

DOEACC CENTRE SRINAGAR/JAMMU

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1. OVERVIEW & PROFILE

DOEACC Centre Srinagar/Jammu (formerly CEDTI Srinagar/Jammu) is a premier training IT-HRD organization which was setup jointly by Department of Information Technology, MCIT, (erstwhile Department of Electronics), Govt. of India, J&K State Industrial Development Corporation and University of Kashmir in 1983. It is located in the twin capital cities of the J&K State i.e, Srinagar the Geneva of East and Jammu the city of Temples. The Srinagar Centre is located in the Industrial Electronics Complex, Rangreth on a 7.5 acre picturesque **Wi-Fi campus** with a built-up area of over 33000 sft while as its extension Centre is located in the New Camus of University of Jammu with state-of-the-art training facilities.

The Centre conducts both formal and non-formal long-term courses approved by AICTE-MHRD in addition to the practical oriented, industry sought short-term courses for the skill enhancement of students and professionals. The Centre conducts MCA program in affiliation with University of Kashmir, DOEACC courses like 'O', 'A', 'B', MCA/BCA of IGNOU.

It has forged academic tie-ups with organizations like Oracle for its Workforce Development Program and CISCO for offering CISCO academy courses both at Srinagar and Jammu. The Centre has emerged as a front runner consultancy organization and has been designated as IT advisors to the Govt. of J&K in the implementation of e-Governance initiatives. The Centre has been recommended for ISO-9001-2008 certification by ISO audit team. For details please visit www.jkdoeacc.in

INDUSTRIES PROFILE:

It has been the endeavor of the Centre to bring industry relevant, job oriented training to the students, year after year at an affordable cost. This year, **1229 students including 396 SC/ST candidates and 160 women candidates were admitted to various long-term courses like MCA (in affiliation with University of Kashmir), DOEACC 'O', 'A', 'B' level, MCA/BCA IGNOU. In addition to this, 2364 students including 346 SC/ST candidates were admitted to various short-term courses.** The Centre plays a pivotal role in assisting the local IT/ITES industry in providing trained manpower along-with helping its pass outs in establishing their own enterprises.

2. NEW INITIATIVES IMPLEMENTED DURING THE YEAR

2.1 Launch of MCA program in affiliation with University of Kashmir.

The Centre has launched three year MCA program in affiliation with University of Kashmir with an approved intake capacity of 30 students. The first batch commenced its course work w.e.f. April 2008 and are now into their 3rd semester. The Centre has also applied to AICTE for the approval of MCA program. AICTE in its hearing committee convened on 16th February 2009 cleared the Centre for the final inspection.

2.2 ISO Certification.

The Centre has been recommended for ISO 9001-2008 certification by the ISO audit committee. The ISO certification from DAS(UK) is likely to be awarded before 30th April-09.

2.3 CISCO academy status.

The Centre has been granted CISCO academy status for conducting CCNA the flagship program of CISCO both at Srinagar and Jammu. This was done after upgrading the infrastructure at both the places as per the recommendations of CISCO and also getting two of the faculty members trained as CISCO certified instructors. One of the instructors Sh. A.H.Dar was also deputed to attend the CCNP Instructor training program at Coimbatore, Tamil Nadu from 26th January to 7th Feb.-09. In the 1st CCNA academy program 104 enrolments have been recorded.

2.4 Training of 160 women candidates under Women empowerment program.

Training of graduate and under graduate women in DOEACC %O+ and %A+ Level Courses was conceived for providing job oriented trainings. Under the scheme, 90% of the course fee is being subsidized with 70% to be borne by DIT Govt. of India and 20% to be borne by DOEACC Centre Srinagar/Jammu. Only 10% of the course fee would be charged from the candidate.

