Institute of Electronics & Information Technology (NIELIT),
NIELIT Bhawan,
Plot No. 3, PSP Pocket, Sector-8,
Dwarka, New Delhi-110077,

Sir,

In response to the Tender No. _____ Dated ____ for **“Inviting Quotations from Cert-In empanelled agencies through e-Tender for Security Audit of the Web Portals of NIELIT”**, I/ We hereby declare that presently our Company/ Firm _____ is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSUs/Autonomous Body of Govt. of India.

We further declare that presently our Company/ firm _____ is not blacklisted and not declared ineligible for reasons other than corrupt & fraudulent practices by any State/ Central Government/ PSUs/ Autonomous Body of Govt. of India on the date of Bid Submission.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Yours faithfully,

Signature:-

Name of the Bidder: -

Authorized Signatory: -

Seal of the Organization: -

Date:

Place:

Annexure – IV

Financial bid Format [*Bidders are required to submit the Financial Bid as given here on their letterhead*]

1. The financial bid has been submitted in **BoQ** file only by uploading the same on e-Procurement portal as per the process.
2. By submitting the financial bid on e-Procurement portal, bidder agrees and will abide by all the terms and conditions specified in this Annexure as well as this Tender.

Name of the Tenderer : _____

Address for Correspondence : _____

I/we hereby submit the financial bid for conducting Security Audit of web portals of NIELIT as per the Scope of work given in this tender document within the time specified and in accordance with the terms and conditions of the RFP.

Consolidated financial proposal for “Conducting Security Audit web portals of NIELIT” is as follows:

Sr. No. (A)	Description (B)	Cost (in Rs.) (C)	GST (in Rs.) (D)	Total Cost (in Rs.) (E) = (C) + (D)
1.	Security Audit of the 16 Web Portals of NIELIT as per the tender document and final security audit certificate in compliance with the CERT-in and NIC standards	<i>(Financial Bid is to be uploaded by the bidders in the form of BoQ File through e-Procure Portal only.)</i>		

Total Cost in Words: *(Amount to be auto printed based on the quotation submitted by the bidders their respective BoQ File in e-Procure Portal)*

I undertake that:

- (a) Tendered rates are at par with the prevailing market rates and not more than the price usually charged for service of same nature/class or description from any private purchaser either foreign or as well as Government purchaser.

Notes:

1. The rate should not be provided as a percentage figure but in absolute Indian Rupees.

2. The rates quoted must be reasonable. The rate quoted will be valid till the completion of the project. The period of validity of rates can be extended with mutual agreement.
3. No condition will be entertained and conditional bid will be rejected.
4. L1 will be identified on the basis of Total Amount (Column E) of the technically qualified bidders.

Signature of Authorized Signatory: -
Name of Authorized Signatory:-
Seal of the Organization: -

Date:
Place:

Annexure V

PRE-BID QUERIES FORMAT

Name of the Company/Firm:

Name of Person(s) Representing the Company/ Firm:

Name of Person	Designation	Email-ID(s)	Tel. Nos. & Fax Nos.

Company/Firm Contacts:

Contact Person(s)	Address for Correspondence	Email-ID(s) Tel. Nos. & Fax Nos.

Query / Clarification Sought:

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/Clarification

Note: - Queries must be strictly submitted only in the prescribed format. Queries not submitted in the prescribed format may not be considered/ responded at all by the tendering authority.

Annexure - VI
REPRESENTATIVE AUTHORIZATION LETTER

Date: _____

Ref: _____

To

The Director General
National Institute of Electronics and Information Technology (NIELIT),
NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector-8
Dwarka, New Delhi-110077

Dear Sir,

Ms. /Mr. _____ is hereby authorized to sign relevant documents on behalf of the agency for the RFP for **“Security Audit of the Web Portals of NIELIT as per the tender document and final security audit certificate in compliance with the CERT-in and NIC standards”**. She/He is also authorized to attend meetings & submit technical & financial information as may be required by you in the course of processing above said tender.

Thanking you,

Signature of Authorized Signatory: -
Name of Authorized Signatory:-
Seal of the Organization: -

Date:

Place: