Date:16.12.2016

Tender Cost- Rs. Nil /-

TENDER FOR DATA ENTRY FOR THE STATE OF WEST BENGAL

Tender No- NIELIT/KOL/16-17/07

Due Date- 16.12.2016



National Institute of Electronics and Information Technology (NIELIT), Kolkata

(An Autonomous Scientific Society of Ministry of Electronics and Information Technology, Government of India)

Jadavpur University Campus, Kolkata - 700032 Phone - 91-33-2414-6081/6054/6682, Fax - 91-33-2414-6549 www.nielit.gov.in/kolkata

Date:16.12.2016

NIELIT, Kolkata

Jadavpur University Campus, Kolkata-700032 Phone: (033) 2414-6054 /6081 Fax: (033) 2414-6549

TENDERSPECIFICATION OF DATAENTRY JOB FORTHE STATE OF WESTBENGAL TOBE OUTSOURCEDATKOLKATA

NIELIT, Kolkata, Erstwhile DOEACC Society, Kolkata Centre (hereinafter called "the Purchaser") invites Technical and Financial Bids from experienced capable and interested Data Entry Agencies as per the following Terms:-

A. GENERALINFORMATIONANDTERMS&CONDITIONS

- 1. The job would involve:-
- (i) Capture of Numeric Data from filled-in-schedule forms for the State of West Bengal pertaining to a project under the Ministry of Agriculture, Govt. of India. Numbers will have to be entered in English Numeric form even if the numbers are written in the schedules in local language. The Schedule forms will be in local languages. The minimum and maximum number of characters per schedule will be around 20 respectively. The copy of schedules is given in the Annexure-C.
- (ii) Generation of error (check) list with summary and handing over the same to the local representative of NIELIT, **Kolkata** who will be stationed at **Kolkata** for subsequent delivery to the department of Agriculture for correction.
- (iii) To collect corrections advices provided by the Department Officials from the representative of NIELIT, **Kolkata** and incorporate the corrections in the relevant data file and generate further error list for correction by the Department of Agriculture.
- (iv) To continue the process till the data is completely error free as certified by NIELIT, **Kolkata**.
- 2. The Agency shall be responsible for collection of the Documents at their own cost from the custody of NIELIT, **Kolkata** from any specified location in **Kolkata** and the documents would have to be returned at the same office at **Kolkata** after completion of work at their own cost.
- 3. The estimated total number of Schedules would be around 14.68 lakhs.
- 4. Data Entry Software would be provided by NIELIT, **Kolkata**. It has to be run under FoxPro platform. The digitized data should be submitted in the exact format stipulated by NIELIT, **Kolkata**.

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5. Eligibility Criteria

The Tenderer shall fulfill the following minimum technical eligibility and qualification criteria:

S1.	Criteria
No.	
1	Minimum Three (3) years of existence as a registered firm engaged in data entry work with experience of entering at least 75% of the required volume of the job as mentioned in the tender paper (vide para 3) in Population Census, Agriculture Census and NPR Digitization job in the last four financial years. (Relevant Work Order in this respect should be provided)
2	Minimum annual turnover of INR 5 Lacs in last three Financial years.
3	Minimum Twenty (20) working computers running under Windows-XP/Vista/7and at least 2 DMP along with necessary infrastructure (Phone, internet connectivity etc.) in Kolkata
4	At least (15)Fifteen trained data entry operators on payroll and monitoring supervisor (DOEACC "O" level or above) with job experience of similar work with the Govt.

- 5.1 The Organization Bidding should be a single Agency. No Consortium bodies are eligible to bid.
- 5.2 The Bidder (Single agency) must be incorporated or registered in India under the Indian Companies Act, 1956 OR the Partnership Act, 1932 OR Societies Registration Act 1860 OR the Indian Trusts Act 1882/its equivalent in the respective states OR Proprietorship entities having a PAN of the Income-tax department, Govt of India.
- 5.3 The Bidder (single agency) should not have been blacklisted by the Central, any State/UT Government, or any central or state Government agency as on the date of issue of this Tender Document or during the subsequent bid processing and evaluation.
- 5.4 Only those Bidders who meet the technical eligibility and qualification criteria specified above will be eligible to respond to this Tender Document. The Bidder's bid shall contain the relevant information and supporting documents (as specified in point no. 5 above against each criteria) to substantiate the eligibility of the Bidder vis-à-vis the pre-qualification criteria
- 5.5 Schedules would be released for Data Entry, arranged Taluka /Block wise for each District and would have to be returned in the same collated order.
- 5.6 The Agency would be expected to capture data from at least 50,000 schedules per day on a sustained basis. The agency would have to submit digitized data on weekly basis in CD or prescribed electronic media.
- 5.7 The Agency shall not outsource the work to any other Associate/Franchisee/Third Party under any circumstances without the prior written approval of the purchaser.
- 5.8 The agency will be responsible for the security, safe-custody and confidentiality of the documents as also of the data during the period they remain in their custody or during transportation.
- 5.9 Delay beyond completion time of work as per the work order will render the Vendor liable for penalty @0.25% of work order value per day subject to maximum of 30 days and thereafter NIELIT, **Kolkata** hold the option to cancel the order. NIELIT, **Kolkata** reserves

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the right to terminate the job/order at any time if found unsatisfactory in quality of data prepared by the Agency and forfeit EMD/SD of the party. In such a case, NIELIT, **Kolkata** shall get the job completed at the risk and cost of the Tenderer/Agency from alternate sources. Decision of NIELIT, **Kolkata** will be final in this regard. Completion time 180 days from the date of acceptance of work order by the successful party. If any party fails to meet the deadline mentioned above, it may appeal to NIELIT, Kolkata. If there is any valid ground for delay, the deadline may be relaxed at the discretion of NIELIT, Kolkata. Decision of NIELIT, Kolkata in this regard will be final.

- 5.10 NIELIT, **Kolkata** reserves the right to (i) reject any one or all Tenders and (ii) cancel the Tender without assigning any reason(s) thereof. The Director-in-Charge, NIELIT, **Kolkata** also reserves the right to award the job to one or more vendors.
- 5.11 An amount 6000/- of Rs (Rupees Six Thousandonly) as Earnest Money Deposit(EMD) has to be furnished in the form of demand draft in favour of 'NIELIT KOLKATA AGRI-CENSUS' payable at Kolkata along with the bid document (in the same envelope containing technical Bid). Successful bidder(s) will have to keep a Security Deposit (SD) of 5% of Work Order Value with NIELIT, Kolkata, which would be retained till the successful completion of the job awarded to the agency. EMD of successful bidder(s) will be converted as part of the Security Deposit. Balance SD to be adjusted against bill submitted for payment @10% of the bill amount subject to maximum of 5% of work order value. EMD of unsuccessful bidders will be returned.
- 5.12 The bids submitted by the firms/agency shall remain valid for a period of 90 days after the closing date (deadline) for submission of bids prescribed in this document. A bid valid for shorter period may be rejected as non-responsive. The Purchaser may solicit the bidders' consent to an extension of Tender validity (but without the modification in their Bid).
- Facility should be provided for inspection as and when considered necessary by representatives of NIELIT, **Kolkata** for sample checking regarding quality of work. The agency found deviating/deficient in faithful execution of any of the terms and conditions or failing to maintain accuracy or quality of work shall be liable for termination without any notice.
- Quotations with clauses such as "Contents should not be disclosed to the third party" are liable to be rejected.

8 Mandatory List of Documents to be submitted.

- 8.1 Certified true copies of Certificate of Incorporation from the Registrar of Companies (RoC) or Certified copy of Certificate of Registration/Evidence of legal status of Bidder.
- 8.2 Audited and Certified financial statements for the financial years 2013-2014, 2014-15 and 2015-16 (please include the sections on Profit & Loss (P&L)/Income and Expenditure, Turnover, and Balance Sheet) should be provided by the Bidders.
- 8.3 Declaration in the form of affidavit by the resident/CEO/CMD of the organization clearly stating that the organization has not been blacklisted by Central/State/UT Government or any other Government agency and has not been charged/prosecuted by court of law for any fraudulent activity.
- 8.4 Photocopy of Organization's Income Tax PAN and VAT/Service Tax No.
- 8.5 Profile of the Organization giving relevant details of nature of work, experience, infrastructure, resources, turnover, profit and loss etc.
- 8.6 Bank confirmation as per Annexure-D.
- 8.7 Each page of the Tender document must be signed and stamped by the authorized signatory of the bidder, who has the Power of Attorney (PoA) to commit the responding firm to contractual obligations and must be submitted with the Technical Bid.