The Centre admitted 160 students (O-level 80, A-level 80) in two batches i.e. July 2008 and January 2009 both at Srinagar and Jammu. The break up of the candidates admitted to the training programme is given as hereunder:

Session	Centre	Seats Allotted		O Level					A Level						
		O	A	Gen	SC	ST	Oth	Total	Gen	SC	ST	Oth	Total		
July 2008	Srinagar	20	20	20	Nil	Nil	Nil	20	20	Nil	Nil	Nil	20		
	Jammu	20	20	18	Nil	Nil	02	20	20	Nil	Nil	Nil	20		
January 2009	Srinagar	20	20	20	Nil	Nil	Nil	20	20	Nil	Nil	Nil	20		
	Jammu	20	20	16	03	01	Nil	20	20	Nil	Nil	Nil	20		
Grant Total									80						80

2.5 Free training for SC/ST Candidates in IT Courses

The Centre implemented free training for SC/ST Candidates in IT Courses including DOEACC %Oq %Aq %Bq and short-term courses under Scheduled Caste Sub-

Plan (SCSP) and Tribal sub-plan (TSP) and recommendation of sub-group under the committee of ministers of Dalit Affairs (CDMA) .

In this regard, the Centre offered free training to **742 SC/ST candidates** which includes **396 for long-term courses and 346 candidates** for various short term courses.

The break-up of SC/ST candidates admitted to various long-term courses is as follows:

• DOEACC Bqlevel	: 21
• DOEACC Aqlevel	: 52
• DOEACC Dqlevel	: 270
• Hardware Aqlevel	: 06
• Hardware Dqlevel	: 53
Total	: 396

2.6 Conduct of Online Examination for Certificate Course on Computing Concepts (CCC) Exam.

During the year, the Centre established **38 examination venues** across two states i.e., J&K & Uttaranchal and **enrolled 1662 candidates** in the CCC online examination conducted in June-08, Oct-08 and Feb. 2009.

Moreover, the Centre is trying to reach out to secondary and higher secondary schools through print and electronic media to register them for conducting CCC course.

3. NEW INITIATIVES PLANNED FOR THE YEAR 2009-10 AND ONWARDS

3.1 Grant of affiliation by University of Jammu to run Post Graduate Diploma in Information Security

Inspection was conducted by Jammu University for the grant of Post Graduate Diploma in Information Security.

4. Consultancy Services rendered:

4.1.1 Consultancy

S.No	Type of consultancy	Name of the organizations	Scope of work	Approx. project cost
1	Evaluation of technical proposals for implementation of e-Governance of Municipal corporations and Urban Local bodies.	Housing and Urban Development Department, Govt. of J&K.	Consultant	Rs. 5.0 crores
2	Computerization of functioning of J&K Womens Development Corporation	J&K Womens Development Corporation	Development of Intranet website and installation of wireless LAN	Rs. 3.88 lacs
3	Virtual Private Network and development of online reservation portal	J&K Tourism Development Corporation	Consultant	Rs. 45.0 lacs
4	Establishing Wireless LAN	Information Department Govt of J&K	Installation	Rs. 1.0 lacs
5	Computer Hiring Charges	IGNOU	For conducting MCA and BCA IGNOU.	Rs.1.61 lacs
6	Inspection of Hardware and computer software.	<ul style="list-style-type: none"> • Indian Institute of Carpet Technology, Srinagar. • J&K EDI Jammu. • J&K Khadi & Village Inds. Board, Jammu. • J&K Forest Corporation, Jammu • Chief Electrical Officer, Jammu. • School of Design Deptt. Of Handicrafts, Srinagar • IIIM Jammu. • Sampak Power System • Directorate of Rural Development • Provident Fund Commissioner. • J&K Board of School Education. • J&K State Agro Industries. • Town Planner Srinagar. • KITE Polytechnic Srinagar • Srinagar Municipality. • PHE P&P Srinagar • Medical College Srinagar. • Local Fund Audit Cell. • Commercial Taxes. • Customs & Central Excise Commissioner • Integrated Watershed Development Project • Information Deptt. 	Inspection & certification	Rs. 2.23 lacs