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9. Payment Terms.

9.1 To avoid delay of payment, all bills should contain the copy of Work order. No advance payment would be entertained.

- 9.2 If the actual quantum of work turns out to be lesser or more than estimated one, or if there is any change with respect to taxes and duties, the rates quoted shall remain unchanged.
- 9.3 TDS as per rule will be deducted. SD will be adjusted as per Pt-5.11 of part A.
- 9.4 Bills would be paid after completion of the job and normally within 45 days of submission of valid bill by the agency subject to the full satisfaction of NIELIT, Kolkata regarding the quality of work.

10 PRESCRIBEDFORMATOFTENDER

- 1. The tender document shall be downloaded from our web site www.nielit.gov.in/kolkata. The tender offer should be put in a sealed envelope and should be superscribed "TENDER FOR DATA ENTRY FOR THE STATE OF WEST BENGAL". It should be submitted at the NIELIT,Kolkata,Jadavpur University Campus, Kolkata-700032 on or before 23.12.2016 upto 10.00 Hrs in the tender box kept at 3rd Floor, Room No 411
- 2. The tenders received late including postal delays shall not be considered and no correspondence in this regard shall be entertained. Incomplete tenders or those without Earnest Money Deposit will be rejected.
- 3. The Tender will be opened on the same day at 10:30 Hours. The Bidders may be present during the bid opening session.
- 4. The Tender offer should be submitted with the following particulars/documents with the specified Formats described in the respective Annexure:-

Technical Bid (to be submitted in a sealed envelope superscribed as "TENDER FOR DATA ENTRY FOR THE STATE OF WEST BENGAL") comprising of:

Bid Letter (Technical Bid)

All Mandatory Documents specified in Para 8 of A.

Technical Bid (Annexure – A)

Bank confirmation (Annexure-D)

Earnest Money Deposit (EMD)

Financial Bid (to be submitted in a separate sealed envelope superscribed as "TENDER FOR DATA ENTRY FOR THE STATE OF WEST BENGAL") comprising of:

Bid Letter (Financial Bid)

Financial Bid (Annexure - B)

The Technical bid should contain only technical details along with the particulars required in the tender document and should not contain any commercial terms and conditions other than mentioned by NIELIT, Kolkata.

The Financial bid shall not contain anything other than as specified in Annexure B and Bid letter (Financial Bid).

The technical bid and the financial bid should be sealed by the bidder in separate covers duly super scribed and both these sealed covers are to be put in a bigger cover which should also be sealed and duly super scribed with 'TENDER FOR DATA ENTRY **FOR THE STATE OF WEST BENGAL**'. The technical bids are to be opened at first instance and evaluated by the purchaser (NIELIT, KOLKATA). At the second stage, financial bids of only the technically acceptable offers should be opened for further evaluation and ranking before awarding the contract.

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NOTE: TENDERS SUBMITTED WITHOUT ABOVE TWO BID SYSTEM PROCEDURE WILL BE SUMMARILY REJECTED.

5. Each page of the Tender document must be signed and stamped by the authorized signatory of the bidder, who has the Power of Attorney (PoA) to commit the responding firm to contractual obligations.

- 6. In case the documents/material submitted are not as per the list and formats specified above in Para 8 of A, and also not fulfilling the eligibility criteria specified in Para 5 of A, the Purchaser reserves the right to declare the bid invalid and disqualify the bidder.
- 7. Bid may be rejected at any stage of the evaluation, if it is found that the bidder has provided misleading information or has been black listed by a central or state government or agency thereof or has indulged in any malpractice/ unethical practice and has not honoured contractual obligation elsewhere.
- 8. The Purchaser is not bound to accept any bids, and at its sole discretion reserves the right to annul the selection process at any time prior to the award of job without assigning any reasons to the bidders whatsoever and without thereby incurring any liability to the bidders.
- 9. Progress of the project should be updated on a daily basis on the Management Information System (hereinafter called "the MIS") that will be made accessible to the Agency by the Purchaser.
- 10. All disputes, differences, claims and demands arising under or pursuant to or touching the contract shall be referred to the sole arbitrator to be appointed by the Director-in-Charge, NIELIT, Kolkata.
- 11. In all matters and disputes arising hereunder, the appropriate Courts in Kolkata alone shall have the sole jurisdiction to entertain and try them under Indian Laws.
- 12. NIELIT, Kolkata reserves the right to reject the EMD and tender submitted in case of incomplete tenders or in case where information submitted/furnished is found incorrect.
- 13. No conditional Tendering will be accepted. No tender will be accepted by Fax, Email or any such electronic data transfer form.
- 14. TDS as per rule will be deducted.
- 15. Queries, if any, raised by NIELIT, Kolkata should be answered by the prescribed date. In case of no reply bid may be cancelled.

16. Debarment

If at any point of time, it is found that the selected bidder(s) is not digitizing data as per specifications given by the Purchaser, then the particular bidder(s) shall be debarred from carrying out any further digitization work and other activities with immediate effect. In such cases, the Purchaser reserves the right to terminate the contract with the concerned Bidder(s) and impose penalties and take further action as deemed fit as per rules.

17. Work Re-Allocation

During the course of project execution, if a selected bidder consistently fails to meet the performance expectations of the purchaser, as determined by the Purchaser, the Purchaser reserves the right to terminate contract with the concerned bidder(s), impose penalties and

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take further step as deemed fit as per rules set by the purchaser from time to time. The remaining work of such bidder will be got done by the Purchaser at risk and cost of the bidder. The outgoing bidder shall be liable to pay for reallocated work to new bidder at the rates finalized by purchaser. The bidder(s) agree and acknowledges that such rates may be higher than the rates quoted by L1. The Purchaser shall be entitled to recover/adjust/deduct such amounts payable (to new bidder) from outgoing bidder under this or any other transactions/order/contractetc.

All technical queries may be made to Sri G.Saha(Ph.09831491722) Chief Project Co-ordinator & Sri P. Mukherjee, Advisor (Ph. 09433018204) between 11 A.M to 4 P.Mon working days over phone (09433018204,). The NIELIT, **Kolkata** reserves the right to reject any tender without offering any reason.

The Tendershould bead dressed to

Director-in-Charge NIELIT, Kolkata Jadavpur University Campus, Jadavpur, Kolkata-700032.

Sd/-A.Das JD (F&A) NIELIT, KOLKATA

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Annexure-A

TECHNICAL BID

BID PARTICULARS FOR TENDER No. :

1. Name of the Bidder:				
2. Address of the Bidder:				
Гelephone:				
-ax:				
Ξ-mail:				
3. Details of Years of Experience of the Bidder in Data Processing Area: 4. Existing Facilities available (furnish details) for similar jobs				

Sl. No.	Head	Details
1.	Hardware	No. of PCs. Running under Windows OS:
		No. of Dot Matrix Printer :
		No. of Line Printer :
		Nature of Internet Connectivity:
2.	Software	Operating System Used :
		Other Major Software Used :
3.	Manpower	No. of Data Entry Supervisor :
		No. of Operator in Permanent Scale :
		No. of Operator on Contractual Basis :

- 5. Sales turnover/gross receipts during last three Financial Years i.e., 2013-14, 2014-15 and 2015-16:
- 6. a. PAN No
 - b. VAT NO-
 - c. SERVICE TAX NO-
- 7. Bank A/c details for RTGS (Provide bank confirmation as per Annexure-D):
 - a) Name of the beneficiary-
 - b) Branch Address with complete address, Telephone Number and email-
 - c) IFSC Code-
 - d) Type of Bank Account (SB/Current/Cash Credit)-
 - e) Complete Bank Account Number (Latest)-
 - f) MICR Code of Bank-

continued.....

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Annexure-A (continued...)

8. Details of assignments executed (in the line of data entry) in the following format:

Name & Address of the Clients	Year of execution	Nature of work done	Volume of the work done	Period of the work	Amount involved (Rs.)