4.1.2 Facilities & Services rendered

S.No	Details of services	Industries served
1	Repair and testing of lab. Equipments like <i>Surgical units, Baby Incubators, Calorimeter, Microscope, ECG, Digital Photo calorimeter, Centrifuge, Servo Stabilizer, CPU, Suction machines, Surgical Diathermy, Blood pressure monitor, Binocular U cospe, Cold light fountains, Suction voltmeter, Nano Voltmeter, Gas flow Insaffulator, ETS machines, Fax machines, Auto analyzer, Electro surgical machine, short-wave diathermy, filter-photo calorimeter, tape recorder, Boyle's Apparatus, operation table, stethoscope, UPS, Laptop, Nebulizer, Hot Air Oven, Printer, Scanner and Color Monitor.</i>	<ul style="list-style-type: none"> • SMGS hospital Jammu. • Dispensary, University of Jammu • SMHS Hospital Srinagar. • GB Panth Hospital Srinagar. • District Hospital Budgam • Kidney Hospital Sonwar Srinagar. • Govt. Medical College Jammu • MS Medical College, Jammu. • Prakash Kohli, New Plot Jammu • IGP, Composite Hospital CRPF • Forensic Science lab. • Suri Nursing Home, Canal Road Jammu • IG, BSF Ploura Jammu. • Police Hospital Jammu • ESI Model Hospital, Jammu • Central Institute of Temperate Horticulture, Srinagar • Govt. Dental College Jammu. • Station Commander, 23 Wing Airforce. • CMO, University of Jammu. • Dr. Vinod Kapoor Jammu. • ASCOMS & Hospital Sidra.

5. IT EDUCATION & TRAINING

ACADEMIC ACTIVITIES

5.1.1 Long-term Courses

The Centre conducted following long-term training courses during the year 2008-09

Long-term training Programs	Srinagar	Jammu	Total Enrollment
MCA (in affiliation with Kashmir University)	30	-	30
DOEACC 'B' level	32	38	70
DOEACC 'A' level	116	166	282
DOEACC 'O' level	113	494	607
Hardware 'O' level	04	56	60
Hardware 'A' level	-	10	10
MCA (IGNOU Program)	35	-	35
BCA (IGNOU Program)	-	135	135
Total	330	764	1229

5.1.2 Short-term training programmes:

Details of short-term courses:

S.No	Particulars of trainees	Srinagar	Jammu	No. of participants
1	Corporate Training	193	72	265
2	Indian Army	60	138	198
3	Engineering Colleges	98	117	215
4	General	64	355	419
7	ITES-BPO	70	291	361
8	Sponsored (SJSRY, Army)	332	574	906
	Total	817	1547	2364

5.1.3 Corporate training programs (Sponsored training programs):

The Centre conducted **110** short-term training programs attended by **2364** students. The details of the training short-term training programs conducted are given hereunder:

- **ITES-BPO training program:**
361 candidates were trained under **Skill enhancement for employment in the Information Technology Enabled Services /Business Process Outsourcing space.**
- **SJSRY Training:**
Under SJSRY (Swarn Jayanti Shahri Rozgar Yojna) sponsored by Jammu Urban Development Authority, the Centre conducted training of **224** candidates in Jammu province.
- **Training of Indian Army Personnel**
198 Army personnel were imparted training in CCCO and Basic course in computer applications at different formations in J&K State.
- **Training of employees of Radio Kashmir Srinagar.**
A four-week in house training programs on “*Computer Application in Recording*” was organized for 35 employees of Radio Kashmir employees.
- **Hardware Maintenance Program sponsored by J&K Womens Development Corporation:**
J&K Womens Development Corporation sponsored 41 students for 3 months & 6 months courses in Hardware Maintenance.
- **Training of J&K Tourism Development Corporation Employees.**
A four-week training program on Basic Course in Computer Application was organized for 12 employees of JKTDC.
- **Practical training of Students of Islamia College, Srinagar.**
A 3 week job oriented training program on Repair & Maintenance of Mobile Phones for 18 students was conducted for the students of Islamia College Srinagar.
- **Training of Airforce warrior’s stationed at Srinagar & Awantipora.**
A four-week training programs on Basic Computer Application was organized for 62 employees of Airforce stationed at Srinagar and Awantipora .
- **Training of Airforce warrior’s stationed at Srinagar.**
A four-week training programs on Computer networking was organized for 30 employees of Airforce stationed at Srinagar.
- **Training of employees of Project BEACON Srinagar.**

A 4-week training program on Basic Course in Computer Application was organized for 20 employees of Project BEACON at Srinagar.