- 9. Mention the Name, Mobile Number, email of the person(s) who will be coordinator(s) of this project on behalf of selected Data Entry Agency
- 10. Name & address of the Contact Person to whom all references shall be made regarding this tender
- 11. List of Mandatory Documents Enclosed.

Use separate sheets wherever required
Attested photocopies of the Supporting documents to be enclosed - originals
may have to be produced on request.

Company Seal

Date:16.12.2016

BID Letter (Technical Bid)

Ref. No. Date:

To
The Director-in-Charge
NIELIT, Kolkata
Jadavpur University Campus
Kolkata – 700032

Ref: Tender No... NIELIT/KOL/16-17/07 dated. 16.12.16

Sir,

We, the undersigned Vendor, having read and examined in detail the specifications and all the bidding documents do propose to provide the Services as specified in the above Tender document no. NIELIT/KOL/16-17/07 dt.16.12.16

All the prices mentioned in our proposal are in accordance with the terms as specified in bidding documents. All the prices and other terms and conditions of this proposal are valid for a period of 90 days from the closing date fixed for the submission of bids as stipulated in the Tender document. .

We are an Indian Firm and do hereby confirm that our Bid prices include all taxes, levies, octroi etc. The prices quoted are inclusive of all charges inclusive of transportation of documents to and from designated places, traveling; hardware/software/ manpower etc. for providing the desired services. No revision of rate will be allowed afterwards for any reason.

Bid Security (Earnest Money Deposit) for an amount equal to Rs 6000 (Rupees Six Thousand only) is enclosed. We understand and agree that in the event of our bid being evaluated as successful the EMD will be converted into part of the Security Deposit.

We have carefully read and understood the terms and conditions of the contract applicable to the tender and we do hereby undertake Services as per these terms and conditions.

We declare that our prices are as per the technical specifications and bid documents. These prices are indicated in the Financial Bid.

We do hereby undertake that, in the event of acceptance of our bid, the Services shall be completed as stipulated in the tender document.

We hereby declare that we are not involved in any litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment and we are not under a declaration of ineligibility for corrupt or fraudulent practices.

We conform that we have not been blacklisted by any department/society/body/organization of central/state government.

We hereby declare that all the information and statements made in this bid are true and we accept that any misrepresentation/wrong information contained in it or /suppression of material or relevant facts/figures may lead to our disqualification.

We understand that you are not bound to shortlist / accept any bid you receive. We enclose herewith the complete Technical Bid as required by you. This includes: ☐ Technical Bid (Annexure A) ☐ Bank Confirmation (Annexure-D) □ Bid letter (Technical Bid) □ Earnest Money Deposit(EMD) Attached Photocopies of relevant documents and Letter of Awards to establish credential. Certified that we are (strikeout the portion not applicable and put signature): A sole proprietorship firm and the person signing the tender is the sole proprietor/constituted attorney of the sole proprietor, A partnership firm, and the person signing the tender is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement by virtue of general power of attorney. A Company and the person signing the tender is the constituted attorney. Or A Society and the person signing the tender is the constituted attorney. An Indian Trusts and the person signing the tender is the constituted attorney. (NOTE: All corrections /deletions should invariably be duly attested by the person authorized to sign between us.) We do hereby undertake that until a contract is prepared and executed, this bid together with your written acceptance thereof, the tender document and placement of letter of intent awarding the contract/Work Order shall constitute a binding contract between us. Dated this day of 20 - -Signature of Vendor: Name of Vendor: Full Address: Details of enclosures Telephone No.: Postal Address:

Company Seal:

Tender No.:NIELIT/KOL/16-17/07

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Bid Letter (Financial bid)

To
The Director-in-charge
NIELIT, Kolkata
Jadavpur University Campus
Kolkata – 700032

Ref. Tender No.NIELIT/KOL/16-17/07 dated 16.12.16

Sir,

We declare:

That we, the undersigned Vendor, are equipped with adequate hardware/software and other facilities required for providing services and our establishment is open for inspection by the representatives of NIELIT, **Kolkata** or their nominated persons.

We hereby offer to provide Data Entry and Validation Services of filled in Schedules from State Dept. of Agriculture at the prices and rates per schedule as mentioned in this financial bid.

We do hereby undertake, that,

In the event of acceptance of our bid, the Services shall be provided as stipulated in the work order and the tender terms and conditions to the Bid and that we shall perform all the incidental services.

We agree to abide by this bid, consisting of this letter, the detailed response to the Tender Document, and validity of the price shall be for a period of 90(Ninety) Days from the closing date fixed for submission of bids as stipulated in the Tender document.

We enclose here with the complete Financial Bid as required by you. This includes:

Bid Letter (Financial Bid)
Financial Bid (Annexure B)

We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender and we do hereby undertake to provide the services as per these terms and condition.

Certified that we are (**strikeout the portion not applicable and put signature**): A sole proprietorship firm and the person signing the tender is the sole proprietor/constituted attorney of the sole proprietor,

Or.

A partnership firm, and the person signing the tender is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement by virtue of general power of attorney.

Or

A Company and the person signing the tender is the constituted attorney.

(NOTE: Strikeout clearly whatever is not applicable. All corrections/deletions should invariably be duly attested by the person authorized to sign the tender document.) We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof, the tender document and placement of letter of intent awarding the contract/work order, shall constitute a binding contract between us. Dated this of 20 - day Signature of Vendor Full Address: Details of enclosures. Telephone No. Postal Address FAX No. Encl: As above **Company Seal**

Or,

A Society and the person signing the tender is the constituted attorney.

An Indian Trusts and the person signing the tender is the constituted attorney.

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Annexure-B

(Financial Bid)

Details of price quoted for services offered

Sl. No.	Particulars	Cost in INR per Schedule
1	As per Tender Specification	In number:
	For Data Entry	
		In words:
2.	Estimated Schedules (Nos)	
3.	Total (in Rs)	
	(Schedules x Cost per	
	schedule)	
4.	Total (in words)	

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Annexure -C

Agriculture Census 2015-16

SCHEDULE-L1/L2: List of Operational Holders and Area Operated

1. State :

2. District :

3. Block : •

4. Village :

Holding Srl. No.	Holding Type Induvidual-1 Joint-2 Institutional-9	Social Group SC: 1 ST: 2 Others: 3 Institution:9	Sex Male: 1 Female:2 Institution:9	Total Area operated	Size Class Code
(1)	(2)	(3)	(4)	(5)	(6)

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Annexure-D

MANDATE FORM

ELECTRONICCLEARINGSERVICE(CREDIT CLEARING)/ REAL TIMEGROSS SETTLEMENT(RTGS) FACILITYFOR RECEIVING PAYMENTS

A. DETAILS OF ACCOUNT HOLDER:-		
NAME OF ACCOUNT HOLDER		
COMPLETE CONTACT ADDRESS		
TELEPHONE NUMBER/ FAX/ EMAIL		
B. BANK ACCOUNT DETAILS:-		
BANKNAME		
BRANCH NAME WITH COMPLETE ADDRESS,		
TELEPHONE NUMBER AND EMAIL		
WHETHER THE BRANCH IS		
COMPUTERIZED?		
WHETHER THE BRANCH IS RTGS ENABLED?		
IF YES, THEN WHAT IS THE BRANCH'S IFSC		
CODE		
IS THE BRANCH ALSO NEFT ENABLED?		
TYPE OF BANK ACCOUNT (SB/ CURRENT/ CASH CREDIT)		
COMPLETE BANK ACCOUNT NUMBER		
(LATEST)		
MICR CODE OF BANK		
Men cope of Brain		
DATE OF EFFECT:-		
I hereby declare that the particulars given above are	correct and complete. If the transaction is delayed	or not effected
at all for reasons of incomplete or incorrect informat		
the option invitation letter and agree to discharge resp	onsibility expected of me as a participant under the	scheme.
	()	
	Signature of Customer	
	Signature of Customer	
Date:		
Certified that the particulars furnished above are corre	ect as per our records.	
1	1	
(Bank's Stamp)		
	()	
	Signature of Customer	

- Date:
- 1. Please attach a photocopy of Cheque along with the verification obtained from the bank.
- 2. In case your Bank Branch is presently not "RTGS enabled", then upon its up gradation to "RTGS Enabled" branch, please submit the information again in the above proforma to the Department at earliest.