- **Training of staff from University of Jammu**
8 employees including teaching and non-teaching staff of the University of Jammu were imparted 6 weeks training in %Basic Course in Computer Applications+as part of the MoU signed between DOEACC Centre Srinagar/Jammu and Jammu University.
- **IT literacy program under OP-Sadbhavana**
To spread IT literacy in J&K State, 375 students were enrolled for E-Deeksha & CCCA course through computer centres set-up under OP-Sadhbhawana by the Indian Army.
- **Hardware Maintenance Program sponsored by J&K Womens Development Corporation.**
A 4 week training program in “*Hardware maintenance*” was organized for 15 students sponsored by J&K Womens Development Corporation at Jammu.
- **Mobile Repairing program sponsored by J&K Science & Technology Department.**
A 2 week training program in “*Mobile Repairing*” was organized for 20 students sponsored by Science & Technology Department at Jammu.
- **Practical training of students of Womens College, Jammu.**
A 2 week training program in *PC Assembly and Maintenance* was organized for 22 students of Womens College Jammu.
- **Training of JKTDC at Jammu.**
A six-week training program on Basic Course in Computer Applications was organized for 8 employees of JKTDC at Jammu.
- **EDP in financial accounting sponsored by Small & Medium Enterprise Department.**
A 4-week EDP in financial accounting was organized for 25 candidates sponsored by Micro Small & Medium Enterprise Department at Jammu.
- **As IT advisors to the Govt. of J&K:** The Centre continued to offer its technical advice on the implementation of State Wide Area Networking (**SWAN**), National e-Governance Project (**NeGP**), functioning of CIC\$ in the J&K State to IT Department, Govt. of J&K. It also assisted various departments including Department of Education, Social Forestry, J&K Public Services Commission, Custodian Generals Office, Directorate of Handicrafts, Craft Development Department (GOI), Indian Institute of Carpet Technology, GOI, Town Planning, JK EDI, Horticulture etc.

5.1.4 Staff trainings:

- Sh. Ashaq Hussain Dar, Design Engineer and Sh. Kishore Chaudhary, Sr. lab. Asstt. Attended CCNA instructor training program at CRIST, Bhopal from 15-12-08 to 20-12-08.
- Sh. Ashaq Hussain Dar, Design Engineer attended 10 days CCNP instructors training program at Coimbatore, Tamil Nadu from 26th Jan-09 to 7th Feb.-09.

5.1.5 Hindi trainings:

- Sh. Pati Ram, AAO and Sh. Kuldeep Raj, Sr. PA were deputed for undergoing Hindi training at Kendriya Rajbasha Hindi Prashishan Sansthan, Kran Nagar Jammu from July to December 2008.
- Enrolment of 7 staff members in Prabodh course through correspondence offered by Central Hindi Training Institute, Department of Official Language, Ministry of Home Affairs, Govt. of India.

6 SYMPOSIUM/SEMINAR/CONFERENCE/EXHIBITION/WORKSHOP ORGANIZED OR PARTICIPATED

The Centre upgraded its infrastructure and undertook various repair/renovation works in the 1st

7 TYPE OF COURSES OFFERED (As per Proforma-1)

The Centre conducted following long-term training programs:

Long-term training Programs	Total Enrollment
MCA (in affiliation with Kashmir University)	30
DOEACC 'B' level	70
DOEACC 'A' level	282
DOEACC 'O' level	607
Hardware 'O' level	60
Hardware 'A' level	10
MCA (IGNOU Program)	35
BCA (IGNOU Program)	135
Total	1229

8 SHORT-TERM TRAINING PROGRAMS UNDERTAKEN As per Proforma-2

The Centre conducted following short-term training programs:

S.No	Short-term training Programs	Total no. of trainees
1	ITES-BPO	361
2	Oracle Certified Associate (OCA)	45
3	C&C++	111
4	Repair of Mobile Phones	156
5	Repair & Maintenance of Hospital Equipments	38
6	CCNA	78
7	E-Deeksha	258
8	CCCA	94
9	PC Assembly & Testing	105
10	VB.Net & ASP.Net	43
11	MS Office (Basic Course)	408
12	A level & B level project	35
13	Design & Maintenance of UPS & Inverter	7
14	Internet & Web Design	4
15	DTP	18
16	AutoCAD	114
17	Financial Accounting (Tally)	49
18	Java	30
19	Multimedia	16
20	Networking	60
21	Embedded	12
22	3D studio Max	7

9 R&D ACTIVITIES

Nil

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INFRASTRUCTURE DEVELOPMENT UNDER REFURBISHMENT OF DOEACC CENTRE SRINAGAR/JAMMU

- The Centre upgraded its infrastructure and undertook various repair/renovation works in the 1st year of the refurbishment project approved by DIT at the total project cost of Rs. 258.15 lacs.
- An amount of Rs. 73.00 Lakhs was released by DIT in April 08 as first installment of the total project cost.

Brief summary of activities to be take-up under refurbishment of DOEACC Centre Srinagar/Jammu are:

S.No	Activities	Estimated cost
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1	Revival of Central heating system	Rs. 20.0 lacs
2	Electrical works	Rs. 18.0 lacs
3	Civil works	Rs. 62.5 lacs
4	Furniture	Rs. 12.0 lacs
5	General facilities as part of the modernization plan	Rs. 52.0 lacs
6	Wi-Fi campus	Rs. 3.05 lacs
7	Educational Aids	Rs. 10.6 lacs
8	Office automation equipment	Rs. 5.0 lacs
9	Staff bus	Rs. 15.0 lacs
10	New Programs as an offshoot of refurbishment process 10.1 CCNP 10.2 GIS training program 10.3 Establishment of Audio & Video Editing Training Facility	Rs. 50.0 lacs Rs. 7.0 lacs Rs. 3.0 lacs
	Total	Rs. 258.15 lacs

Rupees Two Hundred Fifty Eight lacs and Fifteen Thousand

- The Centre has incurred capital expenditure of Rs. 101.95 lacs (un audited) on account of various activities/works undertaken during 2008-09. This is inclusive of Rs. 73.0 lacs sanctioned under Refurbishment project.

The outcome of the refurbishment project in the first year of its implementation has been as follows:

- ✓ Introduction of MCA program in affiliation with University of Kashmir.
- ✓ CISCO Academy status.
- ✓ Tie-up with Oracle under workforce development program.
- ✓ Execution of Civil works including laying of approach road, blacktopping of road, exterior finish of institutional building of Jammu Centre, renovation of front office, conference room, washrooms, flooring/tiling of four class rooms cum labs., development of parking place and lawns.
- ✓ Electrical works including repair of 100 KVA DG Set, 50 KVA servo stabilizer, substation, panel boards etc.
- ✓ Installation of Wireless LAN and commissioning of Wi-Fi campus.
- ✓ Upgradation of general facilities including internet connectivity from 128 Kbps to 1 Mbps, drinking water facilities, procurement of staff bus etc.
- ✓ Central heating of labs.

10. MAJOR FACILITIES AND SERVICES PROVIDED BY CENTRE

- Regular update of institutional website www.jkdoeacc.in to provide information on courses, infrastructure, placements, faculty, and admission alerts etc.
 - E-learning material regarding DOEACC Courses has been placed on Centre's intranet which is available to staff and students of the Centre.
 - Web based interface for participating Centres and students about CCC course.
 - Online registration of students to ITES-BPO and other short-term courses made available on the website.
 - The Centre plans to establish virtual private network and video conferencing facility between Srinagar and Jammu offices to foster interaction between the two offices and also promote effective utilization of resources.
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- Centre has taken proactive measures in facilitating the placement of ITES-BPO candidates along-with DOEACC qualifiers by building direct linkages with top-of-the-line IT/ITES companies.
 - As a result more than 800 candidates have been placed with various companies like HCL Technologies, IBM-Daksh, GE, Convergys, Wipro, E-Call International, VANGUARD Info-Solutions Ltd., Dell Labs., CSPL, Airtel, Convergys, Aircel, Global Vantage, GENPACT, HSBC etc.
 - On campus interviews were arranged with Genius Communications (Jammu), E-Funds (NCR Gurgaon), WNS (Delhi), Akiko Call Net (Srinagar), Bajaj Allianz

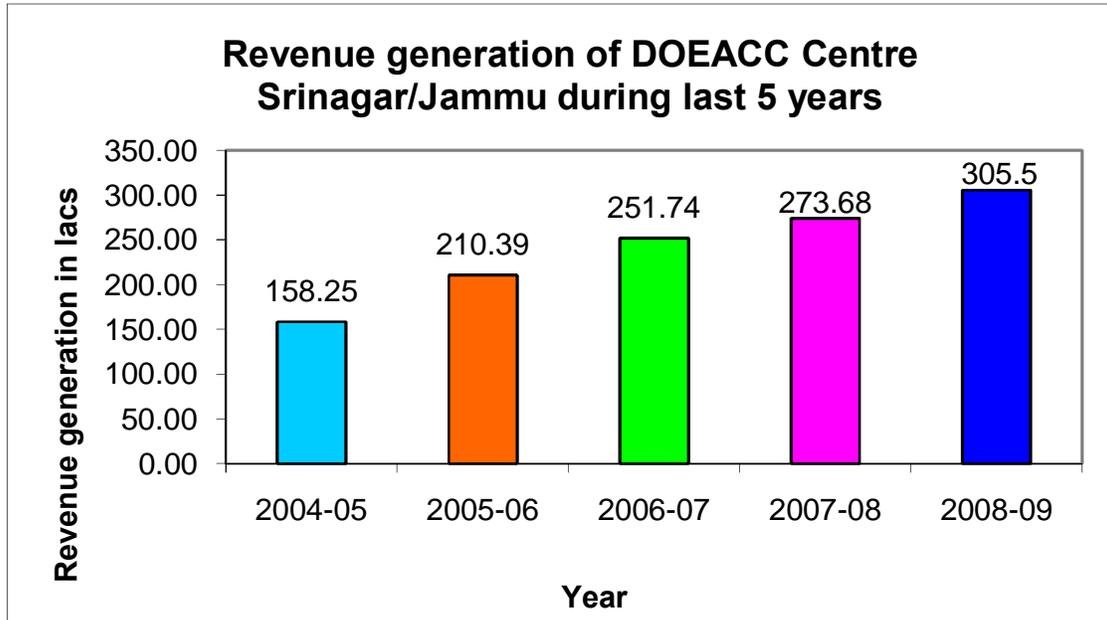
7. SELF-SUSTAINABILITY – EFFORTS MADE VIS-A-VIS PERFORMANCE INDICATORS.

- The Centre admitted 1229 candidates to its long-term courses and 2364 candidates to its short-term courses. This marked an increase of 94 candidates admitted to the long-term courses as compared to the previous year.
- DOEACC Centre Srinagar/Jammu achieved a net revenue generation of **Rs. 305.5 lacs** against a target of **Rs. 187.0 lacs** signifying an **increase of nearly 50.22%** over the target. This is in comparison to a revenue generation of **Rs. 273.41 lacs** recorded in 07-08 thus marking an increase of **8.60% over last year**.
- The Centre generated a surplus revenue of **Rs. 32.09 lacs** as against surplus revenue of **Rs. 118.66 lacs** generated in the previous year.
- The Centre was also able to reduce the establishment and administrative expenditure by **1.5%** as compared to the previous year.

S. No		2008-09	2007-08	Increase %age as against 2007-08
1	Gross revenue generation	362.25	326.74	(+) 10.87%
2	Net surplus/ loss to revenue generation after deduction of direct expenses	129.02 (362.25 . 233.23)	187.32 (326.74 . 139.42)	(-) 68.88%
3	Net surplus/ loss to revenue generation after deduction of indirect expenses	317.56 (362.25 . 44.69)	278.66 (326.74 . 48.08)	(+) 13.96
4	Value Addition per Employee	129.02/ 84 1.53	187.32/84 2.23	(-) 68.61%
5	Earning per rupee of capital employee	0.466	1.52	(-) 69.34%
6	ROI	2.66%	5.36%	(-) 49.63%
7	Current Ratio	3.5 : 9	2 : 7	(+) 1.5 : 2
INCOME				
1	Income from Long Term Courses	78.68	120.77	(-) 34.85%
2	Income from Short Term Courses	75.94	29.80	(+) 154.83%
3	Income from Services	12.28	10.48	(+) 17.19%
4	Income from Projects	48.93	107.72	(+) 54.58%
5	Misc	38.35	4.69	(+) 717.
	Total		273.46	
EXPENDITURE				
1	Establishment Expenses		139.42	
2	Other Administrative Expenses		48.08	

6. PERFORMANCE OF THE CENTRE DURING LAST 5 YEARS

Financial Aspects (2008-09)



Particulars	2004-05	2005-06	2006-07	2007-08	2008-09
Total no. of students trained	3992	4965	4774	4447	3593
Man weeks of training	12651.5	18642.5	26470.9	31377	25738
Revenue generated in lacs (excluding GIA & Interest)	158.25	213.32	251.74	273.41	305.50